

Quarterly Report: 7/1/2018 through 9/30/2018

Complaints/Request Received

Substantive Response Sent

7/31/2018

Type:

Facility Access

Department:

Parks and Recreation

Acknowledgement Sent

7/13/2018

Date Recieved

7/10/2018

Description

Installation of lower basketball goals at Cravens Park.

Response

After review, it was determined that the basketball goals at Cravens Park are ADA compliant; however, the City will make a reasonable effort to remediate the resident's concern by considering a proper site based on proximity to the resident's home; modifying existing equipment or acquisition of new equipment; assessing the vandalism vulnerability of any new equipment; and identifying funds for the acquisition and installation of new equipment.

Update (01/31/19): An additional ADA compliant basketball goal was installed at Bob McFarland Park.

Substantive Response Sent

8/22/2018

Type:

Facility Access

Department:

Public Works and
Transportation

Acknowledgement Sent

8/8/2018

Date Recieved

7/30/2018

Description

Resident requests the installation of a sidewalk on W. Park Row Blvd. between S. Center and Cooper Streets.

Response

The requested location will be added to the City's general sidewalk request list and be prioritized to be completed as scheduling and funding allows.

Quarterly Report: 7/1/2018 through 9/30/2018

Substantive Response Sent

9/21/2018

Type:

Facility Access

Department:

Public Works and
Transportation

Acknowledgement Sent

8/30/2018

Date Recieved

8/30/2018

Description

Response

Caregiver requests the installation of curb ramps on either on the southeast and southwest corners of the intersection of St Charles and Pecandale Drives.

Construction of the requested sidewalk ramps will be incorporated into the upcoming 2018 ADA and Safe Route Project. Construction on the project is expected to begin in the winter; however, at this time we do not have a specific construction date for this location.