

ARLINGTON WATER UTILITIES

- Online resources for managers
- Resources for residents
- Irrigation for summer



ONLINE RESOURCES

Log in at ArlingtonTX.gov/KnowYourH2O

[HOME](#) [RESIDENTS](#) [BUSINESS](#) [VISITORS](#) [GOVERNMENT](#) [DEPARTMENTS](#) [NEWS](#)



⚠ Financial aid for qualifying customers on past, current, and future bills is available at TexasUtilityHelp.com. Apply now. Funds are limited.

My Account Login

User Name

Password

Remember me

Need help logging in?

[Forgot your password?](#)
[Forgot your User Name?](#)

[Quick Pay](#)

[Login](#)

Don't have a User Name yet?

Creating a User Name gives you access to your account details and some great tools including:

- View Remote Read Meter consumption data
- View and Pay your bills online
- Review your transaction and payment history
- Analyze and download water and sewer usage
- Add multiple accounts to your web profile
- High usage alerts and continuous usage notifications

Before you get started, please have your most recent bill handy to complete the registration form.

[Register Now](#)

Are you a new customer?

Fill out our online [Application for New Service](#)

- [Guidelines for Turning Water On](#)
- [How to Set Up Recurring Payment Information](#)
- [How to Change Recurring Payment Information](#)

ONLINE RESOURCES

- Track water usage daily (updates to website every 12 hours)
- Compare monthly usage from past years
- Print out previous bills or save them in PDF format
- Update contact information and assign other users to view account
 - Updating contact information helps you get emails about water outages and unusual usage
- Track service requests



ONLINE RESOURCES

Arlington Water Utilities - Select

waterbilling.arlingtontx.gov/app/capricorn?para=selectAccount

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Bills & Payment

Transactions

Billed Usage

Remote Read Meter

Compare

Service Requests

Forms

Profile

Logoff

Account Details

Address: [Redacted]
Name: [Redacted]
Balance: \$129.22
Pending Charge: \$39.00

My Current Bill

Current Balance: \$129.22 due May 12, 2023

[View My Current Bill](#) [Pay Bill](#)

Service	Current Charges	Past Due	Penalty	Balance
WATER	\$31.92	\$0.00	\$0.00	\$31.92
SEWER	\$29.77	\$0.00	\$0.00	\$29.77
GARBAGE	\$20.03	\$0.00	\$0.00	\$20.03
DRAINAGE	\$8.50	\$0.00	\$0.00	\$8.50
	\$90.22	\$0.00	\$0.00	\$90.22

My Recent Usage

Water Sewer

You used **1 Thou. Gal** more water compared to your previous bill

Usage on your current bill dated **Apr 22, 2023**: 4 Thou. Gal

Usage on your previous bill dated **Mar 25, 2023**: 3 Thou. Gal

Why was your consumption more?

The average temperature in your current billing period was **61.1F** compared with **56.9F** in your previous billing period.

Check out our water conservation tips to help you save!

[View History](#)
See how you compared in previous billing periods

My Recent Account Activity

Date	Description	Amount
Apr 27, 2023	IC Web CC	\$154.95
Mar 20, 2023	IC IVR CC	\$81.59
Feb 21, 2023	IC IVR CC	\$79.49
Jan 25, 2023	IC Web Check	\$90.00
Dec 21, 2022	IC IVR CC	\$82.54
Nov 24, 2022	IC Web CC	\$87.00
Oct 13, 2022	IC Web CC	\$80.00



ONLINE RESOURCES

waterbilling.arlingtonva.gov/app/capricorn?para=selectAccount

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My Electronic Bills

[View My Current Bill](#)

View Bill	Date	Bill Amount	Due Date
View Bill	Apr 28, 2023	\$90.22	May 12, 2023
View Bill	Mar 31, 2023	\$76.29	Apr 17, 2023
View Bill	Feb 28, 2023	\$76.29	Mar 14, 2023
View Bill	Jan 31, 2023	\$79.22	Feb 14, 2023
View Bill	Dec 30, 2022	\$82.15	Jan 17, 2023
View Bill	Nov 30, 2022	\$82.15	Dec 14, 2022
View Bill	Oct 31, 2022	\$79.22	Nov 14, 2022
View Bill	Sep 30, 2022	\$82.57	Oct 14, 2022
View Bill	Aug 31, 2022	\$79.70	Sep 14, 2022
View Bill	Jul 29, 2022	\$79.70	Aug 12, 2022
View Bill	Jun 30, 2022	\$91.53	Jul 14, 2022
View Bill	May 31, 2022	\$71.55	Jun 14, 2022

Current Balance: \$129.22 due May 12, 2023

[Pay My Bill](#)
\$3.00 Credit Card Fee
\$0 eCheck Fee

[Auto Pay](#)
\$3.00 Credit Card Fee
\$0 eCheck Fee

[Paperless Bills](#)

Receive a \$15.00 one-time credit on your next bill when you choose the paperless bill delivery option!

You will be taken to our on-line payment website where you can pay your utilities bill. Once you have completed the transaction, you will be returned to this website.

Get ADOBE® READER® Bills are presented in Acrobat Reader format. Download the free Adobe Reader to view and print your electronic bills.

Logoff

<https://waterbilling.arlingtonva.gov/app/capricorn?para=billInquirySelect&tab=BILLING>



RESOURCES FOR RESIDENTS

- Proper Fats, Oil, and Grease (FOG) disposal
 - Posters, social media and talking points available in English and Spanish at unflushables.org
 - Also, information on proper disposal available at DefendYourDrainsNorthTexas.com
 - Need flyers on FOG or want a truck to visit for National Night Out? Ask us – water@arlingtontx.gov



SUMMER IRRIGATION

- Water use in Arlington nearly doubles during the summer in large part due to outdoor irrigation
- City ordinance – No sprinkler use between 10 a.m. and 6 p.m.
- Leaks and watering in the hottest part of the day (or when it's raining) wastes water and increases your bill!



SUMMER IRRIGATION

- Sign up for weekly watering advice that is sent to your cell phone or email at WaterIsAwesome.com
 - Uses local weather information to recommend watering
- Find and fix leaks – Videos and tutorials at SaveTarrantWater.com



WATER DEPARTMENT CONTACTS

- water@arlingtontx.gov – This email is answered daily by someone who will make sure your question gets to the right person.
- **817-459-5900** – 24-hour emergency hotline
- Update your contact information at ArlingtonTX.gov/KnowYourH2O

