

Quarterly Report: 4/1/2018 through 6/30/2018

Complaints/Request Received

Substantive Response Sent

4/26/2018

Type:

Services/Programs

Department:

Public Works &
Transportation

Acknowledgement Sent

4/13/2018

Date Recieved

4/13/2018

Description

Resident requests the installation of a parking space on the public roadway directly in front of his house.

Response

No City Ordinance exists that authorizes the provision of marked parking spaces on public residential roadways. Resident was informed that state and city regulations allow for parking on the roadway under the following conditions:

- 30 feet or more from a stop sign; and
- Not parked within three feet of another property's driveway curb radius.

Substantive Response Sent

5/9/2018

Type:

Facility Access

Department:

Acknowledgement Sent

5/9/2018

Date Recieved

5/8/2018

Description

Resident approached staff at City Council meeting to inquire about accessibility compliance of new Council Chambers since there are "no close parking spaces near the door."

Response

Resident was informed of accessible parking spaces on Pecan and Center Streets.

Quarterly Report: 4/1/2018 through 6/30/2018

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|---|---|--------------|-----------------|--------------------|-----------------------------------|
| Substantive Response Sent | 5/31/2018 | Type: | Facility Access | Department: | Parks and Recreation/Public Works |
| Acknowledgement Sent | 5/10/2018 | | | | |
| Date Recieved | 5/9/2018 | | | | |
| Description | Response | | | | |
| Resident expressed concern about the entrance to the large dog play area at the Tails N' Trails Dog Park as well as wheelchair accessibility on the sidewalks near his residence. | The surfacing at the entrance of the large dog area at the Tails N' Trails Dog Park has been repaired. The requested sidewalk locations near the requestor's residence have been added to the list of locations to be completed as part of the 2018 ADA Sidewalk Program. All currently identified locations are under design. Construction is estimated to begin in early fall of 2018. | | | | |
| Substantive Response Sent | 6/19/2018 | Type: | Facility Access | Department: | Public Works and Transportation |
| Acknowledgement Sent | 6/1/2018 | | | | |
| Date Recieved | 5/31/2018 | | | | |
| Description | Response | | | | |
| Resident requests installation of sidewalks between 701 and 901 Tabasco Trail and 700 Tabasco Trail and 8200 San Jose Street. | City concrete crews installed the requested sidewalk segments. Work was completed on June 13, 2018. | | | | |