RESOURCE AGENCIES ASSISTING DURING THE COVID-19 OUTBREAK

United Way of Tarrant County can connect Tarrant County residents with a highly-trained specialist who will listen to your needs and connect you with the right community or government agency. This is a great resource for when you need help, but don’t know where to turn. It’s free and confidential. Click United Way’s 2-1-1 hotline to view their website or call 211 or 877-541-7905.

FINANCIAL

Social Security Office (SS)
Address: 2010 N Hwy 360, Grand Prairie, TX 75050
Phone: (800) 772-1213

All local SS offices will be closed to the public for in-person service starting Tuesday, March 17, 2020. However, SS is still able to provide critical services.

How can I get help from SS without visiting an office?
- Click HERE to apply for retirement, disability, and Medicare benefits
- You can check the status of an application or appeal
- Request a replacement SS card (in most areas)
- Print a benefit verification letter

If you already have an in-office appointment scheduled, SS will call you to handle your appointment over the phone instead. Calls may come from a PRIVATE number and not from a U.S. Government phone.

Visit their website at https://www.ssa.gov/onlineservices/
If you cannot complete your SS business online, please call the National SS number at 1-800-772-1213 (TTY 1-800-325-0778).

RENT AND UTILITY ASSISTANCE

Tarrant County Department of Human Services, 817-531-5620
Must have verifiable crisis/loss of income.
Income cannot exceed 200% of the Federal Poverty Guidelines.

Mission Arlington, 210 W. South St, Arlington 76010, 817-277-6620
Assistance determined on a case-by-case basis.

Community Action Partners (Fort Worth), 817-392-5720
Accepting applications for electric, gas or propane utility bill assistance or rental assistance. Go to their website to apply online or to download an application to mail: https://fortworthtexas.gov/cap/energy-assistance/
WORKFORCE SOLUTIONS
All workforce centers and offices were closed to the public as of 8am, Friday, March 20, 2020.

- Job Seeker Information
- Employer Information:
  - Unemployment Insurance Info
  - Connect with skilled workers: business.services@workforcesolutions.net
- Child care Information

FOOD PANTRY
Arlington Charities, 811 Secretary Dr, Arlington 76015
Main phone number is not accepting voice messages; current information is available on their website: https://www.arlingtoncharities.org/covid

- As of March 18, open Monday – Friday, 9:15am–11:45am, by appointment only
- Customers must call 817-275-1511, beginning at 8:30am, to schedule an appointment
- Food is provided via drive through service. Staff will take pre-packed bags of food to clients’ vehicle
- Customers must bring their mobile pantry card or proof of identification and proof of address in other to receive supplemental food.

Mission Arlington, 210 W. South St, Arlington 76010, 817-277-6620
- Operating hours; 8:30am - 5:00pm, Monday – Friday, and 9:00am – 2:00pm on Saturday

Arlington Urban Ministries, 2200 E. Park Row Dr, Arlington 76010, 817
- 1st Wednesday of every month (except April), 9:00am – 11:00am

Arlington Charities MP, 2045 Green Oaks Blvd, Arlington 76018, 817-
- 2nd Saturday of every month, 9:00am – 11:00am

Household of Faith, 5001 New York Ave, Arlington 76018
- 4th Friday of every month, 10:00am – 1:00pm

Tarrant Area Food Bank Mobile Pantry Schedule, including locations in Arlington
Click HERE

HEALTH
Mission Arlington, 210 W. South St, Arlington 76010, 817-277-9597
Clinic hours; 8:00am – 4:00pm, Monday - Friday

Tarrant County Public Health – 817-248-6299 (Coronavirus Hotline during business hours only)
Open Monday – Friday, 8:00am-5:00pm

Tarrant County Public Health Center (located in Arlington) – 817-312-4724
Open Monday -Friday, 8:00am – 5:00pm

Dallas County Health and Human Services (DCHHS) – 214-819-2000
Open Monday -Friday, 8:00am – 4:00pm

Dallas County is cancelling all jury trials for Dallas County Criminal Courts, Civil Courts and Justice of the Peace (J.P.) Courts through May 8, 2020. Dallas County citizens summoned to appear at the Frank Crowley Criminal Courthouse, at the George Allen Civil Courthouse, or a J.P. Court prior to May 8, 2020 should not report nor call to reschedule their service.
LEGAL AID  
Legal Aid of North West Texas (Administrative office)  
600 E. Weatherford St.  
Fort Worth Texas 76102  
Phone: 817-336-3943 / Fax: 817-649-4759  
Assisting with landlord and tenant matters, including evictions and lockouts.

CARE FOR SENIORS AND VETERANS  
Seniors – United Way’s Area Agency on Aging, 888-730-ADRC (2372)  
Veterans and Active Service Members - (817) 317-0764 to speak with an intake specialist or visit the website Mission United for a list of local resources.

CHILD CARE PROVIDERS OR ALTERNATIVE CARE  
Child Care Management Services  
Texas Health and Human Services

STUDENT MEAL PLAN  
Arlington ISD – Student Meal Plan Information  
- Children age 18 or younger may receive 1 packaged lunch and 1 packaged breakfast daily  
- Meals can be picked up daily from 11:00am – 1:00pm at locations listed below, distributed by AISD Food and Nutrition Service personnel  
- Children must be present to receive meals; Student ID/form of identification not required  
- Meals are packaged to take home

One entrée will be offered for each meal. There will also be a non-meat option. Menus will be posted daily on the District’s Facebook page, or click HERE for the posting on the AISD website

- Dipert Career+Technical Ctr  
- Sam Houston High School  
- Ferguson Education Ctr  
- Bailey Junior High  
- Barnett Junior High  
- Boles Junior High  
- Nichols Junior. High  
- Ousley Junior High  
- Shackelford Junior High  
- Workman Junior High  
- Young Junior High  
- Crouch Elementary  
- Farrell Elementary  
- Knox Elementary  
- Larson Elementary  
- Miller Elementary  
- Pope Elementary  
- Sherrod Elementary  
- Short Elementary  
- Speer Elementary  
- Starrett Elementary  
- Swift Elementary  
- Wood Elementary

Mansfield ISD – Student Nutrition Plan Information  
Starting March 16, free healthy and delicious meals will be available to all children ages 18 years and younger at the following distribution sites:

- Glenn Harmon Elementary School  
- D.P. Morris Elementary School  
- Annette Perry Elementary School  
- Mary Jo Sheppard Elementary School  
- Della Icenhower Intermediate School  
- Danny Jones Middle School

The packaged meals will be distributed from 11:00am – 12:00pm, Monday – Friday, via drive-thru service. No one will need to exit their personal vehicles, but all participating children must be in the vehicle. Children do not have to be a student at the campus to qualify for the meal, and families can visit any of the participating sites.
Meals will consist of whole grains, lean protein, fruits, vegetables and low fat milk. It will include a lot of the kids’ favorites (yogurt boxes, pizza packs, chicken tenders, etc.). Click HERE for the posted menu on the MISD website.

**INTERNET AND EQUIPMENT**

**Spectrum Internet Assist**
- $17.99 per month; no data cap
- COVID-19 Update: For households with a K-12 or college student who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps: Free Spectrum broadband and Wi-Fi access for 60 days. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- Internet modem included. Add in-home Wi-Fi for $5 a month. Install fees are waived if self-installation is not available in a particular area.
- For more information about the low-cost internet service program, call (844) 525-1574

In order to qualify for this offer, at least one person in the applying household must participate in the National School Lunch Program, Community Eligibility Provision, or receive Supplemental Security Income (65 years old or older).

**Access from ATT**
- $10.00 per month, 150GB or 1TB data based on type & speeds available
- No installation fee and no charge for in-home Wi-Fi modem
- For more information, call (855) 220-5211

You may be eligible for this offer if at least one resident in the household participates in the U.S. Supplemental Nutrition Assistance Program (SNAP); your address is in AT&T’s 21-state service area, at which AT&T offers wireline home Internet service; and you do not have outstanding debt for AT&T fixed Internet service within the last six months or outstanding debt incurred under this program. AT&T will assign the fastest of available speed tier at the customer's address: 10 megabits per second for $10 per month; 5 megabits per second for $10 per month; or 3 megabits per second for $5 per month.

**PCs for People**
- As low as $11.25 per month, unlimited data
- Three prepaid plans are available:
  - 3 months of service-$45 ($15/mo)
  - 6 months of service-$85 ($14.16/mo)
  - 12 months of service-$135 ($11.25/mo)
- For more information, call (651) 354-2552

To be eligible, a household needs to be 200% or below of the federal poverty level or be currently enrolled in an income-based government assistance program. Examples of programs that are eligible include: food support (SNAP), financial assistance (TANF), free or reduced lunch at school, Section 8 Housing, and SSI. Customers must show a photo ID and proof of eligibility.

**ADDITIONAL USEFUL LINKS**
- Extending Driver License Renewal Deadlines
- Speeding Payment of New Unemployment Benefits
- Expanding Patient Access to Telemedicine Care
- Vehicle Registration, Titling, And Parking Placard Regulations
- Taxes can be filed for free through this partnership between H&R Block and United Way
- General information/recommendations/local resources regarding local response to COVID-19