

Ordinances Governing  
**WATER AND SEWER**  
in the  
CITY OF ARLINGTON  
TEXAS

Amended by Ordinance No. 24-052  
(September 17, 2024)

(Chapter Designator: WATER)

## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
87-192	12/15/87	Amend <b>Article I</b> , <u>Definitions</u> ; <b>Article IV</b> , <u>Regulations and Restrictions on Services</u> ; <b>Article VII</b> , <u>Front Footage Charges for Service Connections</u> ; and <b>Article IX</b> , <u>Rules and Regulations for Providing Water and Sewer Service</u> .
88-162	11/29/88	Amend <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , to adjust rates for water service inside the City.
89-57	05/16/89	Amend <b>Section 7.03</b> , <u>Water and Sewer Improvements by Assessment</u> ; <b>Section 9.01</b> , <u>Basic Policy</u> ; <b>Section 9.02</b> , <u>Basis of Extension</u> ; <b>Section 9.03</b> , <u>Reimbursement</u> ; <b>Section 9.04</b> , <u>Fees Due City for Existing Mains, Lift Stations</u> ; <b>Section 9.05</b> , <u>Methods of Procedure</u> ; and <b>Section 9.06</b> , <u>General</u> .
89-110	09/26/89	Amend <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , to adjust rates for water service inside the City.
89-135	11/28/89	Amend <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , to adjust rates for water service within and outside the City; delete <b>Section 3.04(A)</b> , <u>Water Rates</u> , relative to water rates outside the City.
90-55	05/22/90	Add <b>Section 4.26</b> , <u>Requests for Service</u> ; amend <b>Article VII</b> , <u>Front Footage Charges for Service Connections</u> ; Amend <b>Article IX</b> , <u>Rules and Regulations for Providing Water and Sewer Service</u> , to amend and/or delete development related escrow fees, front footage charges, pro rata charges and other rules and regulations required for compliance with V.T.C.A., Local Government Code, Article 395.

## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
90-83	08/21/90	Add <b>Section 3.05</b> , <u>Stormwater Utility Charges</u> , to establish the Municipal Drainage System.
90-96	09/25/90	Add definition for "residential customer"; amend <b>Section 3.01</b> , <u>Time for Payment of Charges</u> , to set \$25 as the minimum past due amount for mailing a delinquent notice on a water and sewer account; delete <b>Subsection 3.02(A)(3)</b> , <u>Water Rates</u> , relative to water charges for multi-family dwellings; amend <b>Subsection 3.02(B)</b> , <u>Sewer Rates</u> , to revise sewer rates; amend <b>Subsection 3.02(F)</b> , <u>Raw Water Rates</u> , to revise raw water rates.
91-84	08/27/91	Amend <b>Subsection 3.02(A) (1)</b> , <u>Water Rates</u> , and <b>Subsection 3.02(B)(1)</b> , <u>Sewer Rates</u> , to revise monthly water and sewer rates.
92-14	01/28/92	Amend <b>Section 3.05</b> , <u>Stormwater Utility Charges</u> , to revise monthly drainage utility rates.
92-86	09/01/92	Add definitions to <b>Section 1.30</b> , <u>Customer Water Facilities</u> , and <b>Section 1.31</b> , <u>Customer Sewer Facilities</u> ; amend <b>3.02</b> , <u>Water and Sewer Rates</u> , to revise water, sewer and raw water rates.
93-90	08/31/93	Amend <b>Subsection 3.02(A) (1)</b> , <u>Water Rates</u> , to revise monthly water rates.
94-53	03/08/94	Amend <b>Section 3.05</b> , <u>Stormwater Utility Charges</u> , to revise monthly drainage utility rates.
95-118	08/29/95	Amend <b>Section 3.02(B)</b> , <u>Sewer Rates</u> , <b>Subsection (1)</b> , to adjust the monthly rates charged for sanitary sewer service.

## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
96-124	09/17/96	Amend <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , at <b>Subsection (A)</b> , <u>Water Rates</u> , to adjust the monthly rates charged for water service; amend <b>Subsection 3.02(F)</b> , <u>Raw Water Rates</u> , to adjust the monthly rates charged for raw water.
97-156	12/09/97	Amend <b>Article I</b> , <u>Definitions</u> , relative to the amendment of the definitions of "Standard Methods", "Standard Size Water Main", "Standard Specifications" and "Water Utilities Department"; amend <b>Article III</b> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , at <b>Subsection (B)(2)</b> , relative to wastewater flow calculation; amend <b>Article IV</b> , <b>Section 4.17</b> , <u>Repairing Meters and Meter Boxes; Testing Meters, Fee</u> , at <b>Subsection (B)</b> , relative to application for meter examining and testing; amend <b>Section 4.20</b> , <u>Exposing Meter or Fire Hydrants to Damage; Moving Meters or Hydrants; Violations</u> , relative to meter box locations; amend <b>Article VIII</b> , <u>Standard Specifications for Water Works and Sewerage Improvements</u> , relative to updating the reference to the "Standard Specifications for Waterworks and Sewerage Improvements"; amend <b>Article IX</b> , <u>Rules and Regulations for Providing Water and Sewer Service</u> , relative to updating provisions regarding extensions.
99-106	08/31/99	Amend <b>Article III</b> , <u>Charges For Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)</b> , <u>Water Rates</u> , to adjust the monthly rates charged for water service; <b>Subsection 3.02(F)</b> , <u>Raw Water Rates</u> , to adjust the monthly rates charged for raw water.
99-121	09/28/99	Amend <b>Ordinance No. 99-106</b> relative to changing the effective date of the decrease of water and raw water rates to October 1, 1999.

## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
00-108	09/19/00	Amend <b>Article III</b> , <u>Charges For Water And Sewer Service</u> , <b>Section 3.02</b> , <u>Water And Sewer Rates</u> , <b>Subsection (A)</b> , <u>Water Rates</u> , to adjust the monthly rates charged for water service.
01-108	09/14/01	Amend <b>Article III</b> , <u>Charges For Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , to adjust the monthly rates charged for water service; <b>Subsection (B)(1)</b> , to adjust the monthly rates charged for sanitary sewer service.
02-096	08/27/02	Amend <b>Article III</b> , <u>Charges For Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , to adjust the monthly rates charged for water service.
03-023	02/25/03	Amend <b>Article III</b> , <u>Charges For Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (B)(1)</b> , to adjust the monthly rates charged for sanitary sewer service.
03-095	09/02/03	Amend <b>Article III</b> , <u>Charges For Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , to adjust the monthly rates charged for water service; and <b>Subsection 3.02(B)(1)</b> , to adjust the monthly rates charged for sanitary sewer service.
04-001	01/06/04	Amend <b>Article VII</b> , <u>Front Footage Charges for Service Connections</u> , <b>Section 7.01</b> , <b>Subsections (A)</b> and <b>(B)</b> , relative to the intent to collect front footage fees on all city constructed, purchased or financed water and sewer lines; amend <b>Article IX</b> , <u>Rules and Regulations for Providing Water and Sewer Service</u> , <b>Section 9.05</b> , <u>Fees Due City for Existing Mains</u> , relative to collecting applicable front footage fees prior to making extensions or connections to the water or sewer lines.

## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
04-085	09/21/04	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to adjusting the monthly rates charged for water service; <b>Subsection 3.02(B)(1)</b> , relative to adjusting the monthly rates charged for sanitary sewer service.
05-014	02/22/05	Amend <b>Article IV</b> , <u>Regulations and Restrictions on Service</u> , by the addition of <b>Section 4.27</b> , <u>Lawn and Landscape Irrigation Conservation</u> ; and by the addition of <b>Article X</b> , <u>Penalty</u> , relative to penalty and culpability.
05-079	09/13/05	Amend <b>Article I</b> , <u>Definitions</u> , <b>Section 1.01</b> , <u>Definitions</u> , by the addition of the definition of “POTW”; Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.01</b> , <u>Time for Payment of Charges</u> , relative to payments; <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection 3.02(D)</b> , relative to construction water rates; <b>Subsection 3.02(E)(9)</b> , relative to delinquent accounts; <b>Subsection 3.02(G)</b> , relative to fire protection system fees; <b>Section 3.03</b> , <u>New Accounts</u> , relative to utility accounts; Amend <b>Article IV</b> , <u>Regulations and Restrictions on Service</u> , <b>Section 4.22</b> , <u>Compulsory Connection</u> ; <u>Nuisance</u> , relative to compulsory connection and nuisance; <b>Section 4.27</b> , <u>Lawn and Landscape Irrigation Conservation</u> , relative to lawn and landscape irrigation conservation; Amend <b>Article V</b> , <u>Water Rationing</u> , by the addition of <b>Section 5.03</b> , <u>Enforcement of Drought Contingency Plan</u> .
05-080	09/13/05	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection 3.02(A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates.

## ORDINANCE HISTORY

<b><u>Number</u></b>	<b><u>Date of Adoption</u></b>	<b><u>Comments</u></b>
06-027	03/14/06	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)</b> , by the addition of <b>Subsection (3)</b> relative to water rates; <b>Subsection 3.02(B)(2)</b> relative to calculation of billable wastewater flows; <b>Section 3.02(D)(2)</b> relative to construction water rates; Amend <b>Article V</b> , <u>Water Rationing</u> , <b>Section 5.03</b> , <u>Enforcement of Drought Contingency Plan</u> , relative to the Water Conservation and Drought Contingency Plans.
06-089	08/22/06	Amend the "Water and Sewer" Chapter by the addition of <b>Article XI</b> , <u>Municipal Setting Designations</u> .
06-093	09/12/06	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02(A)(1)</b> , relative to water rates; amend <b>Section 3.02(B)(1)</b> , relative to sewer rates.
06-109	11/28/06	Amend <b>Article IV</b> , <u>Regulations and Restrictions on Service</u> , <b>Section 4.27</b> , <u>Lawn and Landscape Irrigation Conservation</u> , relative to lawn and landscape irrigation conservation.
07-065	09/18/07	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.01</b> , <u>Time for Payment of Charges</u> , <b>Subsection (B)</b> , relative to the addition of storm water; amend <b>Section 3.01</b> by the addition of <b>Subsection 3.01(C)</b> , relative to discontinued water service, and the relettering of the remaining subsections; amend <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; amend <b>Section 3.02</b> by the deletion of <b>Subsection 3.02(A)(3)</b> ; and the amendment of <b>Subsection 3.02(D)</b> , <u>Construction Water Rates</u> , relative to construction water.

## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
07-101	12/18/07	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.05</b> , <u>Stormwater Utility Charges</u> , relative to removing the rates and adding references to the “Storm Water Pollution Control” Chapter.
08-077	09/16/08	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; amend <b>Article X</b> , <u>Penalty</u> , <b>Section 10.01</b> , <u>Penalty</u> , relative to providing for a fine of up to \$2,000 for violations of the provisions governing water use during the activation of the Drought Contingency Plan; and providing for the ratification of the previous Fiscal Year commodity charge.
09-052	09/01/09	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; amend <b>Subsection 3.02(B)(1)</b> , relative to sewer rates.
10-070	09/14/10	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.03</b> , <u>Utility Accounts</u> , <b>Subsection (A)</b> , relative to an activation fee; and <b>Section 3.03</b> , <b>Subsection (I)</b> , relative to a convenience fee.
10-076	09/14/10	Amend <b>Article I</b> , <u>Definitions</u> , <b>Section 1.01</b> , <u>Definitions</u> , by the addition of the definition of “Premise”; amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates and a new reclaimed water charge; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; amend <b>Article IV</b> , <u>Regulations and Restrictions on Service</u> , <b>Section 4.03</b> , <u>Extension of Water Service Prohibited</u> , and <b>Section 4.04</b> , <u>Separate Service Pipe for Each House</u> , relative to clarifying the prohibition of extending water service to another



## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
		premise and allowing for termination of water service if the prohibition is violated.
11-017	03/22/11	Add <b>Article XII, <u>Reclaimed Water Service</u></b> , relative to providing reclaimed water services.
11-048	09/13/11	Amend <b>Article III, <u>Charges for Water and Sewer Service</u>, Section 3.02, <u>Water and Sewer Rates</u>, Subsection (A)(1)</b> , relative to water rates; amend <b>Subsection 3.02(B)(1)</b> , relative to sewer rates.
12-009	03/20/12	Amend <b>Article III, <u>Charges for Water and Sewer Service</u>, Section 3.02, <u>Water and Sewer Rates</u>, Subsection (B)(2)</b> , relative to sewer rates.
12-054	09/18/12	Amend <b>Article III, <u>Charges for Water and Sewer Service</u>, Section 3.02, <u>Water and Sewer Rates</u>, Subsection (A)(1)</b> , relative to water rates; amend <b>Subsection 3.02(B)(1)</b> , relative to sewer rates.
13-049	09/17/13	Amend <b>Article III, <u>Charges for Water and Sewer Service</u>, Section 3.02, <u>Water and Sewer Rates</u>, Subsection (A)(1)</b> , relative to water rates; amend <b>Subsection 3.02(B)(1)</b> , relative to sewer rates.
14-026	05/13/14	Amend <b>Article I, <u>Definitions</u>, Section 1.01, <u>Definitions</u></b> , relative to the addition of the definitions of “Automatic Irrigation System”, “Drip Irrigation”, “Hand Watering”, Irrigation System”, “Landscape”, “Landscape Watering” and “New Landscape”, and the amendment of the definition of “Premises”; amend <b>Article IV, <u>Regulations and Restrictions on Service</u>, Section 4.01, <u>Responsibility for Leakage</u></b> , relative to water leakage; amend <b>Article V, <u>Water Rationing</u>, Section 5.03, <u>Enforcement of Drought Contingency Plan and Water Conservation Plan</u></b> , relative to provisions governing water use during the drought

## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
		contingency plan; and amend <b>Article X</b> , <u>Penalty</u> , <b>Section 10.01</b> , <u>Penalty</u> , relative to providing a \$500 penalty for violations except for violations in <b>Sections 4.01</b> and <b>5.03</b> .
14-053	09/16/14	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; and <b>Subsection 3.02(G)</b> , relative to fire protection system fees.
15-041	09/15/15	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; and <b>Subsection 3.02(G)</b> , relative to fire protection system fees.
16-047	09/15/16	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; and <b>Subsection 3.02(G)</b> , relative to fire protection system fees; and the addition of <b>Section 3.06</b> , <u>Laboratory Testing</u> .
17-014	03/07/17	Amend <b>Article IV</b> , <u>Regulations and Restrictions On Service</u> , <b>Section 4.22</b> , <u>Compulsory Connection; Nuisance</u> ; and the addition of <b>Section 4.28</b> , <u>Private Sanitary Sewer Lift Station</u> ; relative to compulsory connection for sewer connections.
17-053	09/14/17	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; <b>Subsection 3.02(G)</b> , relative to fire protection system fees; and <b>Subsection 3.03(K)(5)</b> , relative to televising, locating and marking private sanitary sewer lateral connections to City main.

## ORDINANCE HISTORY

<b><u>Number</u></b>	<b><u>Date of Adoption</u></b>	<b><u>Comments</u></b>
18-058	09/13/18	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; and <b>Subsection 3.02(G)</b> , relative to fire protection system fees.
19-049	09/19/19	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; <b>Subsection 3.02(G)</b> , relative to fire protection system fees.
19-055	10/15/19	Amend <b>Article VII</b> , <u>Subsequent Connection Charges</u> , relative to revising subsequent connection charges; amend <b>Article VIII</b> , <u>Standard Specifications for Water and Sanitary Sewer Construction</u> , relative to revising standard specifications for water and sanitary sewer improvements; and amend <b>Article IX</b> , <u>Rules and Regulations for Water and Sanitary Sewer Improvements</u> , relative to the rules and regulations applicable to water and sanitary sewer improvements.
20-046	09/15/20	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.01</b> , <u>Time for Payment of Charges</u> , <b>Subsection (E)</b> , relative to refunding customer deposits.
21-052	09/14/21	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; <b>Subsection 3.02(G)</b> , relative to fire protection system fees; add <b>Section 3.07</b> , <u>Miscellaneous Testing/Investigations for Private Sanitary Sewer Laterals</u> , relative to testing and investigations; add <b>Section 3.08</b> , <u>Miscellaneous Testing/Investigations for Private Plumbing</u> , relative to miscellaneous testing and investigations; and add <b>Section 3.09</b> , <u>Fees for Provision of Training to Cities or Other Local Government Entities</u> , relative to training.

## ORDINANCE HISTORY

<u>Number</u>	<u>Date of Adoption</u>	<u>Comments</u>
22-040	09/13/22	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; and <b>Subsection 3.02(G)</b> , relative to fire protection system fees.
23-054	09/12/23	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; and <b>Subsection 3.02(G)</b> , relative to fire protection system fees.
24-052	09/17/24	Amend <b>Article III</b> , <u>Charges for Water and Sewer Service</u> , <b>Section 3.02</b> , <u>Water and Sewer Rates</u> , <b>Subsection (A)(1)</b> , relative to water rates; <b>Subsection 3.02(B)(1)</b> , relative to sewer rates; and <b>Subsection 3.02(G)</b> , relative to fire protection system fees.

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## ARTICLE I

### DEFINITIONS

#### Section 1.01 Definitions

This ordinance shall be known as the “Arlington Water and Sewer Code”, may be cited as such, and will be referred to herein as “this Code”.

**“Abnormal Sewage”** shall mean any industrial waste having a total suspended solids or BOD content in excess of that found in normal domestic wastewater but which is otherwise acceptable into a public sewer under the terms of this Chapter.

**“Automatic Irrigation System”** shall mean a site specific system of delivering water generally for landscaping via a system of pipes or other conduits installed below ground that automatically cycles water use through water emitters to a preset program, whether on a designated timer or through manual operation. (Amend Ord 14-026, 5/13/14)

**“Biochemical Oxygen Demand (BOD)”** shall mean the quantity of oxygen utilized in the biochemical oxidation of organic matter as specified by procedure in Standard Methods, and results expressed in terms of weight and concentration (milligrams per liter - mg/l).

**“Boundary Facilities”** shall mean those water and/or sanitary sewer facilities located in a street, alley, or easement that is common to or between two or more tracts of land of different ownership such that the one facility serves more than one tract of land.

**“City”** shall mean the City of Arlington, Texas.

**“Community Water System”** shall mean a public water system which serves at least fifteen (15) service connections used by year-round residents or regularly serves at least twenty-five (25) year-round residents. Service connections shall be counted as one for each one-family residential unit to which drinking water is supplied from the system.

**“Condominium”** shall mean a structure of two or more units, the interior space of which is individually owned, and the balance of the property (both land and building) being owned in common by the owners of the individual units.

**“Customer Sewer Facilities”** include all connections and facilities beginning with the connection of the sewer service to the City's main.

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**“Customer Water Facilities”** include all connections and facilities on the customer's side of the water meter beginning with and including the connection to the water meter.

**“Director of Utilities”** shall mean the administrative head of the Water Utilities Department of the City, as designated and appointed by the City Manager of the City, or his designated representative.

**“Drip Irrigation”** shall mean an irrigation system that applies water at predetermined controlled low-flow levels directly to the roots of the plant by drip, porous pipe or other means. (Amend Ord 14-026, 5/13/14)

**“Engineer”** shall mean a person duly authorized under the provisions of the Texas Engineering Act, as heretofore or hereafter amended, to practice the profession of engineering in the State of Texas. The term “Owner's Engineer(s)” shall identify the Engineer(s) employed or retained by the Developer to perform design or engineering functions for the Developer.

**“Hand Watering”** shall mean the application of water for irrigation purposes through a hand-held watering hose, watering can, or bucket. (Amend Ord 14-026, 5/13/14)

**“Inspector”** shall mean the representative of the City who is specifically assigned to inspect any or all parts of the water and sanitary sewer system, particularly new subdivision extensions, but who is without authority to revise, alter, or revoke the requirements of the rules, regulations, policies, and procedures of the City or the approved Contract Documents for the job. Such inspection, or lack of inspection, will not relieve the contractor from any obligation to perform the work in accordance with the requirements of the Contract Documents and/or applicable City, County and State Codes.

**“Irrigation System”** shall mean a system of fixed pipes and water emitters that apply water to landscape plants or turfgrass, including, but not limited to, in-ground, permanent and above-ground, temporary irrigation systems. (Amend Ord 14-026, 5/13/14)

**“Landscape”** shall mean an area that is covered by grass, ground cover, trees, shrubs, berms, planters or other natural plant materials. (Amend Ord 14-026, 5/13/14)

**“Landscape Watering”** shall mean the use of water for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, right-of-ways, medians and entry ways. (Amend Ord 14-026, 5/13/14)

## ARTICLE I - 2

(Amend Ord 14-026, 5/13/14)

**“New Landscape”** shall mean landscape that:

1. is installed during construction of a new house, multi-family dwelling, or commercial building,
2. is installed as part of a governmental entity’s capital improvement project, or
3. alters more than one-quarter of an existing landscape area. (Amend Ord 14-026, 5/13/14)

**“Non-Community Water System”** shall mean any public water system which is not a community water system.

**“Normal Domestic Wastewater (Sewage)”** shall mean wastewater discharged by a person into sanitary sewers and in which the average concentration of total suspended solids is not more than 240 mg/1 and BOD is not more than 170 mg/1, and which is otherwise acceptable into a public sewer under the terms of the Industrial Waste and Water Pollution Control Chapter of this Code.

**“Off-Site Facilities”** shall mean the water and/or sanitary sewer mains located outside the boundaries of and not contiguous with the area of development except by point of contact, but that are required in order to join the development to the prior existing system.

**“On-Site Facilities”** is defined as those water and/or sanitary sewer mains situated within or surrounded by a single development. Generally, all discussions of facilities will pertain to on-site facilities unless they are specifically denoted to the “off-site” or “boundary” facilities.

**“Over-Size Cost”** shall mean the difference in cost between the main built and the cost of the size main determined to be the minimum size required to serve the subdivision as determined by the Director of Utilities. The minimum size main upon which oversize cost shall be determined shall not be less than the standard main defined herein.

**“Owner”** or **“Owners”** herein shall refer to the person, firm, corporation or partnership with primary responsibility toward the City to ensure compliance with rules and regulations and the ordinances of the City dealing with subdivision and/or development. The term includes person or persons, firms, corporations, partnerships or agents, attorneys-in-fact, managers or directors, developers, developer's contractors including engineers, builders, planners, etc. Such term as used herein always includes one (1) or more of the above who own all, or any part of, the land which is contemplated to be developed.

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**“Person”** as used in this Chapter shall mean any person, firm, association of persons, or corporation, including a public, private, or municipal corporation.

**“POTW”** shall mean Publicly Owned Treatment Works. (Amend Ord 05-079, 9/13/05)

**“Premises”** shall mean a parcel or parcels of land, including but not limited to a building together with its grounds or other appurtenances. (Amend Ord 14-026, 5/13/14)

**“Public Water System”** shall mean a system for the provision to the public of piped water for human consumption, if such system has at least fifteen (15) service connections, or serves an average of at least twenty-five (25) individuals daily at least sixty (60) days out of any year. Such term includes (1) any collection, treatment, storage, and distribution facilities under control of the operator of such system and used primarily in connection with such system, and (2) any collection or pretreatment storage facilities not under such control which are used primarily in connection with such system. A Public Water System is either a “Community Water System” or a “Non-Community Water System”. Without excluding other meanings of “Individual” or “Served”, an individual shall be deemed to be served by a water system if he or she resides in, uses as his or her place of employment, or works in a place to which drinking water is supplied from that system.

**“Residence”, “Single Family Residence”, “Single Family Residential Property”, “Residential Lot”, or “Residential Uses”** shall refer to property (a single tract or lot) used solely for residential purposes in “A” (Agricultural) or “R” (Residential) zoning districts.

**“Residential Customer”** shall refer to customers occupying single family residential or duplex property or an individually metered townhome or condominium unit, for billing purposes.

**“Sewer Service”** shall mean that portion of the connecting sewer located in the roadway, street, alley or easement between the sewer main and the right-of-way line or property line and shall consist of the service wye, tee, manhole or tapping saddle and the required length of service pipe.

**“Standard Methods”** shall mean the examination and analytical procedures set forth in the latest edition, at the time of analysis, of Standard Methods for the Examination of Water and Wastewater, as prepared, approved and published jointly by the American Public Health Association, the American Water Works Association, and the Water Environment Federation where applicable. These procedures shall be the Standard Methods of examination and analytical process used to determine compliance with this Chapter.

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(Amend Ord 14-026, 5/13/14)

**“Standard Size Sewer Main”** shall mean a sanitary sewer main six inches (6”) or larger in diameter.

**“Standard Size Water Main”** shall mean a water main six inches (6”) or larger in diameter, adequately supported by eight inch (8”) or larger water mains to provide domestic water service and fire protection as recognized by the National Board of Fire Underwriters.

**“Standard Specifications”** shall mean the latest revision of Arlington's “Standard Specifications for Waterworks and Sewerage Improvements in the City of Arlington”. See Section 8.01 of this Chapter.

**“Subdivision”** or **“Development”** is defined as the division of any lot, tract, or parcel of land into two (2) or more parts.

**“Suspended Solids”** shall mean solids, measured in mg/l, that either float on the surface of, or are in suspension in, water, wastewater, or other liquids, and which are largely removable by a laboratory filtration device.

**“Townhouse”** shall mean a single-family dwelling on a separate lot which fronts on a street, a place, a court, or a private access easement which is attached to one (1) or more similar dwellings by a common wall or walls, interior to both, and which, in combination with said attached dwellings, constitutes an architectural whole.

**“Water Utilities Department”**, as used in this Chapter shall mean the City of Arlington waterworks and wastewater system and mains, and all other works of the City directly connected therewith, and all plants, properties, and appliances incident to or connected with the operation of said Water Utilities Department.

**“Water Utilities Office Policies”** are those policies under which the Water Utilities Office operates, as adopted and changed from time to time by resolution of the City Council. (Amend Ord 97-156, 12/9/97)

## ARTICLE II

## METERS

Section 2.01 Control of Meters: All water furnished by the Water Utilities Department to its customers shall be measured by meters. The size, type, and right to own and control all meters installed or used by customers shall be determined by the Water Utilities Department, which shall keep all meters in repair without expense to customers. It shall be unlawful for any customer to install meters on his service for the resale of water to other customers.

Section 2.02 Purchase and Repair of Meters: All meters shall be purchased by the water user through the Water Utilities Department, and in the event repairs on same become necessary, such repairs shall be made by the Water Utilities Department at its expense. The meters shall remain the property of the City, whether purchased by the water user or the City.

Section 2.03 Charge in Case of Faulty Meter: Should any meter fail to register correctly the amount of water used by a customer since the previous reading, the right shall exist on the part of the Water Utilities Department to average the month and charge for water on the basis of any three months average; provided, however, that the months used for the purpose of making the average are comparable to the months the water is used.

Section 2.04 Determination of Sewer Flow:

- A. The volume of flow used in computing sewage volume surcharges shall be based upon metered water consumption as shown in the records of meter reading maintained by the Water Utilities Department.

Any user who procures any part, or all, of his water supply from sources other than the Water Utilities Department, all or part of which is discharged into the sanitary sewer system, shall install and maintain at his expense, water meters of the type approved by the Director of Utilities for the purpose of determining the proper volume of flow to be used in computing sewer service charges. Such meters shall be read monthly and tested for accuracy when deemed necessary by the Director of Utilities.

- B. In those circumstances where a user desires a credit for metered water being consumed but not being returned to the sanitary sewer, a volume credit shall be allowed if said user installs an effluent meter or meters to measure wastewater flow. Said meter shall be installed pursuant to plans and specifications approved by the Director of Utilities, be installed in an approved location, be calibrated annually, and a certified calibration statement for said meter be annually provided to the City, and have a totalization device. The aforementioned calibration shall be witnessed by a representative of the Director of Utilities. In the event that a meter which measures the wastewater ceases to function properly, the volume shall be determined by immediately reverting to reading the water consumption, and using that volume for determination of sewage volume.

- C. In those circumstances where a user desires a credit for metered water being consumed but not being returned to the sanitary sewer, and further where one of preceding paragraphs are applicable, it shall be the responsibility of the user to provide satisfactory evidence of discharge reduction upon which an accurate credit may be estimated, and the Director of Utilities may estimate said discharge upon the presentation of such evidence.
- D. If the Director of Utilities finds that it is not practicable to measure the quantity of sewage by the aforesaid meters, he shall determine the quantity of the sewage in any manner or method he may find practicable in order to arrive at the percentage of water entering the sanitary sewer system of the City to determine the sewer service charge.

## ARTICLE III

### CHARGES FOR WATER AND SEWER SERVICE

#### Section 3.01 Time for Payment of Charges

- A. The meters shall be read to the nearest one thousand (1,000) gallons monthly at approximately the same time each month, and the customer notified, in writing or otherwise, of the applicable charges and the due date for payment of such charges. The customer shall be given a minimum of ten (10) days from notice thereof to make full payment.
- B. With the exception of apartment complexes, should a customer fail to make payment, and the account is over an amount equal to a two (2) month minimum water, sewer, refuse or storm water bill with a past due amount in excess of Twenty-Five Dollars (\$25.00) by the next billing date, the customer will be mailed a reminder delinquent notice. This notice shall state that all charges, including previous and current balances, are due and payable on the due date shown on the statement; and, this notice shall state that should the customer fail to make payment or request an administrative review to dispute the validity of the charges on or before the due date shown, water service shall be discontinued without further notice. If the customer's payment of any of the delinquent charges is returned or refused to be paid to the City by the customer's financial institution, notice of the nonpayment shall be given to the customer. This notice shall state that if the customer fails to make payment by cash, cashiers check or money order within ten (10) days from notice, water service shall be discontinued without further notice. (Amend Ord 07-065, 9/18/07)
- C. If a storm water account with no water service is delinquent according to the terms stated in Section 3.01(B) and if the Owner of this storm water account is provided any Arlington water services at any other location, including residential, the water service for this location shall be discontinued according to the terms and processes stated in Section 3.01(B) above. Water service shall be restored once all obligations related to all delinquent fees are met. (Amend Ord 07-065, 9/18/07)
- D. Should a customer fail to make a payment or request an administrative review by the due date shown on the notice, should service be discontinued, or should field action be required, a service charge will be added to the delinquent amount due. The delinquent amount plus the service charge must be paid before service is restored. If service is discontinued for nonpayment and the customer, at the time, does not have any deposit or a deposit of sufficient amount to equal that required of a new customer or sufficient to cover a two (2) month bill, the Water Utilities Department shall have the right to require that the delinquent amount, plus the



- service charge, plus a deposit equal to that required of a new customer or sufficient to cover a two (2) month bill be paid before service is restored. The only forms of payments accepted when a customer is restoring service are cash, cashiers check or money order.
- E. Deposits shall be held by the Water Utilities Department until such time as the customer closes the account and discontinues service except that a residential customer's deposit with accrued interest may be refunded as a credit to the customer's account provided there is an excellent payment history with the Water Utilities Department for 12 continuous months. Excellent payment history shall mean that payments were received by the Water Utilities Department for the account balance due before or on the due date, no checks or electronic transactions were dishonored by the customer's financial institution, and there were no past due or late fee charges on the customer's account in the preceding 12 months. The Water Utilities Department shall periodically review residential customer accounts with deposits and credit refunds to eligible accounts. Deposits held by the Water Utilities Department until the time an account is closed shall be refunded with accrued interest to the customer if the account has been paid in full including the final billing. If a deposit has been held by the Water Utilities Department and at the time an account is closed the account has not been paid in full including the final billing, the Water Utilities Department shall have the right to apply the deposit with accrued interest to the customer's account balance and to refund the surplus deposit if the held deposit was greater than the balance due or to bill for the remaining account balance due if the held deposit was less than the balance due. (Amend Ord 20-046, 9/15/20)
- F. If any customer is indebted to the Water Utilities Department on any account at their then or previous place of consumption, the delinquent amount due at the previous place of consumption may be transferred to the customer's active account and such service shall be discontinued by the Water Utilities Department until payment in full, plus any service charge, is made.
- G. Should an apartment complex customer fail to make full payment by the due date shown on the statement, the customer will be mailed a reminder delinquent notice. This notice shall state that all charges are due within fifteen (15) days of said notice. Should the customer fail to make payment or request an administrative review to dispute the validity of the charges within the fifteen (15) day period, water service shall be discontinued without further notice. Procedures following discontinuation of service shall be the same as with other delinquent accounts as stated above. (Amend Ord 07-065, 9/18/07)

**Section 3.02 Water and Sewer Rates**

**A. Water Rates:**

- (1) The following rates per month shall be the rates charged for water service furnished to customers within and outside the corporate limits of the City:

<b>Conservation Rates</b>	
<b>Residential Water Volumetric Block Structure</b>	
<b>Usage (1,000) gallons</b>	<b>Rate</b>
0-2	\$2.27
3-10	\$3.14
11-15	\$4.60
16-29	\$6.84
≥30	\$8.24
<b>Conservation Rates</b>	
<b>Commercial Water Volumetric Block Structure</b>	
<b>Usage (1,000) gallons</b>	<b>Rate</b>
0-15	\$4.11
≥16	\$4.34
<b>Conservation Rates</b>	
<b>Irrigation Water Volumetric Block Structure</b>	
<b>Usage (1,000) gallons</b>	<b>Rate</b>
0-29	\$6.84
≥30	\$8.24
<b>Conservation Rates</b>	
<b>Construction Water Volumetric Block Structure</b>	
<b>Usage (1,000) gallons</b>	<b>Rate</b>
0-99	\$7.95
≥100	\$10.00
<b>Conservation Rates</b>	
<b>Reclaimed Water Structure</b>	
<b>Usage (1,000) gallons</b>	<b>Rate</b>
All usage	\$4.04

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Water Fixed Fees	
Meter Size	Fixed Monthly Charge
$\frac{5}{8}$ x $\frac{3}{4}$ " ( $\leq 2,000$ gal) Residential only	\$7.76
$\frac{5}{8}$ x $\frac{3}{4}$ " ( $\geq 3,000$ gal) Residential and all other customer classes	\$11.26
$\frac{3}{4}$ " x $\frac{3}{4}$ "	\$17.89
1"	\$25.85
1½"	\$61.88
2"	\$108.02
3"	\$254.70
4"	\$405.39
6"	\$944.15
8"	\$1,476.23
10"	\$2,219.01

(Amend Ord 24-052, 9/17/24)

- (2) The charges set forth in the schedule in the preceding paragraph are based upon the amount of water used, as measured by a single meter or accumulation of several meters, in increments of one thousand (1,000) gallons. (Amend Ord 01-108, 9/14/01)

**B. Sewer Rates:**

- (1) The following rates per month shall be the rates charged for sanitary sewer service furnished to customers within and outside the corporate limits of the City where the sewage produced by such customers is a normal strength wastewater (250 mg/1 BOD and 250 mg/1 Suspended Solids), except as provided in Subsections 3.02(B)(2), 3.02(B)(3) and 3.02(C), or in the "Industrial Waste and Pollution Control" Chapter of the Code of the City of Arlington, 1987, as amended.

<b>Wastewater Fixed Fees</b>		
<b>Meter Size</b>	<b>Fixed Monthly Charge</b>	<b>Consumption</b>
$\frac{5}{8}$ x $\frac{3}{4}$ " ( $\leq 2,000$ gal) Residential only	\$8.82	\$6.11/1,000 gallons
$\frac{5}{8}$ x $\frac{3}{4}$ " ( $\geq 3,000$ gal) Residential and all other customer classes	\$15.14	\$6.11/1,000 gallons
$\frac{3}{4}$ " x $\frac{3}{4}$ "	\$24.21	\$6.11/1,000 gallons
1"	\$34.23	\$6.11/1,000 gallons
1½"	\$75.83	\$6.11/1,000 gallons
2"	\$127.66	\$6.11/1,000 gallons
3"	\$394.56	\$6.11/1,000 gallons
4"	\$588.69	\$6.11/1,000 gallons
6"	\$1,601.48	\$6.11/1,000 gallons
8"	\$2,109.99	\$6.11/1,000 gallons
10"	\$3,052.13	\$6.11/1,000 gallons

(Amend Ord 24-052, 9/17/24)

- (2) Residential customers' billable wastewater flows will be calculated by averaging the three lowest of the four months' billings of metered water consumption for each December, January, February and March unless otherwise provided below. Each April, the billable flows for each residential customer will be adjusted according to the greater of the average of three of the four prior December, January, February and March billing months or one thousand (1,000) gallons. Where no prior December, January, February and March billing is available to average for wastewater billing for an individual customer, the average consumption for all residential customers for those months will be used. If actual water consumption during any month is less than the average winter months' consumption, the wastewater flow billed will be equal to the actual metered water consumption for that month. The billable flows for each residential customer may be adjusted for such periods as determined just and reasonable and adopted by resolution of the Arlington City Council. Any resolution regarding residential rates will be automatically adopted and incorporated in this Ordinance. (Amend Ord 12-009, 3/20/12)
- (3) The charges set forth in Section 3.02(B)(1) and Section 3.02(B)(2) herein are based upon the amount of water used, as measured by a single meter, in increments of one thousand (1,000) gallons. Where water is furnished to residential customers by other than the City, the charge shall be equal to

the current City residential charge for the average consumption for all residential customers for the prior December, January and February. Commercial customers in this classification shall be charged a flat rate to be determined in accordance with Section 4.07 of the "Industrial Waste and Pollution Control Chapter" of the Code of the City of Arlington, 1987, as amended. All customers connected to the sanitary sewage system who have a source of water supply that is in addition to or in lieu of the City of Arlington Water Supply, must have a meter approved and tested by the Arlington Water Utilities Department on that alternate source of water supply, and the wastewater charge as set forth in Section 3.02(B) shall be based on the sum of the volumes delivered by all sources of supply. (Amend Ord 90-96, 9/25/90)

**C. Water and Sewer Rates for Less than Full Billing Cycle:**

The above water and/or sewer rates shall apply to any customer with any consumption. For customers who have occupied the service address for less than a full billing cycle, the following policy will be in effect:

<u>DAYS OF OCCUPANCY</u>	<u>RATE</u>
15 days or less with no consumption	No charge
15 days or less with consumption	Regular rate
More than 15 days	Regular rate

**D. Construction Water Rates:**

- (1) Construction water is water necessary for the construction of water, sewer, street and other projects including oil or gas exploration, development, production or drilling or water drawn from a hydrant for any purpose. All construction water will be measured by meters furnished by the Water Utilities department. A construction meter is any water meter used to connect to a hydrant or other water service connection for the purpose of metering construction water usage. The water utility account holder securing the meter will be responsible for meeting the terms and conditions of the construction water agreement, and for the meter, valve fittings and backflow prevention device. If a meter is connected to a hydrant, the water utility account holder will be responsible for the hydrant. The deposit plus a construction meter service charge shall be paid to the Water Utilities department. Any alteration or damage that occurs to the meter will be repaired by the City at the expense of the water

utility account holder. The cost of the repairs will be deducted from the deposit and the remaining deposit, if any, will be credited to the final bill. Additional charges shall apply to meters that are lost or stolen.

- (2) The contractor or person securing a meter may move a meter to various Arlington locations, but when meters are moved the contractor must notify the Water Utilities department. The meter readings shall be communicated to the Water Utilities Department between the 5th and 10th of each month, regardless of consumption. Failure to comply with this provision will result in the account being billed for the amount specified in the construction water agreement. Credit for this payment shall not be applied to current or subsequent billings. The account shall also be billed for actual meter readings, when obtained, based on the existing water rates.
- (3) The Conservation Rates Construction Water Block Structure is the rate per month charged for construction water, which is the service furnished to customers using water:
  - a. for any purpose of construction;
  - b. drawn from a fire hydrant for any purpose; or
  - c. for gas or oil exploration, development, production or drilling.  
(Amend Ord 07-065, 9/18/07)

**E. Service Available Charge:** Construction water necessary for construction phases of residences with a service line one inch (1") or smaller may be received without a meter. To receive the service available charge feature, the tap and deposit must be paid at the Water Utilities Department prior to the issuance of a building permit. The service available charge will begin upon payment of tap, meter activation and deposit fees. The following consumption levels shall be used to calculate the service available charges. These charges will be calculated using rates in effect at the time of the billing.

- (1) Six thousand (6,000) gallons per month for the first three (3) months.
- (2) Fourteen thousand (14,000) gallons per month for the next two (2) months.
- (3) Twenty-three thousand (23,000) gallons per month thereafter until such time as a meter has been set.

- (4) In order for the meter to be set, adopted Water Utilities Office Policies must be met.
- (5) The request for setting a meter should be made at least three (3) full working days prior to the date the meter is needed.
- (6) A thirty (30) day calendar month will be used.
- (7) When a service available account is established for less than a full billing cycle, the following charges shall be made:
  - 0-15 days service - One-half ( $\frac{1}{2}$ ) Charge
  - 16 days or more service - Full Charge
- (8) The charge made to an account where a meter has been installed during a billing period will be for consumption used or the service available charge, whichever is larger.
- (9) If a customer becomes delinquent in one (1) or more service available accounts, no additional service available accounts may be opened or meters set until all such accounts are made current. (Amend Ord 05-079, 9/13/05)

Final inspection approval of any construction shall not be given until such time as all requirements of the adopted Water Utilities Office Policy have been met with regard to the tap, meter and box, and accepted by Building Inspections. Such approval can be withheld by the Building Inspector if compliance is found not to be complete.

**F. Raw Water Rates:**

The following rates per month shall be the rates charged for furnishing raw water to customers unless approved otherwise by the City Council:

<u>GALLONS OF WATER</u>	<u>RATE</u>
0 to 1,000 gallons	\$30.00 minimum charge
All over 1,000 gallons	\$ 0.87 per 1,000 gallons

Any required chemicals will be charged at actual cost at the City plus a ten percent (10%) handling fee. (Amend Ord 99-106, 8/31/99)

- G. **Fire Protection System Fees:** The following fixed monthly fees shall be charged to customers with fire protection systems and/or fire lines.

<b>Fire Protection System/Fire Line Fees</b>	
<b>Meter Size</b>	<b>Fixed Monthly Charge</b>
1"	\$25.85
1½"	\$61.88
2"	\$108.02
3"	\$254.70
4"	\$350.00
6"	\$600.00
8"	\$800.00
10" and above	\$1,010.00

(Amend Ord 24-052, 9/17/24)

- H. **Rate Adjustment Authority:** The Director of Utilities shall have the authority to adjust the monthly billing calculations/procedures for any customer to correct inequities that may arise due to methodologies adopted for calculating rates.  
(Amend Ord 89-110, 9/26/89)

### **Section 3.03 Utility Accounts**

- A. To open a utility account after the effective date of this ordinance, customers shall be required to apply for an account and pay an activation fee and a deposit to the City in the amount as established by resolution of the City Council and set forth in the adopted Water Utilities Office Policies. (Amend Ord 10-070, 9/14/10)
- B. A person making application shall include that person's spouse, if any, as an applicant on the application unless approved by the Director of Utilities. If unmarried or unrelated individuals or unrelated business entities who jointly own or occupy the property desire service, the Director of Utilities may require application to be made jointly in the names of those individuals or business entities. An applicant shall also furnish proper identification and shall correctly furnish any other relevant information, including but not limited to proof of ownership, lease or agency, required by the Water Utilities Department in order to properly provide the service. If information is false, misleading, fraudulent, incomplete or not furnished, the application may be denied and service, where provided, may be discontinued within ten (10) days from notice of discontinuance.
- C. Where service has been discontinued, refused or posted for discontinuance at a property due to nonpayment of delinquent charges or a violation of this code, a new application for an account will not be accepted from another person to



- resume service in the same place under another name so long as the previous customer continues to occupy or own the property as their residence or place of business until:
- a. a new written application is fully completed;
  - b. all delinquent charges are paid;
  - c. arrangements for payment satisfactory to the Director of Utilities are made; and/or
  - d. the violation is abated.
- D. A new application for an account will not be accepted for property where service is furnished to a tenant and the property is transferred to a person with notice of discontinuance for the purpose of avoiding payment of charges or avoiding enforcement of this section until:
- a. a new written application is fully completed;
  - b. all delinquent charges are paid;
  - c. arrangements for payment satisfactory to the Director of Utilities are made; and/or
  - d. the violation is abated.
- E. A person who occupies property and uses service without making application is responsible for all water used from the date of the last meter reading previous to that person occupying the property.
- F. The customer of record has the primary liability for service under this chapter. Nevertheless, if service is provided to property owned or leased by a person or entity jointly with the customer of record, or if the customer of record is an agent or property manager for one or more owners of property, the joint owners shall not be treated as new customers, but shall remain jointly and severally liable with the customer or customers of record for unpaid delinquent charges. The Director of Utilities may refuse or discontinue service as described in Section 3.01 of this chapter.
- G. Spouses receiving service at a property that they occupy are deemed to be joint customers of record, notwithstanding that only one spouse may have applied and shall be jointly and severally liable for unpaid delinquent charges. The Director of Utilities may refuse or discontinue service as described in Section 3.01 of this chapter.
- H. Service may be refused or discontinued if a person fails to:
- a. make a required deposit; or
  - b. increase the amount of the deposit after being notified that an increase is required.

- I. Bills may be paid by accepted debit/credit cards, cash, check or money order. A convenience fee shall be charged for a Water Utilities Representative to process a payment over the phone. The convenience fee shall be in the amount as established by resolution of the City Council and set forth in the adopted Water Utilities Office Policies. The Water Utilities Department reserves the right to refuse payment by personal or business check if they have reason to believe the check will not be honored at the customer's bank. (Amend Ord 10-070, 9/14/10)
- J. The City is authorized, in accordance with the provisions of Section 402.0025 of the Texas Local Government Code, as amended, to perfect a lien upon property for delinquent charges unless it is a homestead as protected by the Texas Constitution. This section shall not apply to delinquent charges for service connected in a tenant's name after notice by the property owner to the Director of Utilities that the property is rental property. This section shall also not apply to bills for service connected in a tenant's name prior to the effective date of this ordinance. The Director of Utilities shall send notice, by certified mail, return receipt requested, that a lien will be fixed on the property in accordance with law. The notice must provide a time, place and means by which the charges causing the lien may be paid or disputed. The notice must be sent to: the customer in whose name the account for service to the property exists and the last known record owner of the property according to the tax rolls of the city, if the customer is not the owner. Absence of receipt of notice does not affect the enforceability of a lien perfected under this section. The lien for delinquent charges shall be perfected by recording in the real property records of the county where the property is located a notice of lien containing a legal description of the property and the utility's account number for the delinquent charges. The lien may include penalties, interest and collection costs. The lien is superior to all other liens except a bona fide mortgage lien recorded prior to the recording of the city's lien in the deed or lien records of the county in which the property is located. Should additional delinquent charges be incurred subsequent to the date of the original lien's execution, a correction lien may be executed and filed to fix the additional delinquent charges. The correction lien, when filed of record, shall relate back to the date of recording of the original lien and shall become a part of the original lien. The City Attorney, at the request of the Director of Utilities may file suit to judicially foreclose the lien in a state court of competent jurisdiction. The suit may not be filed earlier than 60 days after the recording date of the lien. The imposition of a lien by the city is cumulative of any other remedies, methods of collection or security available to the Director of Utilities or the city under the charter and ordinances of the city or under state law. This section does not affect the authority to refuse or to furnish service when delinquent charges exist.

K. **Tap and Meter Fees:**

- (1) A charge shall be made by the Water Utilities Department for each new tapping of the water mains for a connection, said charge to be determined by the size of the connection and the size of the meter. A fee shall be charged according to the schedule as established by resolution of the City Council, as set forth in the adopted Water Utilities Office Policies for taps and for furnishing and installing meters and boxes.

If a branch is requested with the tap installation, a charge for each branch will be made in addition to the tap and meter activation charges. A meter activation charge shall be made for each and every branch.

Where the water tap has been installed according to Standard Specifications for Waterworks and Sewerage Improvement in the City of Arlington, Texas by an approved water and sewer contractor, only a meter activation fee will be charged for furnishing the box and meter, and for installing the meter. Such activation fees are payable in advance, such fees being those as established by resolution of the City Council and set forth in the adopted Water Utilities Office Policies.

For branches on taps larger than two inches (2"), the actual cost of furnishing and installing the tap and meter shall be charged. This cost includes all labor, materials and equipment necessary to make the tap, run the service line and set the meter and box.

- (2) The Water Utilities Department shall charge for the relocation of an existing water tap. Any relocation greater than twenty feet (20') from the present location shall be deemed a new tap, and the charge shall be according to the schedule for new taps. The water tap should only be moved to a location within the street right-of-way or utility easement. Current charges for tap relocation are those charges as established by resolution of the City Council and set forth in the adopted Water Utilities Office Policies. The Water Utilities Department shall charge for the termination of obsolete taps, if requested by a contractor or property owner, or if necessary due to the construction activity of said contractor or property owner. The charge shall include all labor, materials and equipment necessary to properly complete the work.

The Water Utilities Department reserves the right to require the customer to have the existing water tap relocated or capped by an approved water and sewer contractor. Where the tap and meter is existing and a customer desires a larger tap and meter, a credit shall apply as stated in the adopted Water Utilities Office Policies, as long as the new tap is to be made at the same location.

- (3) Fire hydrant water meters shall be provided under contract. Charges shall be those as established by resolution of the City Council and set forth in the adopted Water Utilities Office Policies.
- (4) A sewer activation fee shall be charged by the Water Utilities Department prior to any sewer tap being made. An activation fee shall apply to each tap of the main or for each water account having been established at the property site, whichever calculation produces the greater number. Current activation fee amounts shall be those amounts as established by resolution of the City Council and set forth in the adopted Water Utilities Office Policies.
- (5) A charge shall be made by the Water Utilities Department for each televised locate of City sewer service and mark of the location of an existing private sanitary sewer lateral connection to the City's sewer main or where a private sanitary sewer lateral may be connected to the City's sewer main. The charges shall be as established by resolution of the City Council and set forth in the adopted Water Utilities Office Policies.  
(Amend Ord 17-053, 9/14/17)

On sewer services five inches (5") and larger in size, an approved manhole shall be installed at the City sewer main over the sewer service by the customer, unless a wye has been installed at the time the main was laid. It shall be the responsibility of the property owner to maintain the sewer service from the sewer main to and on their property, including the connection to the sewer main.

- L. The water and sewer tap fee and sewer activation fee shall be paid at the same time unless otherwise approved by the Water Utilities Office Manager.
- M. Prior to the commencement of construction activity, a water meter must be ordered and installed at the tap to be utilized for construction water. The only exception shall be for the customer who has completed the establishment of a service available account for residential construction as stated in Section 3.02(E).  
(Amend Ord 05-079, 9/13/05)

**Section 3.04 Service Outside Corporate Limits**

- A. Sewer Rates: The rates charged by the City for sewer service outside the corporate limits of the City shall be as determined by the City Council.

**Section 3.05 Storm Water Utility Charges**

- A. There shall be a charge on each monthly utility statement for the Municipal Storm Water Utility System. The Director of Utilities is authorized to collect such charges in a manner consistent with the "Water and Sewer" Chapter, the "Storm Water Pollution Control" Chapter, the City Charter, and State law. The storm water, or "drainage" fee will be a separate line item on the utility statement and shall be clearly identified as a separate charge.
- B. Fees associated with the Storm Water Utility are specified in the Storm Water Utility Schedule of Charges, of the "Storm Water Pollution Control" Chapter of the Code of the City of Arlington.
- C. Except as otherwise provided by the "Storm Water Pollution Control" Chapter, billing, charges and collection procedures shall be consistent with that of the water and sewer services.
- D. Drainage charges shall be identified separately on the utility billing. Billing shall be consistent with the "Storm Water Pollution Control" Chapter and V.T.C.A., Local Government Code, Section 402.048.
- E. Delinquent charges shall be collected in a manner consistent with the "Storm Water Pollution Control" Chapter and V.T.C.A., Local Government Code, Section 402.050.
- F. The City may grant exemptions from the drainage charge, pursuant to the "Storm Water Pollution Control" Chapter and V.T.C.A., Local Government Code, Section 402.053. (Amend Ord 07-101, 12/18/07)

**Section 3.06 Laboratory Testing**

- A. A charge shall be made by the Water Utilities Department for customer requested laboratory service tests including but not limited to: Total Coliform/E. Coli Presence-Absence; HPC; Total Coliform/E. Coli Enumeration; ATP; Mercury (Hg); Metals; Pesticides (EPA 525); Anions; Hexavalent Chromium; Hardness; TPH; Chlorophyll A; Phosphorus, Total; and sampling.

- B. The fee charged shall be established by resolution of City Council and set forth in the adopted Water Utilities Office Policies. (Amend Ord 16-047, 9/15/16)

**Section 3.07 Miscellaneous Testing/Investigations for Private Sanitary Sewer Laterals**

- A. A charge shall be made by the Water Utilities Department for customer requested services including but not limited to: Private Sanitary Sewer Closed Circuit Television Camera Investigations; Private Sanitary Sewer Lateral Root Clearing; Private Sanitary Sewer Lateral Jetting for obstruction clearing; Private Sanitary Sewer Smoke/Dye Testing for lateral locating; and Private Sanitary Sewer Lateral Investigation into a stopped or non-flowing private sanitary sewer lateral when the same account has requested the same investigation within the previous seven days and the result has been the City sanitary sewer main is flowing, during both investigations.
- B. The fee charged shall be established by resolution of City Council and set forth in the adopted Water Utilities Office Policies. (Amend Ord 21-052, 9/14/21)

**Section 3.08 Miscellaneous Testing/Investigations for Private Plumbing**

- A. A charge shall be made by the Water Utilities Department for customer requested services including but not limited to: High Consumption On-Site Investigation for accounts that have an AMI meter; and Water Pressure/Flow Testing for accounts that are shown to have at least 40 pounds per square inch (“psi”) pressure and/or 10 gallons per minute (“gpm”) volume at the outlet of the meter during the investigation.
- B. The fee charged shall be established by resolution of City Council and set forth in the adopted Water Utilities Office Policies. (Amend Ord 21-052, 9/14/21)

**Section 3.09 Fees for Provision of Training to Cities or Other Local Government Entities**

- A. The Water Utilities Department provides professional development training to its employees to comply with the Texas Commission on Environmental Quality (TCEQ) water and wastewater licensing requirements. The Director of Utilities may authorize the provision of the said training:

## WATER

### 3.09

1. without charge to employees of partner municipalities or other local government entities that reciprocate by providing equivalent training to Water Utilities Department employees without charge; or
2. at a reasonable charge which will cover the City's costs to employees of municipalities or other local government entities that do not have an established training program (or are otherwise unable to reciprocate) and desire to participate in the Water Utilities Department training program. The charge shall be in an amount determined by resolution of City Council and set forth in the adopted Water Utilities Office Policies. (Amend Ord 21-052, 9/14/21)

## ARTICLE IV

### REGULATIONS AND RESTRICTIONS ON SERVICE

#### **Section 4.01 Responsibility for Leakage and Water Waste**

- A. Customers are responsible for loss of water due to leakage in pipe or plumbing on the customer side of the meter or property. Customers are responsible for preventing avoidable waste of water including loss from a controllable leak or an irrigation system malfunction such as a broken sprinkler and/or overspray on impervious surfaces with runoff greater than 150 feet.
- B. The Director of Utilities may suspend water service to any premises when the Director of Utilities finds such suspension is necessary to prevent or stop actual or threatened leakage or waste of water, which presents or may present imminent and substantial danger or threat to the environment, the public water supply, or the health and welfare of any person. If there is not an imminent and substantial danger or threat, the Director of Utilities shall provide notice of suspension by certified mail, return receipt requested, to the water account customer, owner or person in charge of the premises thirty (30) days before suspension of service. If there is an imminent and substantial danger or threat, the Director of Utilities may suspend water service without prior notice. Within three (3) days after the suspension of service due to an imminent danger or threat, the Director of Utilities shall notify the water account customer, owner, or person in charge of the premises of the suspension in person, if present, and by certified mail, return receipt requested. Notice shall provide the date that service will be or was suspended without further notice, the reason for suspension, and the ability to request an administrative review regarding the reasons for suspension within fifteen (15) days from the date of notice. If a written request for administrative review is timely filed with the Director of Utilities, the Director of Utilities may not restore services upon the filing of the request, shall hold the administrative review within ten (10) days of the written request, establish procedures for the administrative review, and establish the conditions under which water service may be restored. The administrative review exhausts all administrative remedies. In the event of any change in tenancy in property where water service was suspended or disconnected in accordance with this Section, such condition shall be corrected before service will be restored.
- C. A violation of this Section shall not constitute a criminal offense.



- D. A person in whose name a water service account is held is presumed to be responsible for a violation of this Article. (Amend Ord 14-026, 5/13/14)

**Section 4.02 Opening Curb-Stop**

No plumber or any other person shall open the street curb stop after same has been closed by the Water Utilities Department without a written permit first being obtained from the Water Utilities Department.

**Section 4.03 Separate Water Service for Each Premise**

Two premises shall not be permitted to be supplied with only one water service where there is a water main in front of the premises, but shall have separate water services, unless approved otherwise by the Director of Utilities. (Amend Ord 10-076, 9/14/10)

**Section 4.04 Extension of Water Service Prohibited**

- A. After water service is established to a premise, the water service shall not be extended by any plumber or any other person to any other premise. A person who violates this provision is guilty of a misdemeanor and each day the violation continues shall be a separate offense.
- B. When the Director of Utilities finds that any person or entity is or has knowingly or unknowingly allowing/allowed an extension, the Director of Utilities may discontinue water service until the Director of Utilities determines that such extension has been removed.
- C. The Director of Utilities shall send prior notice of discontinuance unless the Director of Utilities determines that immediate discontinuance is necessary to prevent an imminent danger or threat. If there is not an imminent danger or threat, the Director of Utilities shall provide ten (10) days notice before discontinuance. If the Director of Utilities determines that immediate discontinuance is necessary, notice of discontinuance should be sent within three (3) days after discontinuance. Notice must provide the date that service will be or was discontinued without further notice, the reason for discontinuance, and the ability to request an administrative review regarding the reasons for discontinuance within fifteen days from the date of notice. Services are not restored upon request for an

administrative review unless the Director of Utilities determines that such threat or danger is eliminated and/or such appropriate prevent action is taken. (Amend Ord 10-076, 9/14/10)

#### **Section 4.05 Unmetered Sprinkler Systems**

Every person taking water from the Water Utilities Department through a sprinkler system for the purpose of fire protection which is not metered shall at all reasonable times permit the Director of Utilities and/or his agents to enter the premises and building for examination of pipes and fixtures to assure that the system is maintained only for fire protection, and refusal by any customer shall result in refusal of water supply from the Water Utilities Department until such permission is granted.

A monthly service charge as outlined in Section 3.02(G) hereof, shall be applied for the reading and maintenance of these sprinkler systems.

#### **Section 4.06 Repair, Relocation, and Renewal of Service Pipes**

The Water Utilities Department reserves the right to make all repairs, relocations, and renewals of service pipes from main to meter, and it shall be unlawful for any other person or persons to repair, relocate, or renew service pipes from main to meter without first obtaining the written consent of the Water Utilities Department.

#### **Section 4.07 Repair of Sanitary Sewer Lines**

The property owner shall be responsible for maintaining the sanitary sewer service line located on his or her property and located within the street right-of-way or easement up to, and including, the point of connection to the main. This shall include the cleaning, unclogging and/or unstopping of the line due to materials, debris, roots, trash or other items becoming lodged in the line. Where continual problems occur due to the structural failure of the line within the street right-of-way or easement, the City will repair this portion of the service line at the cost set forth by resolution for such repair to the property owner.

The property owner shall be responsible for maintaining and repairing the private service lines outside of street right-of-way or a public easement on private property. Lines within a service line easement will also be the responsibility of the property owner being served by the line for maintenance and repair. (Amend Ord 87-192, 12/15/87)

**Section 4.08 Connections for Multi-Units**

All buildings used as duplexes, condominiums, townhouses, shopping malls, apartment houses, etc., shall be required to provide a separate connection and meter with the main for each apartment, etc., if each tenant is responsible for their own water account. Upon non-compliance with this provision, the Water Utilities Department shall cut off the supply for the entire building or any portion thereof deemed proper. If the entire water service to the apartment house, etc. is to be paid by the owner, or owners, or agent thereof, or landlord, then only one meter and connection to the main shall be required.

**Section 4.09 Copper Service Pipes**

All service pipes hereafter laid shall be of copper unless other material shall be authorized by the Director of Utilities.

**Section 4.10 Interruption of Service by the Water Utilities Department**

The Water Utilities Department shall have the right to temporarily discontinue, disconnect, and re-connect water supply without notice to all customers for the purposes of making repairs, connections, extensions, and cleaning of mains, machinery, reservoirs or any part of said water system. The Water Utilities Department shall have the right to temporarily disconnect service to a customer having a break on their private line should that break present a hazard to the general public. None of the terms of this chapter shall ever be construed as requiring the Water Utilities Department to maintain a specified constant pressure in its lines.

**Section 4.11 Use of Fire Hydrants**

It shall be unlawful for any person, except a member of the Fire Department or an employee of the Water Utilities Department, to open or use water from a fire hydrant, or to take off the cap without permission from the Water Utilities Department, except for the use of construction water with a City of Arlington issued construction meter attached to the fire hydrant. Fire hydrant operation for construction meters will be in accordance with the Water Utilities Department Water Meter Agreement. The contractor will be responsible for any damage to the water system (mains, valves, hydrants, etc.)

**Section 4.12 Tapping of Street Mains; Violations**

It shall be unlawful for any plumber or person, other than a contractor employed by the Water Utilities Department, to tap any street main, make connections with any street mains or extend service pipes from mains to the meter or to place a curb stop and meter box at that point. All of such equipment shall be under the exclusive control of the Water Utilities Department, and said tap and service shall be paid for by the person ordering the work done before work is commenced, according to schedule of prices shown in the adopted Water Utilities Office Policies.

**Section 4.13 Defacing Property of Water Department; Violations**

It shall be unlawful for any person to in any manner deface the facilities, walls, machinery or fixtures connected with or pertaining to the Water Utilities Department.

**Section 4.14 Malicious Interference with Water Service; Violations**

It shall be unlawful for any person, individually or in association with others, to willfully break, injure or tamper with any part of the Water Utilities Department for any purpose whatsoever, or in any other manner to maliciously interfere with or prevent the running and operating of such system and the water supply and sewage collection therein.

**Section 4.15 Diversion of Water from Metered Flow; Violations; Prima Facie Case**

Whoever by any means or device prevents water from passing through any meter belonging to the Water Utilities Department, or prevents any meter used in connection with the supply of water to any customer by said Water Utilities Department from registering the amount of water passing through such meter, or prevents a meter from duly registering the quantity of water supplied or in any way interferes with its proper action or just registration, or, without the consent in writing of the Director of Utilities, diverts the water from any pipe or pipes of the Water Utilities Department, or otherwise uses, or cause to be used, without the consent of the Director of Utilities, any water produced or distributed by said Water Utilities Department, or retains possession of, or refuses to deliver, any meter or other appliance loaned to him by the Water Utilities Department for the purpose of furnishing water through same, shall be in violation of these rules and regulations and shall be guilty of a misdemeanor. The presence at any

time on or about any such meter or pipe of any device or pipes resulting in the diversion of water or prevention of its free passage and registration by the meter, or resulting in the diversion from the meter as above defined, or resulting in the prevention of water reaching the meter, or resulting in the prevention of the just registration of the meter or meters or the taking of any water except through a meter as above set forth, shall constitute prima facie evidence on the part of the person owning or having custody and control of the room, building, place or premises where such device or pipe is, or knowledge of the existence thereof and knowledge of such existence to the person who would be benefited by the failure of the water to be properly metered, and shall further constitute prima facie evidence of intention on the part of such person or persons to defraud, and shall bring such person prima facie within the scope, meaning and penalties of this section and Ordinance.

**Section 4.16 Water Used in Construction Without Appropriate Application for Service Being Made**

Where water is used in the construction or repair of property without having been authorized or turned on by the Water Utilities Department, the Department may charge the property owner for costs, including charging for water. The Water Utilities Department shall have the right to estimate the amount of water used, and shall take action to prevent further unauthorized usage until such time as all appropriate applications for service have been made and charges are paid. Nothing in this Section shall be considered to limit prosecution of offenders for violations of City or State law.

**Section 4.17 Repairing Meters & Meter Boxes; Testing Meters, Fee**

- A. All water meters and meter boxes furnished by the Water Utilities Department shall remain at all times the property of the City, and shall be maintained and repaired, when rendered unserviceable through reasonable wear and tear, and renewed by the Water Utilities Department. When replacements, repairs, or adjustments of any meter or meter box are rendered necessary by the act, neglect, or carelessness of the owner or occupant of any premises, any expense caused to the Water Utilities Department thereby shall be charged against and collected from the owner of the premises, and if not paid, services shall be disconnected.
- B. When any customer of water is of the opinion that the meter through which the water is supplied is incorrect for any reason, they may make application to the Water Utilities Customer Service Division to have the meter examined and tested. If it is determined by testing that the meter is operating properly, the customer

shall be charged for the test in accordance with the schedule included as a part of the adopted Water Office Policies. Standard in-shop testing fees shall apply for meters up to two inches (2"). The fee for all larger meters shall be based upon the actual cost of work. If any meter one inch (1") or smaller shall, upon examination and test, be found to register over two per cent more water than actually passed through it, based on a series of tests over the range of flow recommended by its manufacturer, another meter will be substituted and the fee charged in the application for such test will be credited to the person making the application and the account adjusted, not exceeding three months back. If any meter one inch (1") or larger is, upon examination and test, found to register over three percent more water than actually passed through it, the same adjustment shall apply. (Amend Ord 97-156, 12/9/97)

#### **Section 4.18 Installation of Check Valve or Back Siphonage Prevention Devices**

If, in the judgment of the Director of Utilities, an approved check valve or backflow and back siphonage prevention device is necessary for the safety of the water system, the Director will give notice in writing to the customer to install such an approved device immediately. The customer will install such approved device at his own expense, and failure, refusal, or inability on the part of the customer to immediately install such device shall constitute a ground for discontinuing water service to the premises until such device has been installed.

#### **Section 4.19 Liability for Interrupted Service**

All persons having devices such as, but not limited to, boilers or air conditioning equipment which utilize, employ, or make use of water in any manner whatsoever, which may become damaged due to interruption of water service, and which are supplied directly with City water, do so at their own risk. The City shall not be liable for any damage that may occur as a result of the water being cut off for any purpose, or as a result of the breaking of any pipe or fixture by pressure of the water from the City mains.

#### **Section 4.20 Exposing Meter or Fire Hydrants to Damage; Moving Meters or Hydrants; Violations**

It shall be unlawful to build driveways, etc., in such manner as to expose any meter or fire hydrant to damage from traffic. Meter boxes shall not be set in a driveway or sidewalk nor any closer than two feet (2') from any street or driveway. Whenever the

property owner requests the moving of any meter or fire hydrant, such cost shall be at the expense of the property owner. Upon deposit of the estimated cost of moving the meter or hydrant, the Water Utilities Department shall proceed to make the desired location change. (Amend Ord 97-156, 12/9/97)

**Section 4.21 Vending Water; Violations**

It shall be unlawful for any person to sell or resell water for domestic or any other uses within or without the City without receiving a permit to do so from the Director of Utilities.

**Section 4.22 Nuisance**

- A. The creation or presence of sewage on a premises that is not discharged into the sanitary sewer system or into a permitted on-site sewage facility is hereby declared to be a nuisance.
- B. When the Director of Utilities finds that any person or entity is or has knowingly or unknowingly allowing/allowed an actual or threatened discharge or leak which may result in an imminent danger or threat to the environment or to the health or welfare of persons, the POTW, Storm Sewer or Waters of the State, the Director of Utilities may discontinue water service and/or sanitary sewer service access until the Director of Utilities determines that such threat or danger is eliminated and/or such appropriate prevent action is taken to prevent reoccurrence. Any type of leak or discharge that may contaminate the water system including but not limited to any used motor oil, antifreeze, hydraulic fluid, or other motor vehicle fluid; any industrial waste; any hazardous waste including household hazardous waste; any garbage, domestic sewage or septic tank waste, cooking oil, grease trap waste, or grit trap waste; any trash rubbish, yard waste, or other floatable material; any waste water, any dredged spoil, solid waste, incinerator residue, sewage, garbage, sewage sludge, munitions, chemical waste, biological materials, radioactive materials, industrial waste, municipal waste, and agricultural waste. The Director of Utilities shall send prior notice of discontinuance unless the Director of Utilities determines that immediate discontinuance is necessary to prevent an imminent danger or threat. If there is not an imminent danger or threat, the Director of Utilities shall provide ten (10) days' notice before discontinuance. If the Director of Utilities determines that immediate discontinuance is necessary, notice of discontinuance should be sent within three (3) days after discontinuance. Notice must provide the date that service will be or was discontinued without

further notice, the reason for discontinuance, and the ability to request an administrative review regarding the reasons for discontinuance within fifteen days from the date of notice. Services are not restored upon request for an administrative review unless the Director of Utilities determines that such threat or danger is eliminated and/or such appropriate prevent action is taken to prevent reoccurrence. (Amend Ord 17-014, 3/7/17)

#### **Section 4.23 Water Furnished to Department of City**

All water furnished to the various departments of the City shall be paid for by such departments out of appropriations made by the City Council for their respective operations.

#### **Section 4.24 Sprinkler or Fire Service**

- A. No connection for a sprinkler or fire service shall be permitted unless application therefore has been made and granted by the Water Utilities Department and approved by the Building Official of the City. In no instance shall any connection be made with any sprinkler or fire service without the written consent of the Water Utilities Department. Should it be found that any unauthorized connection has been made, or that any water has been used from a sprinkler or fire service for any other purposes than extinguishing a fire, or that a waste of water is permitted from such connection through leaks in the pipes or fixtures, the water service shall be shut off and not turned on until a meter of the kind and size prescribed by the Director of Utilities shall have been furnished and installed at the expense of the customer.
- B. The furnishing, installation, maintenance, and inspection of all meters and services, checks, bypasses, valves, piping, etc., necessary for the installation and operation of sprinkler systems and fire services shall be at the expense of the customer.

#### **Section 4.25 Submetering**

It shall be unlawful for any person, firm, or corporation to construct, occupy, or allow to be occupied any structure in which the construction plan or plans provide individual metering of the water consumption of one or more owners or tenants, unless said plan or plans have been approved by the Director of Utilities or unless otherwise



governed by State law. The Director may require for his approval appropriate contracts with the City for meter reading and access thereto, and clarifying responsibilities between the City of Arlington and the owner. Standard specifications applicable to regular meter sets shall apply to submetering. The Director of Utilities is authorized to include detailed restrictions and procedures on submetering as part of the adopted Water Office Policies.

**Section 4.26 Requests for Service**

Upon request of the owner of a given lot or tract of land, the City may extend water or sanitary sewer mains and necessary appurtenances to said lot or tract of land, provided that the City Council approves said request for service by resolution.

In no event shall the City be obligated to proceed under the terms of this Article if funds are not available, or if in the determination of the City, the extensions may not be practicable. (Amend Ord 90-55, 5/22/90)

**Section 4.27 Lawn and Landscape Irrigation Conservation**

- A. Except for hand watering and the use of soaker hoses, it shall be unlawful for any person to irrigate, water, or cause or permit the irrigation or watering of any lawn or landscape located on premises owned, leased, or managed by that person between the hours of 10:00 a.m. and 6:00 p.m.
- B. It is an affirmative defense to prosecution that the irrigation or watering of any lawn or landscape during the prohibited time was done for the purpose of establishing hydromulch, grass sod, grass seed; dust control for sport fields; or for the maintenance, repair, or testing of an irrigation system.
- C. Irrigation System Rain and Freeze Sensors.
  - 1. Any irrigation system installed within the City on or after January 1, 2007, must be equipped with rain and freeze sensors in number and type established and published by the Director of Utilities.
  - 2. Any irrigation system installed before January 1, 2007, may not be operated after March 4, 2007 without being equipped with rain and freeze sensors in number and type established and published by the Director of Utilities. This requirement does not apply to a single family residential or duplex property, or an individually metered townhome or condominium unit.

3. It shall be unlawful for any person to knowingly or recklessly commit any of the following on premises owned, leased, or managed by that person:
  - a. install, or cause or permit the installation of, an irrigation system in violation of Subsection (C)(1);
  - b. operate, or cause or permit the operation of, an irrigation system that does not comply with Subsection (C)(1); or
  - c. operate, or cause or permit the operation of, an irrigation system that does not comply with Subsection (C)(2). (Amend Ord 06-109, 11/28/06)

**Section 4.28 Private Sanitary Sewer Lift Station**

If a structure is constructed in such a manner that does not allow the plumbing of the premises to be connected to the city sanitary sewer system without the installation of an on-site lift station, such lift station and necessary force main will be the individual responsibility of the property owner. This shall include initial installation costs as well as operation and maintenance costs. (Amend Ord 17-014, 3/7/17)

## ARTICLE V

### WATER RATIONING

#### **Section 5.01 Uses Prohibited**

It shall be unlawful for any person, firm, or corporation during any water emergency period, as hereinafter defined, to use municipally-supplied water for the purpose of watering lawns, shrubs, and flowers or any other use specified by the City Manager or his designee within the corporate limits of the City.

#### **Section 5.02 Declaration of Emergency Periods**

The City Manager or his designee may declare a water emergency period when, in his opinion, the municipal water supply of the City is insufficient to protect the health, safety, and public welfare of the citizens of the City. In such declaration the watering of lawns, shrubs, and flowers, etc., may be conditionally permitted at the discretion of the City Manager or his designee making such declaration.

#### **Section 5.03 Enforcement of Drought Contingency and Emergency Water Management Plan and Water Conservation Plan**

- A. Adoption and Incorporation of the Drought Contingency and Emergency Water Management Plan and Water Conservation Plan. On April 22, 2008, the City Council approved Resolution No. 08-137 adopting a Drought Contingency and Emergency Water Management Plan. On April 7, 2009, the City Council approved Resolution No. 09-083 adopting a Water Conservation Plan. The requirement and enforcement of each plan as specified in Resolution No. 08-137 and Resolution No. 09-083 are hereby adopted by ordinance and incorporated by reference herein. Any amendments, including those amendments adopted on May 13, 2014, to the Drought Contingency and Emergency Water Management Plan or the Water Conservation Plan may be approved by resolution and are automatically adopted by ordinance and incorporated by reference herein. A copy of the plans shall be available in the City Secretary's Office.
- B. Violations. The following are violations in the Drought Contingency and Emergency Water Management Plan, which shall be referred to in this Section as "Plan," and are violations in this Article. If there is a conflict in the provisions of

the Plan and this Article, this Article shall govern. These violations shall not constitute a criminal offense.

1. No person shall use or allow the use of water from the City of Arlington for any purpose in a manner contrary to any provision of the Plan or this Article, or an amount in excess of that permitted by the drought response stage or emergency water management action in effect at the time.
2. The owner, tenant, lessee, or person who manages or who is in custody or control of the property has an affirmative duty to ensure compliance with and prevent violations of the provisions of this Article.
3. A person in whose name a water service account is held is presumed to be responsible for a violation of this Article.
4. While any stage of the Plan is in effect, it is a violation if a person uses water in such a manner as to allow runoff or other waste, including but not limited to instances where the person:
  - a. Fails to repair a controllable leak, including (1) a broken sprinkler head, (2) a leaking valve, (3) leaking or broken pipes, or (4) a leaking faucet;
  - b. Operates or allows the operation of a permanently installed irrigation system with: (1) a broken head; (2) a head that is out of adjustment and the arc of the spray head is over a street or parking lot; or (3) a head that is misting because of high water pressure;
  - c. Operates or allows the operation of an irrigation system or other lawn watering device that allows water to (1) run off a property and form a stream of water in a street for a distance of 50 feet or greater; or (2) pond in a street or parking lot to a depth greater than one-quarter of an inch; or
  - d. Allows or causes an irrigation system or other lawn watering device to operate during any form of precipitation or when temperatures are at or below 32 degrees Fahrenheit.
5. During Stage 1 of the Plan, the following is in effect:
  - a. Landscape Watering During Stage 1

- (1) While Stage 1 of the Plan is in effect, it is a violation if a person uses or allows the use of landscape watering with sprinklers or irrigation systems contrary to the following twice per week schedule, which is:
  - (a) Residential addresses ending in an even number (0, 2, 4, 6, or 8) may water on Wednesdays and Saturdays.
  - (b) Residential addresses ending in an odd number (1, 3, 5, 7 or 9) may water on Thursdays and Sundays.
  - (c) All non-residential locations (apartment complexes, businesses, industries, parks, medians, etc.) may water on Tuesdays and Fridays.
- (2) It is an exception that:
  - (a) The person was watering with a handheld hose, soaker hose, drip irrigation or hand watering on any day and any time.
  - (b) The person used or allowed the use of landscape watering with sprinklers or irrigation systems because the use of water was necessary:
    - i. to protect the health, safety, or welfare of the public; or
    - ii. for the repair of an irrigation system, plumbing line, fountain, or similar feature in the presence of person making repair.
  - (c) The person was using well water or treated wastewater effluent for irrigation or other alternative water supply sources.

b. Washing Vehicles During Stage 1

- (1) While Stage 1 of the Plan is in effect, it is a violation if a person washes any motor vehicle, motorbike, boat, trailer, airplane, or other vehicle without the use of a hand-held bucket or a hand-held hose equipped with a positive-pressure shutoff nozzle for quick rinses.
- (2) It is an exception that the person washed a vehicle:
  - (a) On the premises of a commercial car wash or commercial service station;
  - (b) Owned by a company at the company's automated on-site vehicle washing facility; or
  - (c) Because the health, safety, and welfare of the public were contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.

c. Other Violations and Exceptions for Stage 1

- (1) It is a violation if a person uses or allows the use of landscape watering at a park, golf course, athletic field or sports field in violation of any provision of the Plan applicable during Stage 1.
- (2) It is an exception that the person met the requirements of an exception outlined in the Plan applicable during Stage 1 for:
  - (a) Landscape watering at a park, golf course, athletic field, sports field or high-impact public area.
  - (b) Watering of new hydromulch, grass sod, or grass seed for the purpose of establishing a new landscape.
  - (c) Outdoor watering at a service address with a large multi-station irrigation system.

- (3) It is an exception for any violation related to a watering restriction in Stage 1 if the person was watering stock at a commercial plant nursery.

6. During Stage 2 of the Plan, the following is in effect:

a. Landscape Watering During Stage 2

- (1) While Stage 2 of the Plan is in effect, it is a violation if a person uses or allows the use of landscape watering with sprinklers or irrigation systems more than once per week contrary to the once per week schedule determined by the Director of Utilities.
- (2) It is an exception that:
  - (a) The person was watering with a handheld hose, soaker hose, drip irrigation or hand watering on any day and any time.
  - (b) The person used or allowed the use of landscape watering with sprinklers or irrigation systems because the use of water was necessary:
    - i. to protect the health, safety, or welfare of the public; or
    - ii. for the repair of an irrigation system, plumbing line, fountain, or similar feature in the presence of person making repair.
  - (c) The person was using well water or treated wastewater effluent for irrigation or other alternative water supply sources.

b. Use of Water from Hydrants

- (1) It is a violation if a person uses water from a hydrant for any purpose other than firefighting related activities or other activities necessary to maintain public health, safety and welfare.

- (2) It is an exception that the Director of Utilities or his/her official designee issued a variance to the person allowing the use of water from a designated hydrant.

c. Other Violations and Exceptions for Stage 2

- (1) It is a violation if a person uses or allows the use of landscape watering at a park, golf course, athletic field or sports field in violation of any provision of the Plan applicable during Stage 2.
- (2) It is an exception that the person met the requirements of an exception outlined in the Plan applicable during Stage 2 for:
  - (a) Landscape watering at a park, golf course, athletic field, sports field or high-impact public area.
  - (b) Watering of new hydromulch, grass sod, or grass seed for the purpose of establishing a new landscape.
  - (c) Outdoor watering at a service address with a large multi-station irrigation system.
- (3) It is an exception for any violation related to a watering restriction in Stage 2 if the person was watering stock at a commercial plant nursery.

7. During Stage 3 of the Plan, the following is in effect:

a. Landscape Watering During Stage 3

- (1) While Stage 3 of the Plan is in effect, it is a violation if a person uses or allows the use of landscape watering.
- (2) It is an exception that:



- (a) The person was watering with a handheld hose, soaker hose, drip irrigation or hand watering on any day and any time.
- (b) The person used or allowed the use of landscape watering with sprinklers or irrigation systems because the use of water was necessary:
  - i. to protect the health, safety, or welfare of the public; or
  - ii. for the repair of an irrigation system, plumbing line, fountain, or similar feature in the presence of person making repair.
- (c) The person was using well water or treated wastewater effluent for irrigation or other alternative water supply sources.

b. Vehicle Washing During Stage 3

- (1) While Stage 3 of the Plan is in effect, it is a violation if a person washes any vehicle.
- (2) It is an exception that the person washed a vehicle:
  - (a) On the premises of a commercial car wash or commercial service station, or by using professional washing services; or
  - (b) That was a garbage truck or vehicle used to transport food or other perishables and the washing was necessary for health, safety, or public safety reasons.

c. Other Violations and Exceptions for Stage 3

- (1) While Stage 3 of the Plan is in effect, it is a violation if a person installs new landscape or turfgrass or irrigates new landscape or turfgrass by means of an automatic irrigation system or hose-end sprinkler. It is an exception that the

Director of Utilities or his/her official designee issued a variance to the person allowing the conduct.

- (2) While Stage 3 of the Plan is in effect, it is a violation if a person uses water to wash a paved area, conduct power washing activities, or hose a building or other structure, in violation of any provision of the Plan applicable during Stage 3. It is an exception that the person met the requirements to alleviate a possible public health and safety risk, fire protection or surface preparation prior to painting with a power washer utilizing high-efficiency equipment and a vacuum recovery system where possible.
- (3) While Stage 3 of the Plan is in effect, it is a violation if a person operates ornamental fountains or ponds that use potable water. It is an exception that the conduct was necessary to support aquatic life.
- (4) While Stage 3 of the Plan is in effect, it is a violation if a person drains, fills, or refills a swimming pool, wading pool or Jacuzzi type pool. It is an exception that the person added water to maintain the pool level in an existing private or public pool.
- (5) While Stage 3 of the Plan is in effect, it is a violation if a person uses or allows the use of landscape watering at a park, golf course, athletic field, sports field or high-impact public area. It is an exception that the person met the requirements of an exception outlined in the Plan applicable during Stage 3.
- (6) While Stage 3 of the Plan is in effect, it is a violation if a person uses water from a hydrant for any purpose other than firefighting related activities or other activities necessary to maintain public health, safety and welfare. It is an exception that the Director of Utilities or his/her official designee issued a variance to the person allowing the use of water from a designated hydrant.

C. Suspension and Reconnection of Water Services. The Director of Utilities or his/her designee may disconnect irrigation systems and/or suspend water services and reconnect water services as described in this Article.

1. After sending notice by certified mail, return receipt requested, to the customer, the Director of Utilities or his/her designee may disconnect irrigation systems and/or suspend water service to a premises when a violation of this Article or the Plan has not been corrected within ten (10) days of written warning or when the Director of Utilities or his/her designee determines that a violation of the Plan at that premises poses a public safety issue, including but not limited to a substantial risk to the municipal water supply of the City and may endanger the health, safety and public welfare of the citizens of the City.
2. In accordance with this Section, a person who received notice that an irrigation system may be disconnected and/or water service suspended or whose irrigation system has been disconnected and/or water service has been suspended may appeal the disconnection and/or suspension.
  - a. In order to perfect appeal, the person must request an administrative review before the Director of Utilities by filing a written notice of appeal to the Director of Utilities within ten (10) days of the notice that an irrigation system may be disconnected and/or water service suspended or within then (10) days of disconnection or water service being suspended.
  - b. Services may not be reconnected upon request for an administrative review.
  - c. The Director of Utilities or his/her designee shall hold the administrative review within ten (10) days of the notice of appeal.
  - d. The Director of Utilities or his/her designee may establish procedures for the administrative review as well as the conditions under which water service may be reconnected.
  - e. If the disconnection of the irrigation system and/or suspension of water service is reversed, water service shall be reconnected as soon as practicable.

- f. If the disconnection of the irrigation system and/or suspension of water service is affirmed, water service will be reconnected only in accordance with the procedures established by the Director of Utilities or his/her designee.
- g. Disconnection of the irrigation system or water services suspension under this Section may be reconnected after:
  - (1) meeting the conditions upon which water service may be restored as determined by the Director of Utilities or his/her designee; and
  - (2) payment of the Water Utilities Department service charges associated with reconnecting suspended water service and any other costs incurred by the City of Arlington in suspending service; and
  - (3) suitable assurance is given to the Director of Utilities or his/her designee that the same action will not be repeated while the Plan is in effect.
- h. This administrative review exhausts all administrative remedies.  
(Amend Ord 14-026, 5/13/14)

## ARTICLE VI

## PRIVATELY OWNED WELLS

Section 6.01 Notification to Dig or Drill Well: Any person, firm, or corporation proposing to dig, bore, or drill a well within the corporate limits of the City, shall, before doing so, notify the Director of Utilities of said City.

Section 6.02 Form of Notification: Such notification shall be in writing, and shall set forth the purpose or purposes for drilling such well, and shall state the proposed depth to which same is to be dug or drilled, and shall be presented to the Director of Utilities of said City.

Section 6.03 Specifications for Wells: Any person, firm, or corporation which digs, bores, or drills a well will prepare and keep a complete log of such well from day-to-day, showing all the different sands, clays, and sources of water, whether fresh or mineral, and shall make available such records for inspection by the City at all times it may desire. In accordance with State law, any person, firm, or corporation which digs, bores, or drills a well shall use a well driller that has been registered with and licensed by the State of Texas.

Section 6.04 State Notification: Any person, firm, or corporation which proposes to dig, bore, or drill a well for the purpose of establishing a "Public Water System" or a "Community Water System" in addition to notifying the City, shall also notify the Texas Department of Health, and shall be subject to the Texas Department of Health, Water Hygiene Division, Rules and Regulations for Public Water Systems.

Section 6.05 Connection to City Water System: No well supply shall be directly or indirectly connected to the City's water supply system without review by, and written approval of, the Director of Utilities.

**ARTICLE VII**  
**SUBSEQUENT CONNECTION CHARGES**

**Section 7.01 Subsequent Connection Charges**

- A. The subsequent connection charge shall be paid for all water and/or sanitary sewer connections made to all water and/or sanitary sewer mains, constructed, purchased or financed by the City after October 1, 2003 per Resolution No. 03-311, including participation for which the owner is being reimbursed as provided for in Article 9, hereof.
- B. Subsequent connection charges are not applicable to mains where the City has received full cost recovery, included in the impact fee study, or constructed as part of a main replacement program.
- C. Subsequent connection charges shall be calculated by the Front Footage, Lot Count, or Lot Area Method as determined by the Director of Utilities.
  - 1. Front Footage Method
    - a. Front footage is defined as the portion of the property boundary of a lot or tract of land which abuts a street, alley or easement containing public water and/or sanitary sewer mains.
    - b. The subsequent connection charge using the front footage method is calculated by taking the total cost of the main and dividing such cost by the total front footage of the lots capable of receiving service from the main, but not including any lots for which service has been or may become available from an existing main of the system.
    - c. In the case of an easement in which a water and/or sanitary sewer main crosses through the property served, the front footage shall be the length of water and/or sanitary sewer main within the limits of the property measured along the center line of the water and/or sanitary sewer main.
    - d. When using the front footage method, the maximum footage to be used in determining a subsequent connection charge for the connection of a single-family residence shall be two hundred feet (200'). If the property is later subdivided into lots or developed for

any use other than a single-family residence, the uncollected subsequent connection charge associated with the original lot shall be paid.

- e. The subsequent connection charge using the front footage method for a lot with more than one side abutting a water and/or sanitary sewer main shall be calculated using the distance of the shorter side of the lot.

2. Lot Count Method

- a. The subsequent connection charge using the Lot Count Method shall be calculated by taking the total cost of the main and dividing such cost by the total number of lots capable of receiving service from the main, but not including any lots for which service has been or may become available from an existing main of the system.

3. Lot Area Method

- a. The subsequent connection charge using the Lot Area Method shall be calculated by taking the total cost of the main and dividing such cost by the total acreage of lots capable of receiving service from the main, but not including any lots for which service has been or may become available from an existing main of the system.
- b. When using the Lot Area Method, the maximum area to be used in determining a charge to be made for the connection of a single-family residence shall be one acre. If the property is later subdivided into lots or developed for any use other than a single-family residence, the uncollected subsequent connection charge associated with the original lot shall be paid.

- D. The subsequent connection charges due for a new development shall be collected at the time of issuance of the building permit or at the time that an application is made for connection to the City's water and/or sanitary sewer system if no building permit is required, unless an agreement between the owner and the City has been executed providing for a different time of payment.

(Amend Ord 19-055, 10/15/19)

**ARTICLE VIII**  
**STANDARD SPECIFICATIONS FOR**  
**WATER AND SANITARY SEWER CONSTRUCTION**

**Section 8.01   Standard Specifications Adopted**

The “Standard Specifications for Water and Sanitary Sewer Construction”, as amended, or “Standard Specifications”, are hereby adopted as the specifications by which all City of Arlington water and sanitary sewer improvements shall be made, except as provided for in Section 8.03 of this ordinance.

**Section 8.02   Specifications to be Incorporated in Contracts**

The “Standard Specifications”, as amended, shall be expressly incorporated in all construction contracts for water and sanitary sewer improvements. In the event the Standard Specifications are not expressly incorporated in any such contract, then the Standard Specifications shall be and are hereby deemed to be included in such contract by operation of law, and improvements shall be made in accordance with the Standard Specifications.

**Section 8.03   Exemptions**

The Director of Utilities is authorized to alter, amend, add to, or waive all or any part of said specification with regard to specific water and sanitary sewer improvements when, in the opinion of the Director of Utilities, such would be in keeping with sound engineering practice and would promote the health, safety, and welfare of the citizens of the City.

(Amend Ord 19-055, 10/15/19)



**ARTICLE IX**  
**RULES AND REGULATIONS**  
**FOR WATER AND SANITARY SEWER IMPROVEMENTS**

**Section 9.01    General Policy**

- A.     The owner is responsible for all on-site and off-site water and sanitary sewer infrastructure to serve the proposed development. These responsibilities include, but are not limited to, design, construction, and financing. The owner may request that the City participate in the construction of water and sanitary sewer infrastructure as provided by Section 9.02.
- B.     A water and sanitary sewer infrastructure plan shall be provided by the owner consistent with the City of Arlington Design Criteria Manual and Water and Sanitary Sewer Master Plan. A City approved infrastructure plan is a requirement for plat approval.
- C.     Design of all City of Arlington water and sanitary sewer infrastructure shall be in accordance with the City of Arlington Design Criteria Manual.
- D.     Construction of all City of Arlington water and sanitary sewer infrastructure shall be in accordance with the City of Arlington Standard Specifications for Water and Sanitary Sewer Construction.
- E.     The decision of the Director of Utilities shall be final in determination of line size and approval of drawings and specifications.
- F.     Nothing in this ordinance shall be construed as a surrender by the City of its control over streets, alleys, public ways or public easements.
- G.     No person shall acquire any vested rights under the provisions of this ordinance.

**Section 9.02    City Participation and Reimbursement**

- A.     The City may participate in the construction cost of water and/or sanitary sewer mains subject to available funding and City Council approval. The participation of construction cost cannot exceed the percentage allowed by state statute.

## WATER

### 9.02

- B. The owner shall submit a written request for participation to the City prior to executing Developer Participation Contracts and Three-Party Contracts. The agreement will state if the participation will be a percentage of the costs or a lump sum amount.
- C. If the request is approved, the owner shall initially defray the entire cost of the infrastructure eligible for participation and reimbursement, unless the City Council determines otherwise. No reimbursement shall take place until the infrastructure has been dedicated to and accepted by the City.
- D. Oversizing Participation
  - 1. The City may require oversizing of water and/or sanitary sewer mains and appurtenances.
  - 2. The City may participate in the costs of oversizing of improvements required by the municipality, including but not limited to increased capacity of improvements to anticipate other future development in the area.
  - 3. The City's participation in oversizing costs shall not exceed one hundred percent (100%) of the total oversizing costs.
  - 4. The City shall pay only the difference in cost between the size main required for the development and the size main required by the City.
  - 5. The size main required for the development shall be the City of Arlington minimum standard size or the minimum size main necessary to serve the development, whichever is greater.
- E. Off-site Extension Participation
  - 1. Where the owner is required to extend water and/or sanitary sewer mains to the property being developed, the City may participate in the reasonable construction cost of such extension related to the development.
  - 2. City participation shall not exceed thirty percent (30%) of the Three-Party Contracts.
  - 3. The amount of participation will be based on the City's reasonable potential for cost recovery or current limits established by state law.

## ARTICLE IX-2

(Amend Ord 19-055, 10/15/19)

F. Frontage Participation

1. The owner is responsible for extending water and/or sanitary sewer mains and appurtenances across the frontage of the development to allow for future extensions for the development of adjacent parcels and to facilitate looping opportunities.
2. For extensions across more than one frontage, the City may participate in the reasonable construction cost of such extensions.
3. City participation shall not exceed thirty percent (30%) of the Three-Party Contracts.
4. The amount of participation will be based on the City's reasonable potential for cost recovery or current limits established by state law.

G. The owner shall execute a performance bond for the construction of the water and/or sanitary sewer mains and appurtenances to ensure completion of the project. The bond must be executed by a corporate surety in accordance with Chapter 2253 of the Texas Government Code.

H. In no event shall the City be obligated to proceed under the terms of this ordinance if funds are not available, or if in the discretion of the City, the extension may not be practical.

(Amend Ord 19-055, 10/15/19)

## **ARTICLE X**

### **PENALTY**

#### **Section 10.01 Penalty**

Except as provided in Section 4.01 and Section 5.03 of this Chapter, a person who violates any provision of this Chapter by performing an act prohibited or by failing to perform an act required is guilty of a misdemeanor offense punishable by a fine not to exceed \$500 and each occurrence of the violation shall constitute a separate offense. (Amend Ord 14-026, 5/13/14)

#### **Section 10.02 Culpability**

If the definition of an offense under this Chapter does not prescribe a culpable mental state, then a culpable mental state is not required and the offense is one of strict liability. (Amend Ord 05-014, 2/22/05)

## ARTICLE XI

### MUNICIPAL SETTING DESIGNATIONS

#### Section 11.01 Findings

The City Council of the City of Arlington makes the following findings:

- (1) There are areas of shallow groundwater within the City and its extraterritorial jurisdiction that are not usable as potable water sources;
- (2) Commercial and industrial properties exist in Arlington and its extraterritorial jurisdiction underlain with unusable groundwater that have become contaminated by historical on-site or off-site sources;
- (3) The City of Arlington does not utilize groundwater as a source for public drinking water, and less than six (6) percent of all municipal water supplies in Tarrant County come from groundwater sources;
- (4) The use of municipal setting designations within Arlington and its extraterritorial jurisdiction allows for a state-evaluated corrective action process for groundwater that is directed toward protection of human health and the environment balanced with the economic welfare of the citizens of the City; and
- (5) Where public drinking water is available, the use of groundwater as a potable water source in designated areas should be prohibited to protect public health and welfare when the quality of the groundwater presents an actual or potential threat to human health.

#### Section 11.02 Definitions

As used in this division, unless the context clearly indicates otherwise:

*Affected community* means those persons entitled to notice in Section 11.06(A)(3) below.

*Applicant* means the owner of the land seeking an MSD.

*Authorized representative* means, for purposes of signing an application, if the applicant is a corporation, the president, secretary, treasurer, or a vice-president of the corporation in charge of a principal business function, or any other person who performs similar policy or decision-making functions for the corporation; if the applicant is a partnership or sole proprietorship, a general partner or proprietor, respectively; if the applicant is a limited liability company, the manager; and if the applicant is a local government, the chief executive officer or his authorized designee.

*Chemical of concern* means any chemical that has the potential to adversely affect ecological or human receptors due to its concentration, distribution, and mode of toxicity.

*Director* means the Director of Environmental Services, or other employee designated by the City Manager to enforce and administer this chapter, or the Director's designated representative.

*Environmental risk assessment* means the qualitative and quantitative evaluation performed in an effort to define the risk posed to human health and/or the environment by the presence or potential presence and/or use of contaminants as defined in Section 361.801(1) of the Texas Health and Safety Code.

*Groundwater* means water below the surface of the earth.

*Municipal setting designation (MSD)* means a designation as provided by Chapter 361, Subchapter W, of the Texas Health and Safety Code, which authorizes the Executive Director of the Texas Commission on Environmental Quality (TCEQ) to certify municipal setting designations in order to limit the scope of or eliminate the need for investigation of or response actions addressing contaminant impacts to groundwater that has been restricted from use as potable water by ordinance or restrictive covenant.

*Potable water* means water that is used for irrigating crops intended for human consumption, drinking, showering, bathing, or cooking purposes.

**Section 11.03 Use of Groundwater in MSD Areas as a Potable Water Source Prohibited**

- A. A person commits an offense if the person intentionally, knowingly, or with criminal negligence uses groundwater in a MSD area as a potable water source.
- B. A person commits an offense if the person intentionally, knowingly, or with criminal negligence uses groundwater in a MSD area for a purpose prohibited in the ordinance creating that MSD.

**Section 11.04 Application for City Council Approval of MSD**

- A. A person, excluding the City of Arlington, seeking City Council approval of a MSD for an area within the corporate limits of the City of Arlington, or within its extraterritorial jurisdiction, shall apply in writing, with the number and format of copies, as determined by the Director.
- B. An application shall contain:
  - 1. The applicant's name and address, and the name, address, daytime telephone number, and email address of a contact person and the licensed professional who prepared the application;
  - 2. The location and legal description of the proposed outer boundaries of the MSD area for which designation is sought;
  - 3. A copy of the application with the Executive Director of the TCEQ for a MSD for the area;
  - 4. A statement as to whether a public drinking water supply system exists that satisfies the requirements of Texas Health and Safety Code Chapter 341 and that supplies or is capable of supplying drinking water to the area for which the MSD is sought, and property within one-half mile of the area for which the MSD is sought;
  - 5. A description of the groundwater sought to be restricted, including the identified chemicals of concern therein and the levels of contamination known to the applicant, and the identified

vertical and horizontal extent of the contamination. If the applicant has not documented groundwater contamination offsite that originates from the area for which an MSD is sought, the application shall include a statement as to whether contamination more likely than not exceeds a residential assessment level offsite and the basis for that statement;

6. Identification of the person(s) responsible for the contamination of the groundwater, if known;
7. A listing of:
  - a. All state-registered private water wells within five (5) miles from the boundary of the area for which the designation is sought, including a notation of those wells that are used for potable water purposes (if known), and a statement as to whether the applicant has provided the owners with notice as provided in Texas Health and Safety Code Section 361.805;
  - b. Each retail public utility, as that term is defined in the Texas Water Code, that owns or operates a groundwater supply well located not more than five (5) miles from the area for which the MSD is sought, and a statement as to whether the applicant has provided the retail public utilities with notice as provided in Texas Health and Safety Code Section 361.805; and
  - c. Each municipality, other than the City of Arlington, with a boundary located not more than one-half (1/2) mile from the area for which the MSD is sought; or that owns or operates a groundwater supply well located not more than five (5) miles from the area for which the MSD is sought; and a statement as to whether the applicant has provided the municipalities with notice as provided in Texas Health and Safety Code Section 361.805;
8. A site map, drawn to scale, including a metes and bounds description of the proposed MSD area, the boundary of the proposed MSD area, the location of groundwater on the proposed MSD area, and the



extent of groundwater contamination to the limits that it has been defined. The map shall include a statement by a professional land surveyor registered by the Texas Board of Professional Surveying attesting to the accuracy of the metes and bounds description; and

9. Any other information that the Director deems pertinent.
- C. The application shall be signed by an authorized representative of the applicant and shall contain the following certification statement:
- "I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in a manner designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations."
- D. An application shall be accompanied by:
1. A set of printed mailing labels with the names and addresses of persons listed in Subsection (B)(7) above;
  2. An electronic file of the names and addresses of persons listed in Subsection (B)(7) above, in a format acceptable to the Director and compatible with City information systems; and
  3. A nonrefundable application fee of \$1,000 and actual Tarrant County recording fees.
- E. An applicant may withdraw its application only in writing by letter sent certified mail, return receipt requested, to the Director, and shall forfeit the application fee. If the Director has not issued public notice prior to the receipt of the withdrawal letter, the applicant may reapply at any time. If public

notice has issued, a new application is subject to the limitations of Section 11.09 below.

**Section 11.05   Staff Review**

- A. For purposes of the times stated in this ordinance, an application is deemed to have been received on the date that the application was actually received by the Director, as indicated by the file date stamped on the application by the department of Environmental Services.
- B. The application for a MSD shall be forwarded to the Development Review Committee (DRC) for staff review. The purpose of the review is to determine whether the application is complete, and whether any current or future City property or other interests have the potential to be impacted by the proposed MSD. City staff shall not conduct an environmental risk assessment of the application.
- C. City staff review and reporting to the applicant will be within the established DRC timetables. DRC will provide a written report noting any discrepancies in the application, and advising of any City interests that may potentially be impacted by the proposed MSD.
- D. If the Director determines that the application is incomplete, he will return the application to the applicant, noting the deficiencies in writing. The applicant shall have thirty (30) days from the date of the deficiency letter to correct the deficiencies and resubmit the application. If the applicant fails to submit a corrected application within the allotted time, the application shall be deemed to be withdrawn and the application fee forfeited.
- E. If the Director determines that the application is complete, he will schedule a public meeting and a public hearing. The public meeting must be held prior to the public hearing.
  - 1. A public meeting will be scheduled approximately forty-five (45) days following the day the application was received; and

2. A public hearing of the City Council will be scheduled approximately sixty (60) days following the day the application was received.

**Section 11.06 Notice of Public Meeting and Public Hearing**

- A. Notice of the public meeting and the public hearing on a MSD application may be combined and must include the date, time and location of the two (2) events, the identity of the applicant, the location and legal description of the area for which the MSD is sought, the purpose of the MSD, the type of contamination identified in the groundwater of the area for which the MSD is sought, and a statement that a copy of the application is available for public viewing at the department of environmental services. Notice will be made as follows:
  1. The Director will publish notice of a public meeting and a public hearing for a proposed MSD in the official newspaper of the City, not less than fifteen (15) days before the public meeting;
  2. The Director will request that the City Secretary post the notice at City Hall, in a place readily accessible to the general public at all times, not less than fifteen (15) days before the public meeting; and
  3. The Director will provide written notice of a public meeting and a public hearing for a proposed MSD, not less than fifteen (15) days before the date of the public meeting by properly addressed and regular postage paid, in the United States mail. Notice will be mailed to:
    - a. The applicant;
    - b. The list provided by applicant pursuant to Section 11.04(B) (7);
    - c. The executive Director of the Trinity River Authority, if the area for which an MSD is sought is within five (5) miles of the Trinity River; and

- d. All owners of real property lying within 200 feet of the subject property, as the ownership appears on the last approved City tax roll.
- B. The Director will direct the posting of at least one (1) sign upon the area for which a MSD has been requested. Posting shall be in the same manner as zoning amendments. The sign(s) must state that an MSD has been requested for the area and that additional information can be acquired by telephoning the number listed thereon or visiting the web site address listed thereon. The erection and/or the continued maintenance of any such sign shall not be deemed a condition precedent to the holding of any public meeting or public hearing or to any official action concerning the MSD application.

**Section 11.07 Public Meeting**

- A. The purpose of a public meeting is for the applicant to provide information to the affected community about MSDs and the application and to obtain input on the application prior to a formal hearing before the City Council.
- B. The public meeting will be held in the evening at a location convenient to the affected community.
- C. The applicant or its representative must appear at the public meeting. If the applicant fails to appear at the public meeting either in person or by representative, the application shall be deemed withdrawn and the application fee forfeited.
- D. The Director will conduct the meeting, giving the applicant or its representative the opportunity to present its reasons for requesting an MSD, and giving members of the affected community the opportunity to ask the applicant questions or make oral comments on the application.
- E. The Director will make a tape recording of the public meeting available for the public.

**Section 11.08 City Council Public Hearing**

- A. Prior to the public hearing, the Director will provide the City Council a copy of the application, and a written report summarizing the request for the MSD approval, any staff comments, and minutes of the public meeting.
- B. The applicant or its representative must appear at the public hearing and present the request for a MSD approval. If the applicant fails to appear at the public hearing, the application shall be deemed withdrawn and the application fee forfeited.
- C. Persons wishing to speak either in favor of or against the application will be provided the opportunity in accordance with City Council guidelines for public hearings.
- D. If approving an application, the City Council shall:
  - 1. Adopt a resolution supporting the application to be presented to the TCEQ; and
  - 2. Enact an ordinance prohibiting the potable use of designated groundwater from beneath the MSD area. The ordinance must include a metes and bounds description of the MSD area to which the ordinance applies; a listing of the contaminants; and a statement that the ordinance is necessary because the contaminant concentrations exceed TCEQ potable water standards.
  - 3. Place other reasonable restrictions on the use of designated groundwater and including, but not limited to, specification of underground construction materials to be used in the MSD area.
- E. City Council approval of an application shall not be deemed to waive the City's right to comment on a MSD application that has been filed with the Executive Director of the TCEQ as provided by Texas Health and Safety Code Section 361.805.

**Section 11.09 Limitation on Reapplication**

If after public hearing the City Council disapproves an application, or if the applicant has withdrawn its

application after public notice has issued, no new MSD applications for the proposed MSD area shall be accepted by the City or scheduled for a public hearing by the City Council within a period of twelve (12) months of the date of disapproval or withdrawal.

**Section 11.10 Additional Requirements**

- A. A person who has received approval of a MSD from the City, shall, upon issuance from the TCEQ, provide the Director with a copy of the certificate of completion or other documentation issued for the MSD area, showing that response actions, if required, have been completed.
- B. A person commits an offense if they fail to provide the Director with the documentation required in Subsection (A) above, within thirty (30) days of its issuance by the TCEQ.

(Amend Ord 06-089, 8/22/06)

## ARTICLE XII

### RECLAIMED WATER SERVICE

#### Section 12.01 Definitions

Unless a provision explicitly states otherwise, the following terms and phrases, as used in this Chapter, shall have the meaning hereinafter designated.

**"Approved Use"** shall mean an application or beneficial use of Reclaimed Water as authorized by law and approved through a Reclaimed Water Service Agreement.

**"Approved Use Area"** shall mean a site designated in a Reclaimed Water Service Agreement to receive reclaimed water for an Approved Use.

**"Authorized Representative"** shall mean a representative of a User and may be: (1) an owner; (2) a responsible corporate officer, if the discharger submitting the application or report is a corporation, this includes the president, vice president, secretary, or treasurer of the corporation in charge of the principal business function, or any other person who performs similar policy or decision-making functions for the corporation; (3) an official of an association, nonprofit organization, local governmental entity, State or Federal installation having direct control of management decisions and fiscal responsibilities; (4) any partner or proprietor if the User is a partnership or proprietorship, respectively; (5) the manager of one or more manufacturing, production or operation facilities, if authority to sign documents has been assigned or delegated to the manager in accordance with corporate procedures; or (6) a duly authorized representative of an individual as specified above if such representative is responsible for the overall operation of the facilities from which the discharge originates and when written authorization for such representative is submitted to the Authority.

**"Chapter"** shall mean the Arlington "Water and Sewer" Chapter of the Code of the City of Arlington, Texas, 1987.

**"Chapter 210"** shall mean Chapter 210 of Title 30 of the Texas Administrative Code, titled "Use of Reclaimed Water," as it may be amended from time to time.

**"Chapter 210 Reclaimed Water Authorization"** shall mean the written approval received from the TCEQ for implementing the Reclaimed Water Use Notification submitted to TCEQ that defines the Reclaimed Water Service Area and the intended uses of the reclaimed water system.

**"Chapter 210 Service Area"** shall mean the same as Reclaimed Water Service Area.

**"City"** shall mean the City of Arlington, Texas.

**"Container Unit"** shall mean any container that is used to hold Reclaimed Water during transport from an Offsite Reclaimed Water Facility to an Approved Use Area.

**"Cross Connection"** shall mean any connection, physical or otherwise, between a potable water supply system and any plumbing fixture, or any tank, receptacle, equipment or device, through which it may be possible for any non-potable, used, unclean, polluted, and contaminated water, or other substances, to enter into any part of such potable water system under any condition or set of conditions or as amended by the "Backflow Prevention" Chapter of the Code of the City of Arlington, Texas, 1987.

**"Director"** means the Director of the Water Utilities Department of the City, as designated and appointed by the City Manager of the City, or the City Manager appointed designee charged with the administration and enforcement of this Chapter.

**"Offsite Reclaimed Water Facilities"** shall mean any Reclaimed Water distribution, storage, or delivery facilities upstream of the Point of Connection to an Approved Use Area.

**"Onsite Reclaimed Water Facilities"** shall mean any Reclaimed Water distribution, storage or delivery facilities downstream of the Point of Connection to an Approved Use Area such as Reclaimed Water distribution on the User's side of the Reclaimed Water meter.

**"Reclaimed Water"** shall mean wastewater, collected and treated at a wastewater treatment plant, which has been treated to a quality that meets or exceeds the requirements of the Texas Commission on Environmental Quality's Chapter 210 authorization to the City.



**"Reclaimed Water Distribution System"** shall mean a system, for the provision to a User of Reclaimed Water, consisting of pipes and related facilities for the distribution, use and sale of Reclaimed Water at various points of connection, that may be designed and constructed, or otherwise acquired, and thereafter operated by the City or the City's contractors.

**"Reclaimed Water Service"** shall mean furnishing of Reclaimed Water to a User through a metered connection to Onsite Reclaimed Water Facilities.

**"Reclaimed Water Service Agreement"** shall mean a contractual agreement between a User and the City that establishes the conditions and terms for delivery and use of Reclaimed Water subject to supply to the City.

**"Reclaimed Water Service Area"** shall mean the territory within the City and/or within its service area receiving reclaimed water, per territorial boundaries included in the City's Chapter 210 Reclaimed Water authorization.

**"Reclaimed Water Transportation"** shall mean the transport of reclaimed water by vehicles to an Approved Use Area.

**"Standard Specifications"** shall mean the latest revision of Arlington's "Standard Specifications for Waterworks and Sewerage Improvements in the City of Arlington" found in Article VIII of the Arlington "Water and Sewer" Chapter.

**"User"** shall mean a party to a reclaimed water agreement with the City.

**"User Reclaimed Water Facilities"** includes all connections and facilities on the user's side of the reclaimed water meter beginning with and including the connection to the reclaimed water meter.

## **Section 12.02 Reclaimed Water Application and Service**

- A. The Director may make Reclaimed Water available to properties within the Reclaimed Water Service Area upon request, when it is feasible and when such service is in compliance with this Article and all applicable laws and regulations.
- B. Any gas drilling within 2,000 feet of a Reclaimed Water line, which shall be measured from the drilling zone to

the Reclaimed Water line, requires connection to Reclaimed Water for fracture stimulation purposes except as follows:

1. the gas operator has requested an administrative review and has demonstrated to the Director during the review that use of reclaimed water is not economically feasible; or,
2. the Director determines that it is not feasible to make reclaimed water available.

A request for an administrative review shall be in writing and filed with the Director. The economic grounds for the request must be specifically set forth in the request. Within forty-five days of receipt of the request, the Director may issue a written determination on the request or request additional information. If additional information is requested, the Director may issue a written determination within forty-five days from receipt of information responsive to the Director's request. The Director's decision is final.

- C. To request Reclaimed Water Service from the City, a person shall submit an application to the Director and shall agree to abide by all requirements for Reclaimed Water Service as described in this Article, including design standards for Reclaimed Water facilities, the manner of construction, the method of operation, and all other conditions for service.
- D. Upon submittal of an application for Reclaimed Water Service, the Director shall review such application and shall make such investigation as is reasonably necessary to determine if such service is feasible and practicable taking into consideration factors such as the predicted availability of Reclaimed Water, source reliability and any other competing demands on City resources. The investigation may include a visit to the proposed site for Reclaimed Water Service.
- E. If after review of a request for Reclaimed Water Service, the Director determines the request feasible and the Director approves the application, the Director may enter into a Reclaimed Water Service Agreement with the User, provided the requester meets the minimum system design and operation standards as described herein.

- F. Upon successful inspection and approval of the Reclaimed Water Service facilities by the City, per the requirements of this Article, the requestor shall execute a Reclaimed Water Service Agreement with the City for Reclaimed Water Service.
- G. The Reclaimed Water Service Agreement shall incorporate the requirements of this Article, Chapter 210, and other terms and conditions prescribed by the Director.
- H. Prior to delivery of Reclaimed Water, the requestor must sign the Reclaimed Water Agreement acknowledging that as a User, that person is now responsible for Onsite Reclaimed Water Facilities and related activities, that the User shall comply with all applicable laws and regulations, including but not limited to Chapter 210, and shall agree to hold the City harmless from claims related to the Reclaimed Water and the operation and maintenance of the Onsite Facilities and related activities.
- I. The City may discontinue Reclaimed Water Service with a minimum of ten (10) days notice if the User:
  - 1. violates the terms of the Reclaimed Water Service Agreement or this Article;
  - 2. tampers with any facilities related to the service, including the meter;
  - 3. cross-connects the Reclaimed Water system with a potable water source unless such cross-connection is deemed by Director to be an emergency where Director shall disconnect without notice;
  - 4. refuses to permit an authorized City representative to enter its premises to inspect the User's Reclaimed Water system; or
  - 5. performs an act that the Director determines may be detrimental to the water, wastewater, and/or Reclaimed Water system or the health and safety of the public.
- J. A User who seeks to discontinue service shall pay for the Reclaimed Water used until the service is disconnected.

- K. A User may not reconnect a discontinued service without approval from the Director.
- L. If a User reconnects a discontinued service without approval of the Director, the Water Utilities Department may remove the service and charge an additional fee as set by resolution of the City Council.
- M. A User may apply for reinstatement of service after paying all fees or charges assessed.
- N. The Director shall charge a fee as set by resolution of the City Council for reinstatement of Reclaimed Water Service.
- O. The Director shall have the right to temporarily discontinue, disconnect, and re-connect the Reclaimed Water Service without notice to all Users for the purpose of making repairs, connections, extensions, and cleaning of system. The Director shall have the right to temporarily disconnect service without notice to a User having a break on their private line should that break present a hazard to the general public. The Director shall have the right to discontinue without notice Reclaimed Water Service in an emergency. None of the terms of this Chapter shall ever be construed as requiring the Director to maintain a specific constant pressure in its lines.

**Section 12.03 Compliance with Minimum Design and Operation Standards**

- A. A requestor for Reclaimed Water Service shall submit the following information to the City for approval, prior to construction or retrofit of an Onsite Reclaimed Water Facility that will use or receive Reclaimed Water:
  - 1. Design drawings and specifications in compliance with the City's policies and regulations;
  - 2. Drawings of the final installed Onsite Reclaimed Water Facility and the entire proposed use area;
  - 3. Proof that the User will be compliant with City Backflow Prevention Ordinance and other applicable City ordinances and laws regarding backflow

prevention requirements and has the required backflow prevention assembly on the Reclaimed Water service line; and

4. Proof, as requested by the City, that the User has sufficient storage facilities for the Reclaimed Water and will be in compliance with Title 30, Chapter 210.23 of the Texas Administrative Code, as amended.
- B. The City shall issue written notice to proceed with construction and/or retrofit upon satisfaction that the requestor shall meet the minimum design and operation standards for Reclaimed Water Service.
  - C. The User shall make a written request for inspection by the City.
  - D. The Director shall grant the User approval of Onsite Reclaimed Water Facilities if:
    1. the Director determines that the requestor meets the minimum design and operation standards; and
    2. the system passes the inspection, including the cross-connection control and operational tests.

#### **Section 12.04 Rules and Restrictions on Service**

- A. The City and its authorized agents, employees, or contractors will conduct the operation, management, and control of Offsite Reclaimed Water Facilities and the oversight of the Reclaimed Water. The City will conduct water quality assessments to comply with regulatory requirements applicable to Reclaimed Water it delivers at the point of connection. The City reserves the right to take action at such times it deems necessary to safeguard the public health and safety.
- B. The User shall be responsible for construction and operation of Onsite Reclaimed Water Facilities up to the established point of connection with the Offsite Reclaimed Water Facilities. The User shall provide supervision and training to operations personnel, and conduct all operations of Onsite Reclaimed Water Facilities in compliance with this Article, Backflow Prevention Ordinance, Chapter 210, and other applicable

laws, and provide access to Onsite Reclaimed Water Facilities at reasonable times for inspections by the City.

- C. The use of Reclaimed Water is restricted to the purposes allowable under Chapter 210 which include: turf and general landscape irrigation; cooling tower, air conditioning or chiller makeup water; vehicle washing; non-food processing industrial processes including natural gas exploration processes; and, other lawful uses as authorized by the Director.
- D. A User may use Reclaimed Water only as authorized by the Director and as designated in the Reclaimed Water Service Agreement and subject to prohibitions of this Article, Arlington "Water and Sewer" Chapter, and in compliance with Chapter 210 and all applicable laws and regulations.
- E. Reclaimed Water irrigation is not permissible during the year-round outdoor watering restriction time as specified in the City's water conservation program.
- F. The following specific prohibitions for Reclaimed Water are not inclusive of all restrictions on the use or handling of Reclaimed Water in this Article.
  - 1. A person commits an offense if Reclaimed Water is discharged to any pipeline, channel, gutter, drain or other conveyance structure that is connected to the storm sewer system.
  - 2. A person commits an offense if a person fails to discharge Reclaimed Water used for cooling, processing or any other non-consumptive use to a sanitary sewer, in compliance with all applicable permits and laws governing such discharges.
  - 3. A person commits an offense if a person fails to only use Reclaimed Water for purposes approved by this Article and as stated in the Reclaimed Water Service Agreement.
  - 4. A person commits an offense if a person uses Reclaimed Water outside of the area approved in the Reclaimed Water Service Agreement. The User shall not discharge airborne or surface Reclaimed Water to another area without prior approval of the Director.

5. A User commits an offense if the User fails to employ practices that apply Reclaimed Water in a way that is efficient and avoids excessive application that results in surface runoff, incidental ponding or standing water. If such conditions occur, the User shall immediately alter application methods to prevent any further runoff or standing water.
6. A User commits an offense if a User fails to employ practices that store Reclaimed Water in a way to avoid discharge of reclaimed water into waters in the state, not locate initial holding pond within the floodway, and if storing in a pond the lining must be in compliance with Chapter 210 rules and have a certification furnished by a Texas Registered Professional Engineer. Reclaimed Water may be stored in leak-proof, fabricated tanks.
- G. The Director may inspect devices installed by the User to control the flow of Reclaimed Water and may remove, or secure such devices if installed in violation of this Article or any term of the Reclaimed Water Service Agreement.
- H. The Director may inspect any Offsite or Onsite Reclaimed Water Facilities, as well as use areas and adjoining property, during normal business hours and shall be granted access, without prior notice to the User.
- I. The User and User's operations personnel shall cooperate with the City and its authorized representatives and assist in performing operational tests.

**Section 12.05 Standard Specifications for Reclaimed Water Service**

- A. The Standard Specifications, as amended, or other applicable laws, adopted for waterworks and sewerage in Article VIII of the Arlington "Water and Sewer" Chapter shall apply to Reclaimed Water system improvements, and as appropriate, accommodate current standard specifications for Reclaimed Water systems.

- B. The "Standard Specifications," as amended or other applicable laws, shall be incorporated into all contracts for reclaimed water system improvements and include standard specifications for Reclaimed Water such as Reclaimed Water specific pipe and labeling of systems.
- C. The Director is authorized to alter, amend, add to, or waive all or any part of said specification with regard to specific Reclaimed Water systems when, in the opinion of the Director, such would be in keeping with sound engineering practice and would provide for the health and safety of the Arlington citizens and visitors.

**Section 12.06 Rules and Regulations for Providing Reclaimed Water Service**

- A. The Director will determine the Reclaimed Water Service Area within the City of Arlington and its Chapter 210 Service Area for providing reclaimed water with an available reclaimed water supply and distribution system.
- B. User shall:
  - 1. execute an agreement with the City prior to extension of any main or any construction of such facility or appurtenances for a reclaimed water system and abide by all regulations of the City and State to utilize Reclaimed Water.
  - 2. ensure planned extensions of any main or construction of such facility or appurtenances for a reclaimed water system are within the Chapter 210 Service Area or if construction is outside the Reclaimed Water Service Area notify the Director to determine if services may be authorized.
- C. Construction of all Reclaimed Water facilities required by these regulations shall be in accordance with the requirements and specifications contained in the City Standard Specifications for Waterworks and Sewerage Improvements, as amended; the City Guide for Design Policies and Procedures for Water and Sanitary Sewer Utilities systems, latest revision; and the regulations of the Texas Commission on Environmental Quality.



- D. A User must identify Reclaimed Water facilities with signs having a minimum size of eight inches (8") by eight inches (8") posted at all storage areas and on all hose bibs and faucets reading, in both English and Spanish, "Reclaimed Water, Do Not Drink" or similar warning in accordance with Chapter 210.25 of Title 30 of the Texas Administrative Code.

**Section 12.07 Rates, Charges and Billing**

- A. The User shall be billed the rates and fees as established by the City Council.
- B. The Reclaimed Water volume charge rate is set forth in Article III of this Chapter.
- C. Reclaimed Water Service fees are separate from and in addition to all other fees such as discharge fees, fines and penalties assessable by the City.
- D. Reclaimed Water Service rates and fees may be amended as the City Council deems reasonably necessary.
- E. The Director shall have the authority to adjust the monthly billing calculations and procedures for any customer to correct inequities that may arise due to methodologies adopted for calculating rates.
- F. Reclaimed Water Service meters shall be read to the nearest one thousand (1,000) gallons monthly at approximately the same time each month, and the User notified, in writing or otherwise, of the applicable charges and the due date for payment of such charges. The User shall be given a minimum of ten (10) days from notice to make full payment.
- G. The User may be billed for Reclaimed Water Service on the monthly water billing.
- H. If a User fails to make full payment for Reclaimed Water Service by the date due, the User is delinquent and Reclaimed Water Service may be discontinued after notice of delinquency. Such notice may be separate or may be included with a reminder delinquent notice for the monthly water billing. This notice shall state that all charges, including previous and current balances, are due and payable on the due date shown on the statement; and, this notice shall state that should

the User fail to make payment on or before the due date shown, reclaimed water service shall be discontinued without further notice. A User has the right to request an administrative review to dispute the validity of the charges, if such request is made on or before the due date shown on the notice. If the User's payment of any of the delinquent charges are returned or refused to be paid to the City by the User's financial institution, notice of nonpayment shall be given to the User. This notice shall state that if the User fails to make payment by cash, cashiers check or money order within ten (10) days from notice, reclaimed water service shall be discontinued without further notice. Customer will be subjected to late fees and reconnect fees.

#### **Section 12.08 Inaccurate Meter Readings**

If any Reclaimed Water Services meter fails to register or registers inaccurately since the previous reading, the right shall exist on the part of the Water Utilities Department to average the month and charge for water on the basis of any three months average; provided, however, that the months used for the purpose of making the average are comparable to the months the water is used.

#### **Section 12.09 No Grant or Transfer of Water Right or Ownership Interest**

The delivery of Reclaimed Water by the City and the acceptance and use of the Reclaimed Water by the User is not a transfer or an acquisition by the User of a water right or an ownership interest in any of the Offsite Reclaimed Water Facilities.

#### **Section 12.10 Offenses**

A person who violates any provision of this Chapter by performing an act prohibited or by failing to perform an act required is guilty of a misdemeanor; each day the violation continues shall be a separate offense.

1. If the definition of an offense under this Chapter does not prescribe a culpable mental state, then a culpable mental state is not required. Such offense shall be punishable by a fine not to exceed Five Hundred Dollars

and No Cents (\$500.00). Although not required, if a culpable mental state is in fact alleged in the charge of the offense and the offense governs fire safety, zoning, or public health and sanitation, including dumping of refuse, such offense shall be punishable by a fine not to exceed Two Thousand Dollars and No Cents (\$2,000.00).

2. If the definition of an offense under this Chapter prescribes a culpable mental state and the offense governs fire safety, zoning, or public health and sanitation, including dumping of refuse, then a culpable mental state is required and the offense shall be punishable by a fine not to exceed Two Thousand Dollars and No Cents (\$2,000.00).

(Amend Ord 11-017, 3/22/11)