

Quarterly Report: 1/1/2018 through 3/31/2018

Complaints/Request Received

Substantive Response Sent

2/12/2018

Type: General

Department: Public Works and
Transportation

Acknowledgement Sent

2/12/2018

Date Recieved

1/24/2018

Description

My parents live on a very limited combined income of less than \$28,000 a year and financially burdening medical expenses. In the past they've been denied city repair assistance because they had no insurance due to the cost of insuring an historical home. Recently United Way offered to put in a ramp to make my parents' home wheelchair accessible, but the estimates were too high because they had to be under historical housing standards, so they could not even put in railing for the steps. It's the first mayor of Arlington's house and they never ask for the historical status. They just never knew they would be denied services because of it.

Response

The historic requirements that appear to have been a barrier to United Way funding are not City imposed, but rather a federal designation as a contributing structure to a National Register Historic District. This designation does not have regulatory control over modifications of contributing structures, but if federal funding is used to make improvements, requirements set by the National Parks Service must be met.

The regulations for the National Register Federal Program, including removing properties from the National Register, are detailed on the National Parks Service website, www.nps.gov/nr/regulations.htm#6015.

Substantive Response Sent

3/23/2018

Type: Facility Access

Department:

Acknowledgement Sent

3/13/2018

Date Recieved

3/13/2018

Description

Resident requests the installation of a curb ramp at where the walkway from his front door meets Boardwalk Street.

Response

The location has been added to the list of locations to be completed under the 2018 Sidewalk Program. Work under this program is anticipated to begin in early fall 2018.