

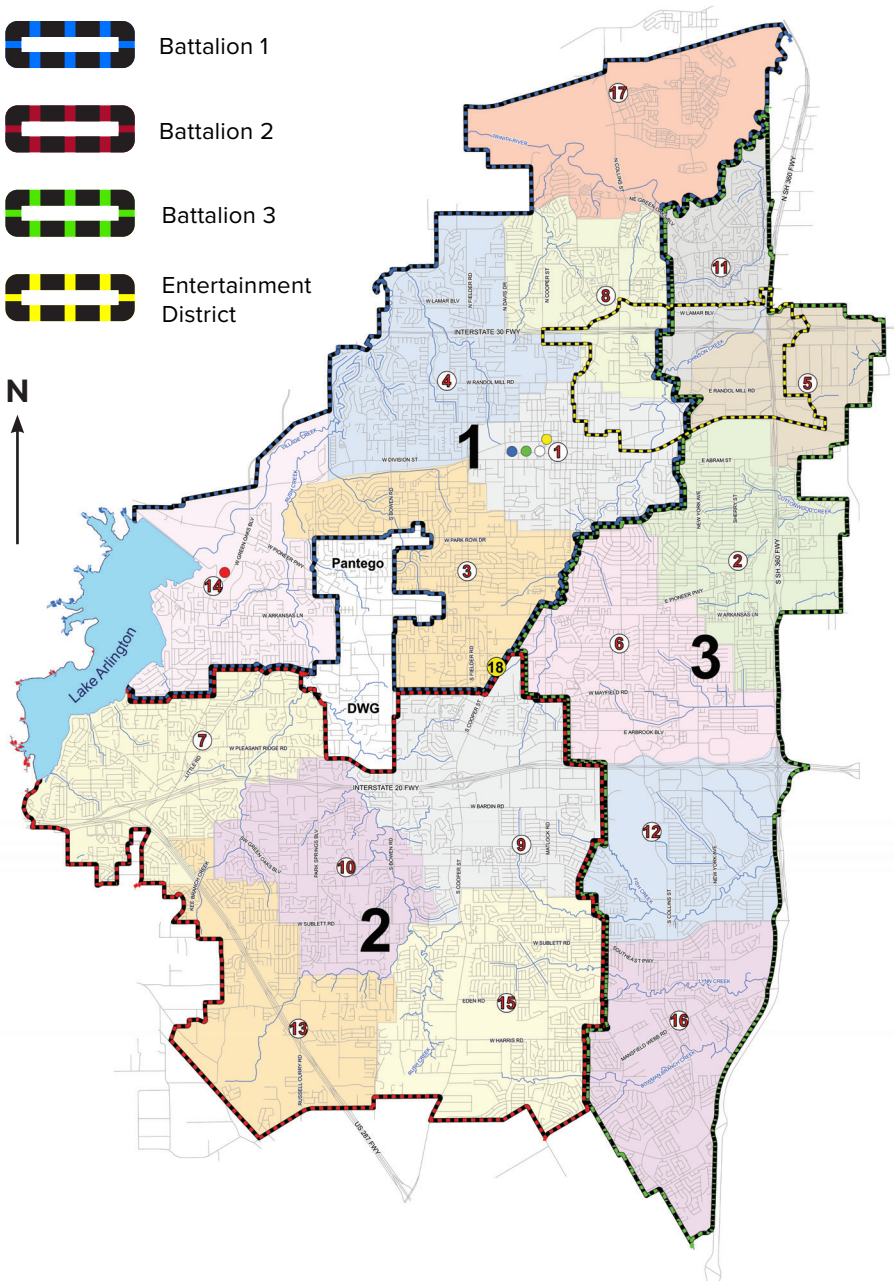
FIRE DEPARTMENT ARLINGTON

ANNUAL REPORT 2025





FIRE DEPARTMENT BATTALION MAP



Station 1
401 West Main St., 76010

Station 2
1727 Sherry St., 76010

Station 3
1820 S. Fielder Rd., 76013

Station 4
1733 W. Randol Mill Rd., 76012

Station 5
2921 E. Randol Mill Rd., 76011

Station 6
2620 S. Collins St., 76014

Station 7
5601 Ronny Snow Dr.
(4000 Little Rd.), 76016

Station 8
2020 Madison Dr., 76011

Station 9
909 Wimbledon Dr., 76018

Station 10
3205 S.W. Green Oaks Blvd., 76017

Station 11
2204 Ballpark Way, 76006

Station 12
5050 S. Collins St., 76018

Station 13
7100 Russell Curry Rd., 76001

Station 14
5501 Ron McAndrew Dr., 76013

Station 15
906 Eden Rd., 76017

Station 16
1503 Mansfield Webb Rd., 76018

Station 17
4016 N. Collins St., 76006

Fire Administration
620 W. Division St., 76011

Reserve Facility
1121 W. Main St., 76011

Fire Prevention
405 W. Main St., 76010

Fire Resource
1111 W. Main St., 76011

Fire Training
2000 W. Green Oaks Blvd., 76013



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FIRE CHIEF
Bret Stidham's Message

It is my privilege to present the Arlington Fire Department's 2025 Annual Report. This past year has been defined by progress, innovation, and a continued commitment to serving our community at the highest level. Every step forward we have taken has been grounded by our Mission Statement: Dedicated to meeting the needs of those who call, through exceptional Performance and Professionalism. Mission First, Service Over Self, and Prepare the Next Generation.

In 2025, we made measurable improvements in how we respond to emergencies across our city. Through a thoughtful evaluation of call types and strategic adjustments to unit response models, we have reduced response times and ensured that the right resources are delivered to the right calls more efficiently. The continued implementation of four-person staffing has strengthened our operational effectiveness, enhanced firefighter safety, and improved outcomes for those we serve.

We have also embraced technology as a force multiplier in our operations. The addition of the LUCAS Device has allowed our personnel to deliver consistent, high-quality CPR during cardiac arrest incidents, increasing the level of care provided in the field. At the same time, the implementation of the Bryx station alerting system has improved turnout times, helping our crews get on the road faster and ultimately reach those in need more quickly.

This year also marked the continued evolution of our EMS system. Our new Medical Direction team has had a direct and measurable impact on the quality of care we provide. Their leadership and collaboration were instrumental in the implementation of our Whole Blood program—an advanced prehospital capability that is already saving lives by delivering life-sustaining blood products to patients when every second counts.

Equally important is our commitment to the health and well-being of our members. Our PEER Team, alongside our medical screening partner, Frontline Mobile Health, continues to play a vital role in supporting the physical, behavioral, and operational health of our personnel. Taking care of our people ensures they are ready to take care of our community.

We remain focused on the future of the fire service. Our partnership with the Arlington Independent School District continues to prepare and inspire the next generation of firefighters and public safety professionals. In addition, our Learn Not to Burn program reached every first-grade student in Arlington this year, reinforcing the importance of fire safety and prevention at an early age. These efforts reflect our commitment to preparing the next generation and building a safer community for years to come.

None of this progress would be possible without the dedication, professionalism, and selfless service of the men and women of the Arlington Fire Department. Their commitment to excellence—day in and day out—is what drives this organization forward and makes a lasting difference in the lives of those we serve.

Bret Stidham,
Arlington Fire Chief



CITY COUNCIL and CITY MANAGERS OFFICE

The Arlington City Council consists of a mayor and eight council members elected by the voters of Arlington. Five are elected from districts to represent geographic parts of the city.

Districts 6, 7 and 8 are at-large and represent the entire city. The mayor and three at-large districts are elected by the entire city. Members serve staggered three-year terms with elections in May.



Jim Ross
Mayor



Mauricio Galante
District 1



Raul H. Gonzalez
District 2



Nikkie Hunter
District 3



Andrew Piel
District 4



Rebecca Boxall
District 5



Long Pham
District 6 - At Large



Bowie Hogg
District 7- At Large



Dr. Barbara Odom-Wesley
District 8 - At Large



Trey Yelverton
City Manager



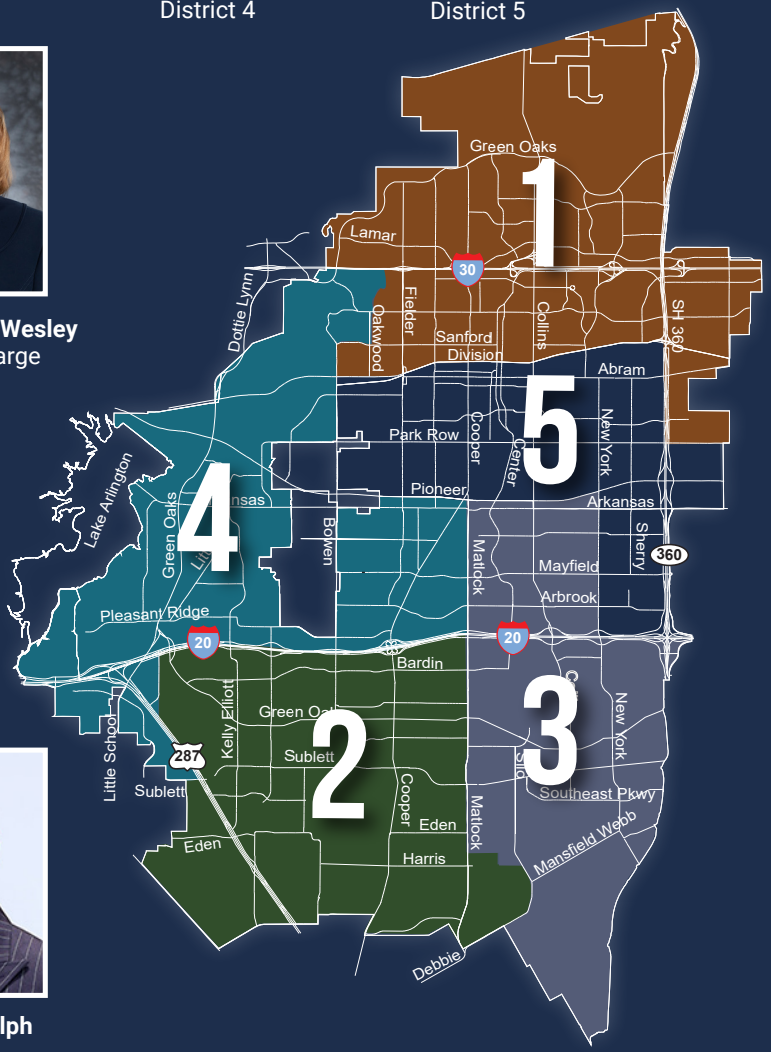
Jennifer Wichmann
Deputy
City Manager



Molly Shortall
City Attorney/
Deputy City Manager



Lemuel Randolph
Deputy
City Manager



ENHANCING RESPONSE EFFICIENCY and COMMUNITY CARE

The Arlington Fire Department is committed to improving service delivery through data-driven decision-making. As call volume and service demands evolve, resources must be aligned with incident needs to maintain high-quality patient care while improving efficiency, safety, and system reliability. The Reduced Response Initiative reflects this effort by ensuring the right resource is assigned to the right call at the right time.





Goals of Deployment Model Changes

- Increase unit availability by prioritizing high-acuity incidents
- Improve operational efficiency across all response types
- Enhance firefighter safety by reducing unnecessary exposure
- Reduce wear and tear on fire apparatus and equipment

Medical Response Optimization

AFD, in partnership with AMR and the system Medical Director, evaluated medical call types and refined response protocols to better align resources with patient needs.

Cardiac Arrest Response

With the implementation of four-person staffing and the LUCAS device, AFD has reduced the initial response to cardiac arrest incidents from two heavy apparatus to one. This allows crews to deliver high-quality patient care with fewer resources, reducing apparatus usage, limiting wear and tear, and improving overall unit availability without compromising outcomes. Command retains the ability to request additional resources based on patient condition or scene complexity.

Ambulance Service Calls

In coordination with AMR, response protocols have been aligned for lower-acuity incidents, including lift assistance calls, where AMR serves as the primary responder and AFD responds upon request. This coordinated approach reduces duplicative responses, improves efficiency, and ensures fire units remain available for higher-priority emergencies while maintaining appropriate patient care.

LAW ENFORCEMENT COORDINATED RESPONSES

Assault and Non-Life-Threatening Incidents

AFD has refined its response to non-life-threatening incidents by aligning dispatch timing with APD, allowing for a coordinated response that reduces extended staging time. This approach improves unit availability and firefighter safety while ensuring timely medical care is provided once scenes are secured.

Welfare Checks

AFD has adjusted its response to welfare check incidents, recognizing these calls are primarily law enforcement in nature. APD serves as the primary responder, with AFD responding upon request when fire or medical assistance is needed. This ensures resources are appropriately assigned, reduces unnecessary apparatus deployment, and allows fire units to remain available for emergency incidents.

Operational Impact

These changes align response levels with incident needs, improving efficiency while maintaining AFD's commitment to high-quality service. The result is improved availability of resources, reduced exposure to unnecessary risk, and extended service life of apparatus, all while continuing to deliver effective patient care to the community.



COMMUNITY ENGAGEMENT TEAM (CET) PROGRAM OVERVIEW

The goal of the CET is to reduce the pressure on the Arlington Emergency Medical System (AEMS), free up EMS resources, and improve the health-related quality of life for Arlington citizens. CET engages individuals who utilize the AEMS system for situations that can be classified as non-emergent.

These individuals are provided support by CET through referral to appropriate resources that can meet their needs. CET proactively supports the citizens of Arlington by connecting individuals with social services and resources, performing basic health checks, and focusing on education. Individuals who benefit from the CET program include those who may suffer from opioid use disorders, mental health concerns, and/or those who frequently utilize 9-1-1 due to a lack of resources to meet their basic needs.

COMMUNITY ENGAGEMENT TEAM

192
CITIZENS IDENTIFIED

14
CASES UNDER SURVEILLANCE

18
ACTIVE CASES YET TO BE SCHEDULED FOR A CET VISIT

5
CASES REFERRED TO ADULT PROTECTIVE SERVICES

5
CASES REFERRED TO APD-BHLEU TEAM

150
CLOSED CASES (REGULARLY REVIEWED FOR RELAPSE)

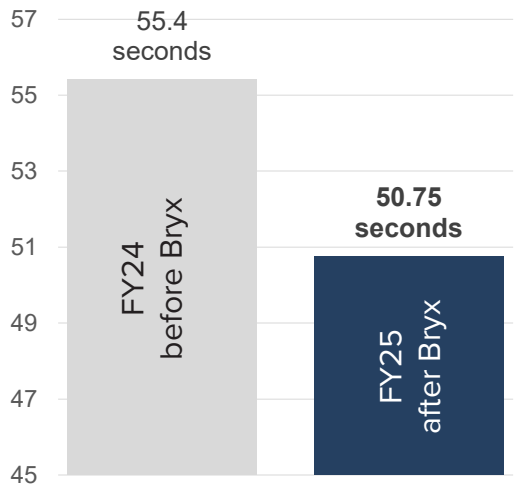
Approx 8% Reduction in Average Turnout Time after Bryx Installation

BRYX IMPLEMENTATION: OPERATIONAL IMPACT AND TURNOUT TIME REDUCTION

Bryx is a Fire Station Alerting System that has improved the overall response process for AFD. Call processing is significantly faster, occurring in 200 milliseconds or less, resulting in dispatch noticing firefighter status changes to “en route” before they have completed the initial verbal dispatch.

Upon dispatch, crews are able to view all active calls in the city at any time on newly installed station boards and by accessing the mobile app. The Bryx app also seamlessly connects to Google Maps or Apple Maps, providing directional support and street views of locations before crews arrive.

Additionally, updated egress “Heart Smart” ramping tones and egress lighting in stations were installed, reducing the stress firefighters experience when they are being dispatched. Station lights change colors depending on the type of call they are being dispatched to.





9-1-1 COMMUNICATIONS DIVISION



2025 Initiatives Summary Report

In 2025, the Communications Center made significant progress across staffing, technology, facilities, and interdepartmental support, with a continued focus on improving service delivery and employee well-being.

Staffing and Organizational Development

- Successfully achieved full staffing of the Dispatch Supervisory Team, reaching all 13 authorized positions.
- Managed an interim leadership transition following the retirement of the Administrator.
- Hired two full-time Applications Specialists to enhance system support, maintenance, and innovation efforts.
- Ongoing efforts to bring the department to full staffing in every area.

Technology and Systems Advancement

- Initiated development of a new Computer-Aided Dispatch (CAD) mapping system in partnership with Intergraph, aimed at improving accuracy and efficiency for both dispatch personnel and field units.
- Began integrating artificial intelligence solutions to assist with non-emergency and administrative call handling, reducing workload on call takers and improving response efficiency.
- Continued exploring and implementing translation and transcription solutions in preparation for FIFA-related demands and increased call diversity.
- Began discussions for the CAD upgrade and/or replacement.

COMMUNICATIONS PERFORMANCE METRICS

CALLS ANSWERED WITHIN 10 SECONDS OR LESS

93.33%

TOTAL CALLS RECEIVED

363,439

FIRE CALLS DISPATCHED

49,197

EMS CALLS DISPATCHED

59,836

POLICE CALLS DISPATCHED

296,386

TELE-SERVE CALLS

7,849

NCIC/TCIC TRANSACTIONS

1,372,034



Facilities and Workplace Improvements

- Completed a full remodel of the dispatch center, including installation of state-of-the-art consoles, ergonomic chairs, new carpet and flooring, glass frosting enhancements, and updated breakroom furniture.
- Converted an existing office space into a dedicated quiet room, providing employees with a space to decompress and support mental wellness following high-stress calls.

Employee Wellness and Peer Support

- One Communications employee completed training to join the Fire Department Peer Support Team, strengthening interdepartmental wellness resources.
- Established ongoing goals to send all current Critical Incident Stress Management (CISM) Committee members through the peer support training and certification process to further enhance internal support capabilities.

Partnerships and Organizational Collaboration

- Continued strengthening relationships with other City divisions and external vendors to improve coordination, communication and service delivery.
- Established a Public Safety Committee comprised of City IT, Fire, Dispatch, and Police personnel to enhance cross-functional collaboration, improve system integration and support strategic planning efforts.

Public Safety Support and Collaboration

Provided critical support to Fire, EMS, and Police departments through involvement in multiple technology and operational projects, including:

- Radio system upgrades and portable radio replacements
- Deccan
- Bryx
- Nurse Navigation
- Fire Department Command Bus
- First Watch
- PowerEngage
- AIM
- Additional emerging systems and tools to enhance field and communications operations

The initiatives undertaken in 2025 reflect a comprehensive effort to strengthen operational effectiveness, support personnel, modernize infrastructure, and enhance collaboration across departments and with external partners. These advancements position the Communications Center to better serve the community while preparing for future demands and large-scale events.







MEDICAL DIRECTOR
Keegan Bradley's Message

Serving the Arlington community as EMS Medical Director and Public Health Authority has been one of the most meaningful opportunities of my career. As an emergency physician and EMS physician, I have had the privilege of working with exceptional paramedics, firefighters, law enforcement professionals, and healthcare partners who are deeply committed to the safety and well-being of the residents and visitors who come to Arlington every day.

Arlington is a truly unique city. Few communities host the number and scale of events that take place here each year—from major sporting events and concerts to international gatherings that bring visitors from around the world. Being part of the medical leadership team responsible for planning and supporting these events is both a tremendous responsibility and an honor. Working alongside Arlington Fire Department, American Medical Response Arlington, and our hospital systems, our goal is always the same: to ensure that every patient receives the highest level of prehospital care possible, whether they are a lifelong resident or a visitor attending one of our world-class events.

One of the most exciting developments in Arlington's EMS system has been the expansion of our prehospital field blood transfusion program. This program allows paramedics to administer life-saving blood products directly at the scene of severe trauma or hemorrhagic shock—minutes that can make the difference between life and death. The dedication and training of Arlington's paramedics have made this program a tremendous success, and it represents the kind of forward-thinking medicine that continues to place Arlington at the forefront of modern prehospital care.

Looking ahead, Arlington is preparing to host several historic international events, including the upcoming Arlington Grand Prix and matches for the 2026 FIFA World Cup. These events will bring an unprecedented number of visitors to our city and require extensive medical planning and coordination across agencies. Our EMS and public safety teams are already working closely with regional, state, and federal partners to ensure we are fully prepared to provide safe, effective medical care during these large-scale gatherings.

It is truly a privilege to play a small role in supporting the incredible work being done in Arlington. I am grateful for the opportunity to serve alongside such talented professionals and look forward to continuing to build programs that improve patient care, strengthen our emergency response system, and help ensure Arlington remains one of the safest and most prepared cities in the country.

Keegan Bradley MD,
FACEP, FAEMS, FAWM



AFD & AMR:
Collaboration Saves Lives

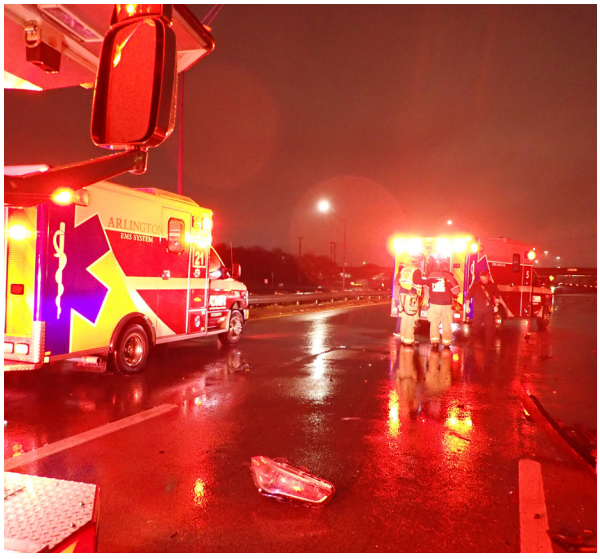
When it matters most, our citizens demand and deserve the best. That's why the Arlington Fire Department partners with American Medical Response to deliver high-quality, dependable emergency medical services (EMS). This collaboration, which began in 2001, has grown and flourished over the past 25 years.

Leaders from AFD and AMR work together to drive innovation and align resources within the Arlington EMS system. Personnel train and operate under joint medical direction and shared protocols. When patients call 9-1-1, AFD crews provide rapid medical first response and manage critical incidents, while AMR clinicians deliver advanced mobile care and safe transport to medical facilities.

Additionally, the teams develop and execute detailed special event plans to protect the safety of the millions who visit Arlington each year. Our shared mission of caring safeguards citizens and ensures the best possible outcomes for patients experiencing acute illness, life-threatening injuries, and other medical emergencies.

Perhaps those who best understand the value of this collaboration are the patients memorialized on AMR's Tomorrow Wall. The wall features plaques honoring Arlington EMS patients who were successfully resuscitated after sudden cardiac arrest—one of the most fatal and time-sensitive medical emergencies. In 2025 alone, 23 plaques—representing 23 lives saved and more tomorrows with loved ones—were added to the wall due in part to the exceptional care provided by AFD and AMR personnel.





2025 EMS ACHIEVEMENTS & MILESTONES

62,071
AMBULANCE RESPONSES

42,572
TOTAL PATIENT TRANSPORTS

784
EVENTS SUPPORTED WITH EMS STAFFING

Launched prehospital **WHOLE BLOOD PROGRAM**

Faster **STEMI IDENTIFICATION** times

Advanced training in **RAPID SEQUENCE INTUBATION**

New system to **PRE-ALERT HOSPITALS FOR CRITICAL PATIENTS**

FOUNDING SPONSOR of the National Medal of Honor Museum

HEALTH and SAFETY



ARLINGTON EMS PREHOSPITAL WHOLE BLOOD PROGRAM LAUNCH

In 2025, the Arlington EMS system proudly launched its prehospital whole blood transfusion program on October 15, marking a significant advancement in its ability to provide life-saving interventions for patients in hemorrhagic shock. This initiative brings critical blood products directly to the point of injury, aligning with growing evidence that early administration improves outcomes for trauma and medical patients experiencing severe bleeding.

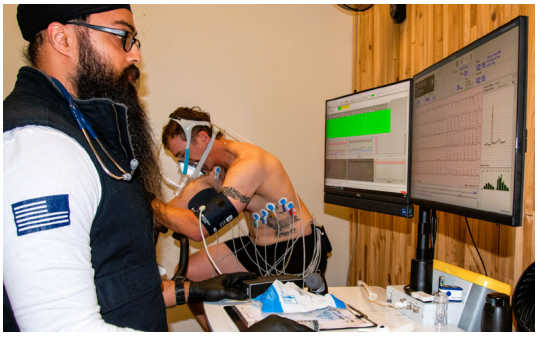
During the first three months of operation, the program administered 19 units of whole blood, helping stabilize critically injured patients during the crucial prehospital window—when every minute counts. Research shows that timely prehospital transfusion can significantly improve survival, while delays in resuscitation increase mortality risk.

The program's success is driven by deployment on specialized EMS supervisor vehicles from Arlington Fire Department and American Medical Response, ensuring rapid access across a wide response area. Updates to the Emergency Medical Dispatch process—dispatching these units simultaneously with high-acuity calls—have further reduced time to treatment and improved early stabilization.

This achievement reflects strong collaboration between AFD, AMR, and the program's blood supplier, MCA, ensuring safe, reliable, and compliant implementation.

As the program moves into 2026, it remains a cornerstone of Arlington EMS's commitment to advanced prehospital care, with plans to expand use and continue improving patient outcomes.











FRONTLINE MOBILE HEALTH

The Arlington Fire Department continues its partnership with FrontLine Mobile Health to provide annual physicals for firefighters and prevention members. As a veteran-owned leader in first responder healthcare, FrontLine delivers comprehensive, state-of-the-art evaluations focused on the leading causes of death: cardiovascular disease, cancer, and suicide.

Using NFPA 1582 standards, services include:

- CPET (Cardiopulmonary Exercise Test): Detects cardiovascular, pulmonary, and skeletal disorders; includes VO2 max testing for cardiac fitness
- Lab, Audio, and Vision Screening: Metabolic panel, CBC, lipid panel, urinalysis, A1c, and TB testing
- Biennial Cancer Screenings: Chest X-ray, ultrasounds (thyroid, testicular, abdominal), FOBT, and CA-125





PEER TEAM

In late 2025, the Arlington Fire Department PEER program expanded into the ONE PEER concept, uniting Suppression, Dispatch, and Prevention into a single support network. Members can reach out to any PEER they feel comfortable with for immediate support, guidance, and resources. Whether dealing with family or work-related stress, PTSD, or substance-related challenges, a PEER is available to help.

Don't know a PEER?
Visit the Arlington Fire Portal and click the Peer Support tab to find resources, access The Red Chip, and view contact information for all PEER members.

What Has PEER Been Up To?
2025 was a strong year for training. PEER members attended workshops on suicide prevention, critical conversation skills, and equine therapy—learning to recognize non-verbal cues in both horses and people.

Chief Stidham and his wife, Christi, also hosted The Readiness Group's Core Strong Couples dinner, helping firefighters and their spouses learn how to reset after stressful shifts. Nearly 120 attendees participated.

What's Ahead for 2026?
PEER will continue building momentum by hosting a regional symposium to connect with other teams and expand available resources. Chief Stidham and Christi will also welcome The Readiness Group back for an expanded spouse event, Family in Flow. Watch for announcements and sign up early.

The Red Chip
Launched in 2024, The Red Chip program provides confidential access to professional mental health support. Each member receives a red poker chip with a QR code linking to a secure referral system managed by The Readiness Group.

After submitting a request, members are connected with vetted counselors experienced in working with first responders and military personnel. Through grant funding from the Office of the Governor for First Responder Mental Health, members receive up to six free counseling sessions. Additional care is often covered by City insurance or offered at reduced rates. All services are private and confidential. To date, the program has funded over 361 counseling hours.







TRAINING DIVISION:
Preparing the Next Generation

The Arlington Fire Department Training Division serves as the foundation of our operational readiness and community commitment. Guided by our mission statement, Mission First and Service Over Self, our team of five dedicated officers—including a Division Chief, a Training Captain, and three specialized Training Lieutenants—oversees the entire lifecycle of a first responder. From the rigorous initial training of new recruits to the advanced professional development and mandated continuing education of veteran personnel, we ensure every member is prepared to meet the evolving needs of our citizens and visitors with excellence and precision.

Our Training Lieutenant manages a robust professional development curriculum designed to elevate personnel throughout their careers. This includes critical certifications such as Driver/Operator for both pumper and aerial apparatus, ensuring our fleet is operated at the highest level of safety and technical skill. We also invest in future leaders through Fire Officer and Fire Instructor certifications, as well as our multi-tiered Leadership Academy (Levels 1–4). By prioritizing these advancements, we reinforce our commitment to Mission First and ensure our officers lead with competence and integrity.

The division also serves as the gateway to the department through our comprehensive recruitment process and Recruit Fire Academy. This intensive program transforms candidates into professionals, providing foundational fire service skills alongside rigorous Advanced EMT training. By setting high standards from day one, we are preparing the next generation to deliver exceptional fire and medical response. Our Training Captain and Lieutenants ensure every graduate embodies Service Over Self before stepping onto a front-line apparatus.

The Training Division also extends its impact through a partnership with the Arlington Independent School District (AISD). This program allows high school students to graduate with EMT-Basic and Firefighter certifications, creating a clear pathway into public service careers. Managed by the AISD Lieutenant, the program ensures students meet the same professional standards as sworn members. This initiative strengthens our commitment to preparing the next generation and building a local talent pipeline that reflects the community we serve.

AT A GLANCE

5,408
PROFESSIONAL DEVELOPMENT HOURS

18,552
CONTINUING EDUCATION HOURS

977
CANDIDATES TESTED

22
RECRUIT GRADUATES & LATERALS



Professional Development
In 2025, the Training Division delivered a comprehensive suite of professional development courses to enhance leadership, operational readiness, and technical proficiency. A total of 5,408 contact hours were completed.







COURSE DELIVERY & PARTICIPATION (2025)

LEADERSHIP ACADEMY

LEADERSHIP 1
3 classes | 35 students | 840 hours

LEADERSHIP 2
1 class | 9 students | 360 hours

LEADERSHIP 3
1 class | 9 students | 360 hours

LEADERSHIP 4
1 class | 16 students | 640 hours

OPERATIONAL & CERTIFICATION TRAINING

AERIAL OPERATIONS (AOPS)
12 students | 672 hours

SECOND DRIVER PROGRAM
2 classes | 20 students | 1,600 hours

INSTRUCTOR I
2 students | 96 hours

OFFICER I
6 students | 384 hours

OFFICER II
1 student | 64 hours

ICS 300/400
5 students | 200 hours

INCIDENT SAFETY OFFICER
4 students | 192 hours

RECRUITMENT

SEPTEMBER 2025 ENTRANCE EXAM

1,350
APPLICATIONS MET THE THRESHOLD

977
CANDIDATES ATTENDED

885
TOTAL PASSED
834 Suppression
51 Prevention

92
FAILED

RECRUIT CLASSES (BTS)

BTS 44
9 LATERALS
3,240 FIRE HOURS | 720 EMS HOURS

BTS 45
13 GRADUATES
8,320 FIRE HOURS | 9,360 EMS HOURS







SPECIAL OPERATIONS





Arlington Fire Department's Special Operations teams provide advanced capabilities for complex, high-risk incidents and major planned events throughout the city. These teams include USAR/Technical Rescue, Hazardous Materials Response, Swift Water Rescue and Dive Response, Gas Well Response, Aircraft Rescue and Firefighting, Drone Response, and state mutual aid support through TIFMAS.

Over the past year, Special Operations has strengthened Arlington's all-hazards response through specialized training, operational readiness, and regional coordination. Team members remain prepared to respond to high-angle rope rescue, confined space, trench, and structural collapse incidents, as well as hazardous materials, water emergencies, aviation-related incidents, and other complex events. A key area of growth has been the department's Drone Response capability. Using unmanned aerial systems, Arlington Fire has enhanced aerial overwatch and real-time situational awareness during emergencies and major events, including New Year's Eve, parades, and Fourth of July activities. This approach improves command visibility while reducing reliance on heavy apparatus, minimizing wear and tear, lowering fuel costs, and preserving frontline assets.

Special Operations also played a key role in Metro X, one of the region's largest preparedness exercises. Arlington served as both host and participant, supporting technical rescue, hazardous materials response, drone operations, and Emergency Operations Center activation. The exercise strengthened interoperability and advanced preparedness for future large-scale events, including the 2026 FIFA World Cup. Through readiness, innovation, and specialized response, Arlington Fire Department's Special Operations teams remain a vital component of the city's public safety mission.

TEXAS INTRASTATE FIRE MUTUAL AID SYSTEM (TIFMAS)



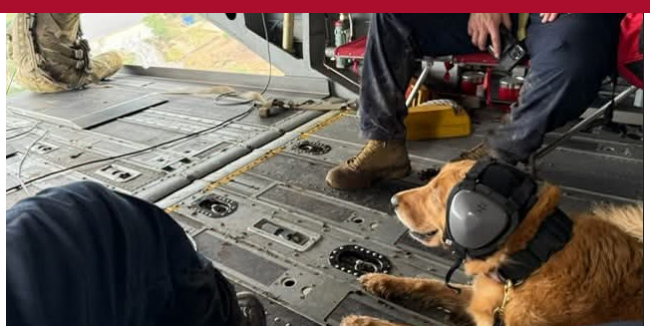
The Texas Intrastate Fire Mutual Aid System (TIFMAS) plays a vital role in our department's commitment to statewide emergency response and community protection. As part of the Texas A&M Forest Service–coordinated program, our team provides local resources to support large-scale incidents across Texas, including wildfires, floods, and other disasters. In Fiscal Year 2025, our Wildland and All Hazards team demonstrated exceptional dedication with 16 deployments statewide.

These included responses to multiple wildfires, helping contain fires, protect property, and safeguard lives during an active fire season. Our team also assisted during the devastating July 4 weekend flooding in Kerrville, TX, caused by extreme rainfall and rapid rises in the Guadalupe River, supporting search, rescue, and recovery operations alongside state and local partners.

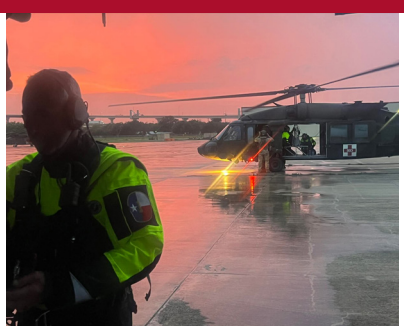
Looking ahead, we are excited to add a new Type 2 Engine in 2026, enhancing our capability to respond to both structural and wildland-urban interface incidents and expanding our deployment potential.
Our team's professionalism, training, and commitment reflect the core values of mutual aid and public safety, and we remain dedicated to supporting Texas communities in times of need.

TIFMAS DATA FISCAL YEAR 2025

155	53
TOTAL DAYS	TOTAL PEOPLE DEPLOYED







TEXAS A&M TASK FORCE 1

Texas A&M Task Force 1, along with (Texas Task Force 2, Texas Task Force 3), provide search and rescue teams sponsored by the Texas A&M Engineering Extension Service (TEEX), providing rapid response to disasters in Texas and nationwide. They specialize in structural collapse, water rescue, and hazardous materials incidents. Texas A&M Task Force 1 operates as one of FEMA's 28 National Urban Search and Rescue Teams.

Some of the key functions and capabilities include:

- Search and rescue with K9 units to help locate and extricate victims from collapsed buildings, confined spaces, and flooded areas. Helicopter rescue teams perform hoist rescues, and work with law enforcement and other state and federal agencies to help local jurisdictions.
- Texas A&M Task Force 1 deploys within hours for hurricanes, floods, tornadoes, etc., acting as a state and national resource. This team is self-sufficient for 72+ hours as they support local, state, and federal jurisdictions. Some of the more notable deployments in recent years include Hurricane Ian, Hurricane Helene, the "Smokehouse Creek" Fire, and the July 4 floods in the Texas Hill Country.
- On July 4th, a catastrophic flash flood in the Texas Hill Country caused the Guadalupe River to rise 20–30 feet in under an hour, overwhelming communities before daylight, destroying several towns and camps, including Camp Mystic, which suffered significant loss, and prompting a disaster declaration for 15 counties.



JULY 4TH FLOODING OPERATIONAL IMPACT OVERVIEW

135+

FATALITIES

200+

RESCUES ON JULY 4 ALONE

440+

RESCUES WITHIN THE FIRST FEW DAYS

One of the DEADLIEST FLOODS in Texas history

LONGEST CONTINUAL DEPLOYMENT in state history

Texas Task Force teams conducted swift water rescues, helicopter operations, and wide-area search efforts in debris fields and along riverbanks.

DEPLOYMENT SUMMARY

(Jan 1, 2025 – Present)

Total Deployment Days: 161

Average per Member: 32.2 days

Total Training Hours: 360+ hours

AISD FIRE ACADEMY PROGRAM
Overview and Impact



The Training Division extends its impact into the community through our partnership with the Arlington Independent School District. This program allows high school students to graduate with their EMT Basic and Firefighter Basic certifications, providing a clear and attainable path to a public service career. The program is meticulously managed by our AISD Lieutenant to ensure these students meet the same professional benchmarks as our sworn members. This initiative is a cornerstone of our efforts in preparing the next generation, fostering a local talent pipeline that reflects the community we serve.

In 2025, the AISD Fire Academy delivered 7,100+ contact hours of instruction to 39 students, maintaining strong outcomes in certification, academic performance, and workforce pipeline development.

Program Impact
The AISD Fire Academy experienced 100% firefighter certification success for its graduating class while maintaining strong academic progression with underclassmen. Continued demand (54 applicants) and direct hiring outcomes demonstrate the program's role as a practical workforce pipeline for regional fire departments.





Key Performance Metrics
Students Served: 39

Contact Hours: approximately 7,100

Class 13 (2025 Graduates)
TCFP Firefighter I & II: 9/9 passed (100%)

EMT National Registry
7 passed, 1 failed, 1 did not test

78% pass rate (tested) | 67% overall

Class 14 (Current Seniors)
TCFP Firefighter (pass rate): 67%

Hazmat Awareness/Operations: 100% pass rate

EMT: 100% currently passing coursework (2026)

Recruitment
54 applications received for Class 16

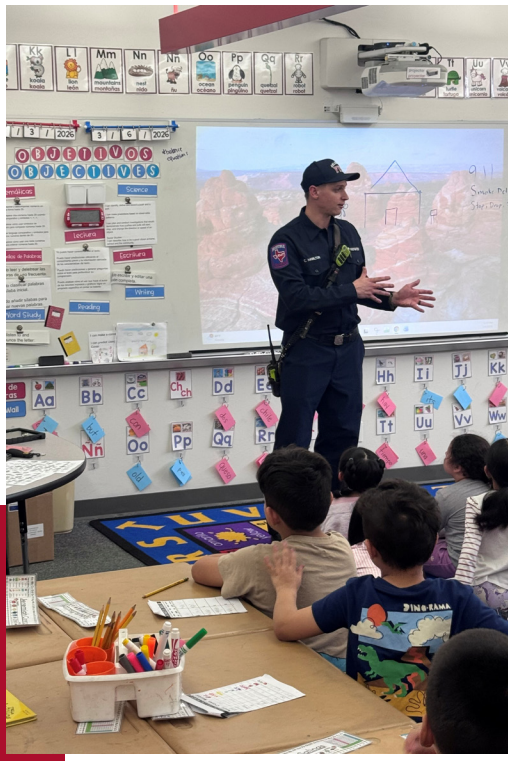
Post-Program Outcomes
10 former students applied to the Arlington Fire Department

1 hired (AFD), 1 hired (Fort Worth) – (2026)

Total AISD Students Hired
15 (former AISD students)

PUBLIC EDUCATION PROGRAM





The Arlington Fire Department continues to prioritize community risk reduction through proactive fire and life safety education. During the 2025–2026 school year, the department partnered with the Arlington Independent School District (AISD) to restructure and enhance the delivery of its public education program.

In the past, fire safety presentations were delivered to students across a variety of grade levels. While valuable, this approach sometimes resulted in inconsistent messaging and uneven distribution of department resources. Working with AISD, the department implemented a new strategy focused specifically on first-grade students. By targeting a single grade level, firefighters can deliver a consistent, age-appropriate message aligned with the National Fire Protection Association's "Learn Not to Burn" program.

Beginning in March 2026, Arlington firefighters are visiting elementary campuses throughout the city to deliver one-hour fire safety presentations to first-grade students. Each visit includes two interactive learning stations. During the fire engine tour, firefighters introduce their role in the community, demonstrate protective equipment, and show students the tools used during emergencies. This experience helps reduce fear and reinforces that firefighters are helpers during emergencies.

The classroom session focuses on essential fire safety behaviors for young learners, including recognizing the sound of a smoke alarm, crawling low under smoke, practicing "Stop, Drop, and Roll," identifying two ways out of the home, and establishing a family meeting place. Students are also reminded that matches and lighters are tools for adults only.

This updated program allows the Arlington Fire Department to deliver consistent, meaningful fire safety education while strengthening positive relationships with Arlington's youth. By investing in early prevention and education, the department is helping build a safer, more prepared community for generations to come.

45 AISD SCHOOLS SERVED

3,012 AISD STUDENTS REACHED



OFFICE OF EMERGENCY MANAGEMENT





The Arlington Office of Emergency Management (OEM) has been accredited by the Emergency Management Accreditation Program (EMAP) since 2014. This accreditation is sought after by emergency management programs from all over the world and is one of the most difficult to achieve. OEM seeks reaccreditation every five years and recently went through the review process by EMAP again for its third accreditation. To achieve accreditation, an emergency management program must undergo a peer review and meet all 73 EMAP standards.

It is worth noting that Arlington OEM was the second emergency management program in Texas and the first in the North Central Texas region to be accredited by EMAP. Currently, the only emergency management programs accredited by EMAP in Texas are: Austin, Baytown, Bexar County, Dallas, City/ County El Paso, and Houston.

Community Preparedness

For National Preparedness Month, OEM, in partnership with the University of Texas at Arlington Office of Emergency Management and Levitt Pavilion Arlington, hosted a free community preparedness event, “Preparedness in the Park.” Community members learned from various preparedness partners, including Atmos, Oncor, Arlington Fire, Arlington Police, Public Works, and others on a wide range of preparedness topics. City council members were in attendance, along with state elected officials. Donations supported the event and funded the purchase of NOAA Weather Radios, which were distributed to attendees. The event concluded with a free screening of the movie Twisters.





EOC Activations

The EOC was activated 93 times in 2025. Activations included 88 instances of severe weather monitoring, four for special events monitoring, and one full-scale exercise.

Special event activations included the Medal of Honor Grand Opening Ceremony, with local, state, and federal partners assigned roles during the activation. Additionally, the EOC was activated for the 2025 Cotton Bowl Classic following terrorist events that occurred in New Orleans at the Sugar Bowl a few days earlier.

Training

OEM has conducted EOC 101 training for several years and, in 2025, retooled the content and renamed it EOC Activation Training. The purpose of revamping the curriculum was to provide city departments with a better understanding of their roles in the EOC when it is activated during a disaster, emergency, or significant special event. Several departments have completed the new training, and it will continue to be offered in 2026.

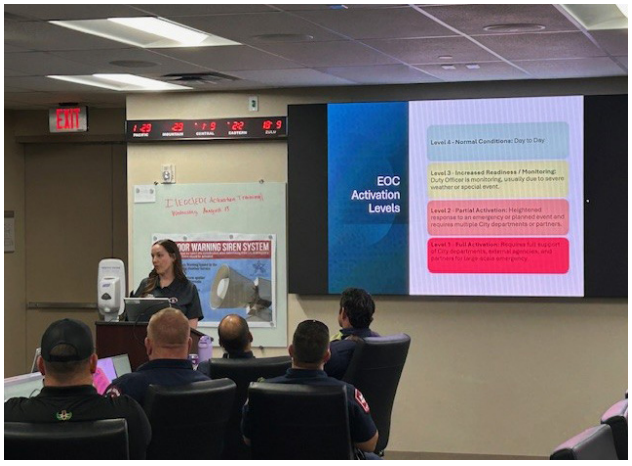
OEM staff coordinated with Texas Health Resources Arlington Memorial Hospital on an active shooter mass casualty incident scenario. Our role in the exercise planning was to provide input to exercise designers on how to make the scenario more realistic in testing the current Arlington public safety response. OEM also assisted the City's IT Department in developing a tabletop exercise (TTX) concerning a cyberattack on the City's network. The purpose was to educate City directors on preparing for a cyberattack, including revisiting their department's Continuity of Operations Plan (COOP).





OFFICE OF EMERGENCY MANAGEMENT- FIFA

OEM is significantly involved in coordinating the region's public safety planning for FWC26. This includes participating in all 11 subject matter expert planning teams (EPTs) and serving in a lead role for the Emergency Management EPT. OEM's role in each EPT is to ensure that no team is planning in a vacuum and to encourage each EPT to deconflict its plans with other EPTs. Because many EPTs' areas of responsibility (AOR) overlap, it is important that plans are fully vetted by those they may affect.



Additionally, Arlington OEM serves as the liaison between the Regional Public Safety Planning Committee (RPSPC) and the 11 EPTs. OEM has established and coordinates the bi-weekly RPSPC meeting, which includes the Arlington Fire Department, the Arlington Police Department, Dallas Fire-Rescue, the Dallas Police Department, the Dallas Office of Emergency Management, the FWC26 Dallas Host City Organizing Committee, the Department of Homeland Security's Federal Coordinating Team, the FBI, and the Texas Department of Public Safety.

OEM is also a regular attendee at the North Central Texas Council of Governments' FWC26 Transportation Meeting and has assisted the committee with a transportation tabletop exercise (TTX) focused on a match-day scenario. Lastly, OEM is the regional point of contact on the FIFA Emergency Preparedness Working Group. This working group is composed of representatives from all 16 FWC26 host cities who are subject matter experts in emergency management.

SPECIAL EVENTS DIVISION

The Arlington Fire Department's Special Events Division closed out a landmark year defined by scale, innovation, and historic firsts. The team supported a full slate of high-profile events, including the National Medal of Honor Museum Grand Opening, another Dallas Cowboys and Texas Rangers season, the College Football Playoff Quarterfinal, the Big 12 Championship, the Gold Cup, and the UIL High School Football Championships. Concert operations remained equally demanding, with Post Malone, AC/DC, Kendrick Lamar, The Weeknd, Shakira, Chris Brown, and AEW All-In drawing massive crowds to Arlington's venues.



The division continued to modernize its operational capabilities, introducing a MobileOp4 cooling station during several Globe Life Field concerts to enhance heat-mitigation efforts. Workforce development remained a priority as well, with 37 new employees trained and integrated into the event-response pipeline.

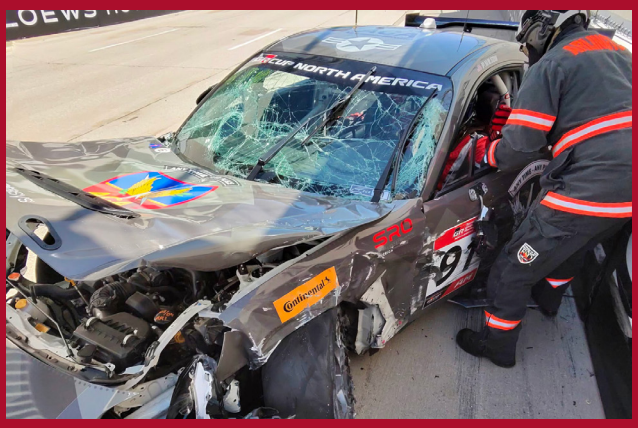
A major milestone came with the Grand Prix of Arlington, where the division collaborated closely with race executives and completed IndyCar-specific training to staff on-track positions—an unprecedented step in the department's history. This initiative demonstrated both the division's adaptability and its commitment to meeting the evolving demands of large-scale events.

Looking ahead, the division is deeply engaged in planning for the FIFA World Cup 2026, coordinating with regional jurisdictions across DFW, state and federal partners, the Dallas Host Committee, FIFA representatives, and AT&T Stadium leadership. These efforts reflect the division's growing role in preparing Arlington for global-scale operations.

Through innovation, collaboration, and sustained operational excellence, the Special Events Division continues to set the standard for public safety support at some of the nation's—and soon the world's—largest events.

	ALL VENUES	AT&T STADIUM	GLOBE LIFE FIELD	CHOCTAW STADIUM	OTHER EVENTS
Number of Deployments	270	40	119	31	80
Number of Positions	3,138	1,373	1,462	99	204
Hours Worked	24,312.22	12,613	10,158.72	701.75	838.75





FIRE PREVENTION DIVISION

FY24-25 TOTALS

	AFI	CO	FCCI	FP/CP	MFU	TOTALS
1st Quarter	415	797	326	528	2	2068
2nd Quarter	1581	382	396	407	3	2769
3rd Quarter	1046	422	285	464	0	2217
4th Quarter	2169	548	412	626	0	3755
Totals	5211	2149	1419	2025	5	10809

CO – Certificate of Occupancy Inspections

FCCI – Fire Complaint / Courtesy Inspection

FP – Fire Permits

MFU – Mobile Food Units

AFI – Initial Fire Inspections

INVESTIGATION ACTIVITIES	
Accidental	**16**
Arson / Incendiary	10
Undetermined	33
Other	3
EOD	25
Fires/ EOD Investigated	87

RECORDS ACTIVITY (FY24–25)	
OPEN RECORDS	SUBPOENAS
227	12
256	10
266	15
228	8
977	45

157
SMOKE DETECTORS INSTALLED IN 2025



FIRE INVESTIGATIONS UNIT

- Completed specialized training in electronic device forensic data extraction, expanding investigative capabilities in fire and arson investigations.
- Integrated into the Tarrant County Arson Taskforce, strengthening multi-jurisdictional collaboration and information sharing during complex investigations.
- Completed specialized interview and interrogation training, improving case development and contributing to multiple suspect confessions.

EOD UNIT

- Provided dignitary protection and explosive detection coverage for multiple high-level officials, including former Presidents and active U.S. Cabinet members.
- Integrated into the U.S. Secret Service security plan to provide explosive detection support during the opening of the National Medal of Honor Museum.
- Participated in Metro X regional training, successfully completing complex scenarios utilizing rope systems and specialized equipment outside the team's routine operational environment.

INSPECTIONS – MAJOR NEW CONSTRUCTION PROJECTS COMPLETED IN 2025

- Rodriguez Junior High
- Glaspie Stadium
- Fire Alarm Communicators in over 100 schools and school buildings
- The Mark at Arlington
- One Rangers Way
- Medal of Honor Museum
- The Dawson
- AT&T Stadium Updates
- ACTIV Center
- The Village at Arlington
- Fire Station 8
- The Grove at La Frontera

FINANCE & ADMINISTRATIVE SERVICES DIVISION

The Finance & Administrative Services Division continued to strengthen financial stewardship, enhance operational efficiency, and support strategic decision-making across the Arlington Fire Department. Throughout FY25, the team focused on improving financial transparency, strengthening forecasting practices, and identifying opportunities to reduce costs while maintaining operational readiness.

Following adoption of the annual budget, the team partnered with division leadership to develop detailed spending plans across all cost centers, aligning financial resources with evolving operational priorities. These plans established a foundation for monitoring expenditures and maintaining accountability throughout the year.

To support this effort, monthly financial review meetings were implemented with division leaders to compare actual expenditures against planned spending, evaluate trends, and update projections. This approach improved visibility into departmental spending and enabled leadership to make informed, timely decisions.

In addition, the team launched an internal budget website, providing centralized access to budget reports, spending plans, financial dashboards, and key financial resources. This enhanced transparency and improved access to real-time information for both administrative and operational staff.





Revenue & Cost Recovery Enhancements

The department advanced several initiatives to strengthen revenue generation, cost recovery, and externally funded programs. A fire and emergency response billing program was implemented through a partnership with EmergiFire, improving billing accuracy, increasing collection rates, and streamlining claims management through a performance-based model

Fire Prevention permit and inspection fees were updated to better align with the cost of service, generating approximately $146,000 in additional annual revenue. A Hazardous Materials (HazMat) cleanup fee was also developed to recover costs associated with emergency responses involving hazardous substances and is projected to generate approximately $492,000 annually once fully implemented.

The department successfully administered the Emergency Physicians' Advisory Board (EPAB) budget, totaling approximately $115,706, which funds Medical Director services supporting emergency medical operations. This program is fully funded through ambulance transport fees, resulting in no impact to the General Fund while ensuring continued medical oversight.

Additionally, the department secured $129,500 in grant funding through the Office of the Governor's First Responder Mental Health Program to support behavioral health initiatives, including resiliency training, peer support programs, and access to professional counseling services. This funding enhances workforce well-being and operational readiness without requiring a local match.

Cost Savings & Efficiency Initiatives



Throughout the year, the department implemented targeted initiatives to improve efficiency, reduce costs, and better align resources with operational needs. EMS training was transitioned to Tarrant County College, improving training quality while reducing internal program costs. An in-house bunker gear maintenance program was initiated through a Quartermaster approach, enhancing firefighter safety while reducing long-term replacement costs and generating approximately $77,000 in savings.

Janitorial supply procurement and delivery were transitioned from a contracted vendor to an in-house model, reducing expenses and improving inventory control. Annual air pack flow testing was also brought in-house, eliminating recurring vendor costs. In addition, staff promotions were strategically delayed to align with retirements and staffing plans, generating temporary personnel savings while maintaining operational continuity. In total, these initiatives resulted in approximately $92,800 in direct cost savings, with additional long-term savings expected through continued program improvements and operational efficiencies.

Capital Investment & Resource Management

The department coordinated significant capital investments to support operational readiness and long-term sustainability. This included the purchase of six fully equipped replacement apparatus and specialty vehicles totaling approximately $8.3 million, including fire engines, aerial apparatus, a wildland-urban interface vehicle, and an aircraft rescue firefighting unit as part of the 2025 City of Arlington Bond Program. The department also procured two fully outfitted replacement K9 vehicles, funded through UASI grant resources, replacing aging units that had exceeded their service life. Additionally, a SmartRay X-ray system was acquired to support Explosive Ordnance Disposal (EOD) operations, enhancing the department's ability to safely assess suspicious packages during large-scale events and critical incidents.

These investments are aligned with lifecycle replacement planning, reduce long-term maintenance risks, and ensure specialized teams are equipped to support safe and effective emergency response operations.

Process Improvements & Operational Efficiency

The department implemented several process improvements to streamline operations and enhance service delivery. Logistics and purchasing workflows were reorganized to improve coordination, reduce redundancies, and strengthen accountability. Vector scheduling tools were implemented to improve personnel tracking and workforce management, and the vacation scheduling process was modernized to reduce administrative burden and increase transparency.

Responsibility for AMR invoicing was transitioned to contract administration, allowing Finance staff to focus on higher-level financial functions. Software and maintenance services were also consolidated under a single contract to improve efficiency and reliability.



Cost Avoidance

In addition to direct cost savings, the department leveraged internal resources to avoid unnecessary expenditures. Personnel utilized existing training opportunities to complete projects such as tree removal at the bomb range, eliminating the need for contracted services.

Financial Performance

The Fire Department ended the fiscal year $3.0 million (4.2%) under budget. The majority of these savings occurred within the Fire Operations division, which finished $2.8 million (5.3%) under budget, primarily due to position vacancies as the department continues the phased implementation of 4-person staffing supported by the SAFER grant.

The Communication Services Fund finished the year with revenues $2,307 (-0.02%) below budget and expenditures under budget by $809,574 (6.0%). Savings were primarily driven by position vacancies and reduced non-personnel expenditures, including radio maintenance and professional services. The fund's year-end balance was approximately $1.6 million. Collectively, these efforts reflect a more proactive, transparent, and data-driven approach to financial management. The department has improved visibility into spending, strengthened alignment between budget and operations, and enhanced its ability to plan for future needs while maintaining high-quality emergency services for the Arlington community.

FIRE LOGISTICS DIVISION



Operational Support & Readiness
The Fire Logistics Section ensures operational readiness by managing fleet coordination, reserve apparatus, and critical equipment. Efforts this year focused on reducing downtime, improving repair turnaround, and supporting large-scale incidents and training events with timely equipment delivery.

PPE & Equipment Management
Lifecycle management of PPE remained a priority, including inspection, cleaning, repair, and replacement planning. Structured exchange processes ensured members maintained access to compliant gear while reducing operational disruption.

Facilities & Station Support
Logistics supported all stations through procurement and distribution of essential supplies and equipment, ensuring clean, functional environments that support operational efficiency and member wellness.

New Initiative: Station Budget Program
In 2025, a Station Budget Program was implemented, providing each station with an allowance for station necessities. This empowers station coordinators to manage resources locally while maintaining fiscal accountability and operational consistency.

Looking Ahead
Future efforts will focus on enhanced asset management, technology integration, and data-driven decision-making to ensure continued operational excellence.

Key Metrics
- Fleet readiness maintained at optimal levels
- PPE lifecycle compliance aligned with national standards
- Station supply distribution further streamlined
- Implementation of the Station Budget Program across all stations








ARLINGTON
FIRE
FIREFIGHTER









ARLINGTON
THE AMERICAN DREAM CITY

FIRE DEPARTMENT
ARLINGTON

FIRE ADMINISTRATION

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