ARLINGTON HOUSING AUTHORITY 501 W. SANFORD ST, SUITE 20 ARLINGTON, TX 76011 817-275-3351

www.arlingtonhousing.us

Beginning 6/14/21, staff will assist clients in the lobby Monday - Thursday, 8:00 am - 5:00 pm Fridays, 8:00 am - 12:00 pm

A secure drop box is available in the lobby so documents can be dropped off Mon-Fri between 8:00am and 5:00 pm. Copier also available for clients.

RESOURCE AGENCIES ASSISTING DURING THE COVID-19 OUTBREAK

United Way of Tarrant County can connect Tarrant County residents with a highly-trained specialist who will listen to your needs and connect you with the right community or government agency. This is a great resource for when you need help, but don't know where to turn. It's free and confidential. Click <u>United Way's 2-1-1</u> hotline to view their website or call 211 or 877-541-7905.

FINANCIAL

Social Security Office (SS) - 800-772-1213

2010 N Hwy 360, Grand Prairie, TX 75050

All local SS offices are closed to the public for in-person service starting Tuesday, March 17, 2020. However, SS is still able to provide critical services.

How can I get help from SS without visiting an office?

- Click HERE to apply for retirement, disability, and Medicare benefits
- You can check the status of an application or appeal
- Request a replacement SS card (in most areas)
- Print a benefit verification letter

CLICK HERE to visit their website

If you cannot complete your SS business online, please call 800-772-1213 (TTY 1-800-325-0778).

PAST DUE RENTAL ASSISTANCE

Arlington Housing, Emergency Rental Assistance Program, 817-276-6727, EmergRent@arlingtonhousing.us
Assist Arlington residents avoid eviction by providing funds for past due rent and utilities for those who have experienced a loss of income or other financial impact related to COVID-19. Application can be found online at www.arlingtonhousing.us Click on the green Arlington CARES button.

UTILITY ASSISTANCE

Catholic Charities, 817-534-0814

Apply for assistance with water bill.

Community Action Partners (Fort Worth), 817-392-5720

Accepting applications for electric, gas or propane utility bill assistance.

CLICK HERE to apply online or to download an application to mail

WORKFORCE SOLUTIONS

All workforce centers and offices were closed to the public as of 8am, Friday, March 20, 2020.

- Job Seeker Information
- <u>Employer Information:</u>
 - Unemployment Insurance Info
 - Connect with skilled workers: business.services@workforcesolutions.net
- Child care Information

FOOD PANTRIES

Arlington Charities (3 locations)

Main phone number is not accepting voice messages. open to all visitors; does not have to be an Arlington resident. No need to make a regular appointment. CLICK HERE for full details

Arl Charities @ 811 Secretary Dr, Arlington 76015

• 4th Friday of the month; 9:00am in the parking lot until food is gone

Arl Charities @Tarrant County Southeast Campus, 2100 Southeast Pkwy, Arlington 76018

• 3rd Fridays of the month, 11:00am till food is gone

Arl Charities @ St. Andrews United Methodist Church, 2045 S.E Green Oaks Blvd, Arlington 76018

• 2nd Saturdays of the month, 9:00am till food is gone

Mission Arlington, 210 W. South St, Arlington 76010, 817-277-6620

Operating hours; 8:00am - 5:00pm, Monday - Friday, and 9:00am - 2:00pm on Saturday

Arlington Urban Ministries pantry location, 2200 E. Park Row Dr, Arlington 76010, 817-861-8585

• 1st Wednesday of the month, 9:00am until food is gone; bring your own bags.

Household of Faith, 5001 New York Ave, Arlington 76018

• 4th Friday of the month, 10:00am – 12:00pm

CLICK HERE for Tarrant Area Food Bank Mobile Pantry Schedule, including locations in Arlington

HEALTH

Mission Arlington, 210 W. South St, Arlington 76010, 817-277-9597

Clinic hours; 8:00am – 4:00pm, Monday – Friday, and Tuesday evenings

Tarrant County Public Health – 817-248-6299 (Coronavirus Hotline during business hours only)

Open Monday - Friday, 8:00am-5:00pm

Tarrant County Public Health Center (located in Arlington) - 817-312-4724

Open Monday -Friday, 8:00am - 5:00pm

Dallas County Health and Human Services (DCHHS) - 214-819-2000

Open Monday -Friday, 8:00am – 4:00pm

LEGAL AID

Legal Aid of North West Texas (Administrative office)

600 E. Weatherford St.

Fort Worth Texas 76102

Phone: 817-336-3943 / Fax: 817-649-4759

Assisting with landlord and tenant matters, including evictions and lockouts.

CARE FOR SENIORS AND VETERANS

Seniors – United Way's Area Agency on Aging, 888-730-ADRC (2372)

United Way's Area Agency on Aging

Veterans and Active Service Members - (817) 317-0764 to speak with an intake specialist or visit the website Mission United for a list of local resources.

CHILD CARE PROVIDERS OR ALTERNATIVE CARE

Child Care Management Services

Texas Health and Human Services

STUDENT MEAL DISTRIBUTION INFORMATION

Arlington ISD – Click here to view details, instructions, and location

- Student must be enrolled in AISD
- A student's account will be charged per student eligibility (free, reduced-price, paid)
- Student ID is required for meal pick-up
- Available for in-person students and curb side pick-up for virtual learning students.

Mansfield ISD – Click here to view details, instructions, and locations

• From June 4 through July 30, 2021, all children ages 18 and under and adults with special needs up to age 21 can receive free meal bundles. Tuesdays and Fridays from 9:30am – 11:00am at select locations.

INTERNET AND EQUIPMENT

Spectrum Internet Assist - (844) 525-1574

- \$17.99 per month; no data cap
- COVID-19 Update: For households with a K-12 or college student who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps: Free Spectrum broadband and Wi-Fi access for 60 days. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- Internet modem included. Add in-home Wi-Fi for \$5 a month. Install fees are waived if self-installation is not available in a particular area.

To quality, at least one person in the applying household must participate in the National School Lunch Program, Community Eligibility Provision, or receive Supplemental Security Income (65 years old or older).

Emergency Broadband Benefit – temporary FCC program that started 5/12/21 to help families pay for internet service; works with <u>any</u> internet provider:

https://www.spectrum.net/support/internet/emergency-broadband-benefit/

Access from ATT - (855) 220-5211

- \$10.00 per month, 150GB or 1TB data based on type & speeds available
- No installation fee and no charge for in-home Wi-Fi modem

You may be eligible for this offer if at least one resident in the household participates in the U.S. Supplemental Nutrition Assistance Program (SNAP) and you do not have outstanding debt for AT&T fixed Internet service within the last six months or outstanding debt incurred under this program. AT&T will assign the fastest of available speed tier at the customer's address: 10 megabits per second for \$10 per month; 5 megabits per second for \$10 per month; or 3 megabits per second for \$5 per month.

PCs for People – (651) 354-2552

- Unlimited data: three prepaid plans are available:
 - 3 months of service-\$45 (\$15/mo)
 - 6 months of service-\$85 (\$14.16/mo)
 - o 12 months of service-\$135 (\$11.25/mo)

To be eligible, a household needs to be 200% or below of the federal poverty level or be currently enrolled in an income-based government assistance program. Examples of programs that are eligible include: food support (SNAP), financial assistance (TANF), free or reduced lunch at school, Section 8 Housing, and SSI.

ADDITIONAL USEFUL LINKS

• General information/recommendations/local resources regarding local response to COVID-19