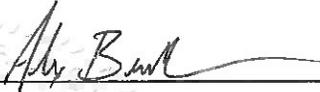


## NOTICE OF PUBLIC MEETING

Pursuant to the provisions of Chapter 551, V.T.C.A., Government Code, notice is hereby given of a meeting of the Animal Services Center Advisory Board of the City of Arlington, Texas, to be held at the Arlington Animal Services Center, 1000 S.E. Green Oaks Boulevard, Arlington, Texas, 76018 on the **4<sup>th</sup> day of September, 2020 at 1:30 p.m.** Advisory Board members may attend in-person or via telephone conference call. Members of the public may attend the meeting in-person or via telephone by calling (833) 268-8354; Conference ID 620191844# . In accordance with state and local regulations, members of the public are required to wear a face covering when attending the meeting.

The subject of said meeting is contained in the agenda for said meeting which is attached hereto and made a part hereof.

This notice was posted on the **25<sup>th</sup> day of August , 2020 at 10:00 a.m.**

  
\_\_\_\_\_  
Alex Busken  
City Secretary





**CITY OF ARLINGTON**

**ANIMAL SERVICES CENTER  
ADVISORY BOARD**

**Date: September 4, 2020**

**Time: 1:30pm**

Animal Services Center  
Community Room  
1000 S.E. Green Oaks Blvd.

**This meeting is also accessible by calling: (833) 268-8354, CONFERENCE ID 620191844#. In accordance with social distancing guidelines, Advisory Board members may attend the meeting in-person or by telephone.**

Minutes: **Henry Pena**  
Guest: **Management Team**

I. **CALL TO ORDER**

II. **NEW BUSINESS**

- Welcome New Board Members
- Shelter Updates

III. **Future Discussions**

IV. **ADJOURN**

**BOARD MEMBERS**

- Lee Richter, Place 1 Chair
- Crystal Sinclair, Place 2
- Gina Heitland, Place 3
- April Pettitt, Place 4
- Glynda Ray, Place 5

- Leo Daniels, Place 6
- Susan Gunn, Place 7
- Judith Flynn, Place 8
- Chris Huff, Place 9

# Arlington Animal Services Center Updates



2  
0  
2  
0



# 11 Years at this Location

- 19,950 square ft.
- Wellness Clinic (spay/neuter of adopted animals and feral/community cats).
- Isolation area for animals needing additional care.
- Volunteer participation.
- Full-Time Veterinarian position (2 Contract Vets & 1 Feral/Community/Domestic Vet w/ grant funding).

# Meet Our Customer Service Agents



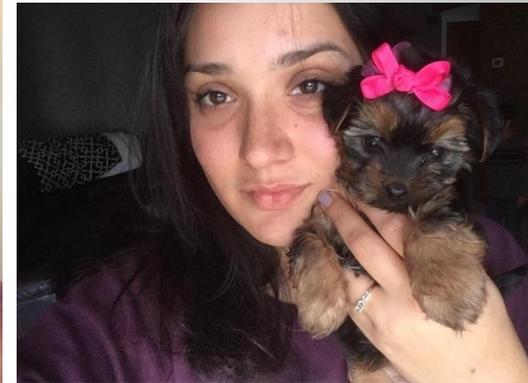
Sandra Scott



Helen McKee



Destinee Wright



Rocio Perez



# Adoption Fees

- **Dog Adoption Fees** – Includes adoption, city license, sterilization, microchipping, core vaccines, rabies vaccine, and heartworm testing services. \$100
- **Cat Adoption Fees** – Includes adoption, city license, sterilization, microchipping, Fiv/Felv test, and rabies vaccine. \$90
- **Other Adoptables** – Snakes, birds, ferrets, etc. \$7



# Adoptable Pets/Stray Pets Website

## Available pets



**RV** Age: 2y  
Female Retriever / Mix

[Read my profile](#)



**Wyllna-RV** Age: 4y 2m  
Female Australian Cattle Dog / Mix

[Read my profile](#)



**Tofa Toffey** Age: 1y 9m  
Female Domestic Medium Hair / Mix

[Read my profile](#)



**BRUCE-tags in tr** Age: 1y  
Male Domestic Shorthair / Mix

[Read my profile](#)

## Arlington Animal Services

### Address

1000 SE Green Oaks Boulevard ARLINGTON  
TX 76018 USA

### Phone

(817) 459-5898

### Website

<https://www.arlingtontx.gov/animals>

### Email

[animalservices@arlingtontx.gov](mailto:animalservices@arlingtontx.gov)

## Working hours

**Sun:** Closed

**Mon:** 10:00-06:00

**Tue:** 10:00-06:00

**Wed:** 10:00-06:00

**Thu:** 10:00-06:00

**Fri:** 10:00-06:00

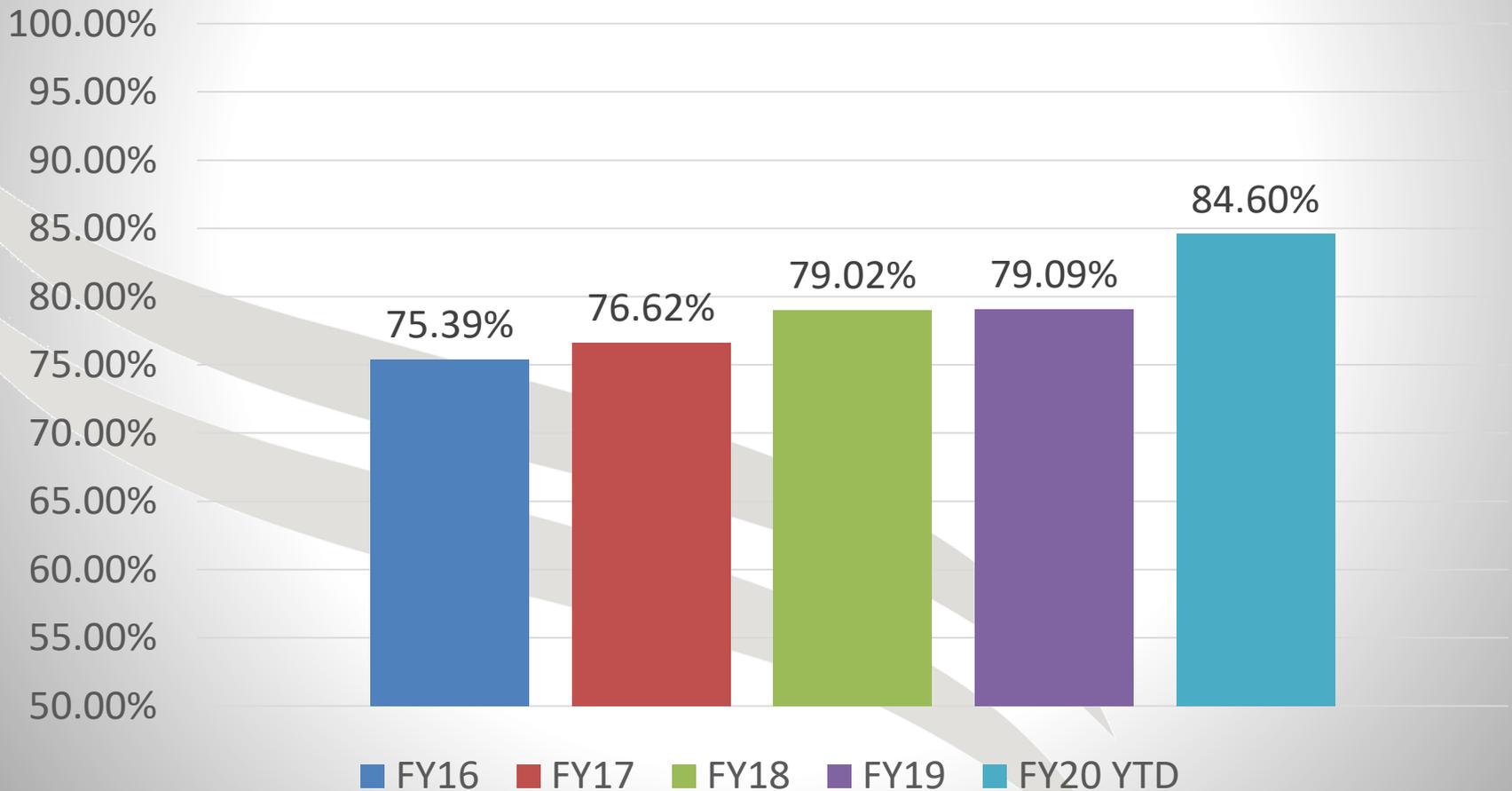
**Sat:** 10:00-04:00

[Happy Tails Adoption Stories](#)

[Donate Now](#)

# Live Release Rate

The Highest Monthly Live Release Rate in AAS History – **92.84%** in March 2020  
**Pet release is by adoption, reclaim, rescue, and humane euthanasia**



# Meet the team: Kennels



Latosha Hawkins  
Code Compliance Officer 2- FT



Jen Johnson  
Code Compliance Officer 1- FT



Traci Penry  
Veterinary Technician- FT



Jennifer Nettin  
Animal Technician - FT



Christie Compton



Kaylynne Kennedy  
Animal Technician- FT



Ethan Hatley  
Animal Technician- FT



Jessica Sanchez  
Animal Technician- PT



Sheyenne Gibson  
Animal Technician- PT

# KENNEL OPERATIONS- PART 1



## Overall care for all animals in AAS custody

- The shelter has 149 dog kennels and 139 cat kennels.
- Each housed kennel is cleaned and sanitized daily.
- All animals are fed once daily, unless the animal is thin, or medications are being given twice daily.



## Animal Intake

- On intake, each animal is scanned for a microchip, and then all known information is entered into our shelter software, Petpoint.
- For the safety of all pets in the shelter, animals are vaccinated, if friendly enough, upon arrival.
- An intake picture is taken and automatically set to appear on our city website.

In 2019, Arlington Animal Services took in 9,130 animals and the average length of stay was 5.9 days



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# KENNEL OPERATIONS, PART 2

## Adoption/Behavior Evaluations

- Once the appropriate hold time is up, each animal is evaluated individually for our adoption program.
  - *Evaluations include dog to dog testing*
- After a behavior evaluation has been completed and an animal is deemed available for adoption, a heartworm test is run for dogs and an FIV/FELV test is run for cats.
- A new adoption picture is taken for the website.



# Who are the VIP Pets at Arlington Animal Services? See Them on VIP Pets Facebook



## VIP ADOPTABLE DOGS

Available for adoption to the public, these dogs have a reduced adoption fee (\$25). Reasons for being VIP include time in shelter, available space in shelter, senior pet over 8 years of age, heartworm positive, behavior or special needs of the dog, or at the discretion of the Kennel Supervisor or Shelter Manager.



## VIP ADOPTABLE CATS

Available for adoption to the public, these cats have a reduced adoption fee (\$25). Reasons for being VIP include time in shelter, available space in shelter, senior pet over 8 years of age, FIV positive, behavior or special needs of the cat, or at the discretion of the Kennel Supervisor or Shelter Manager.



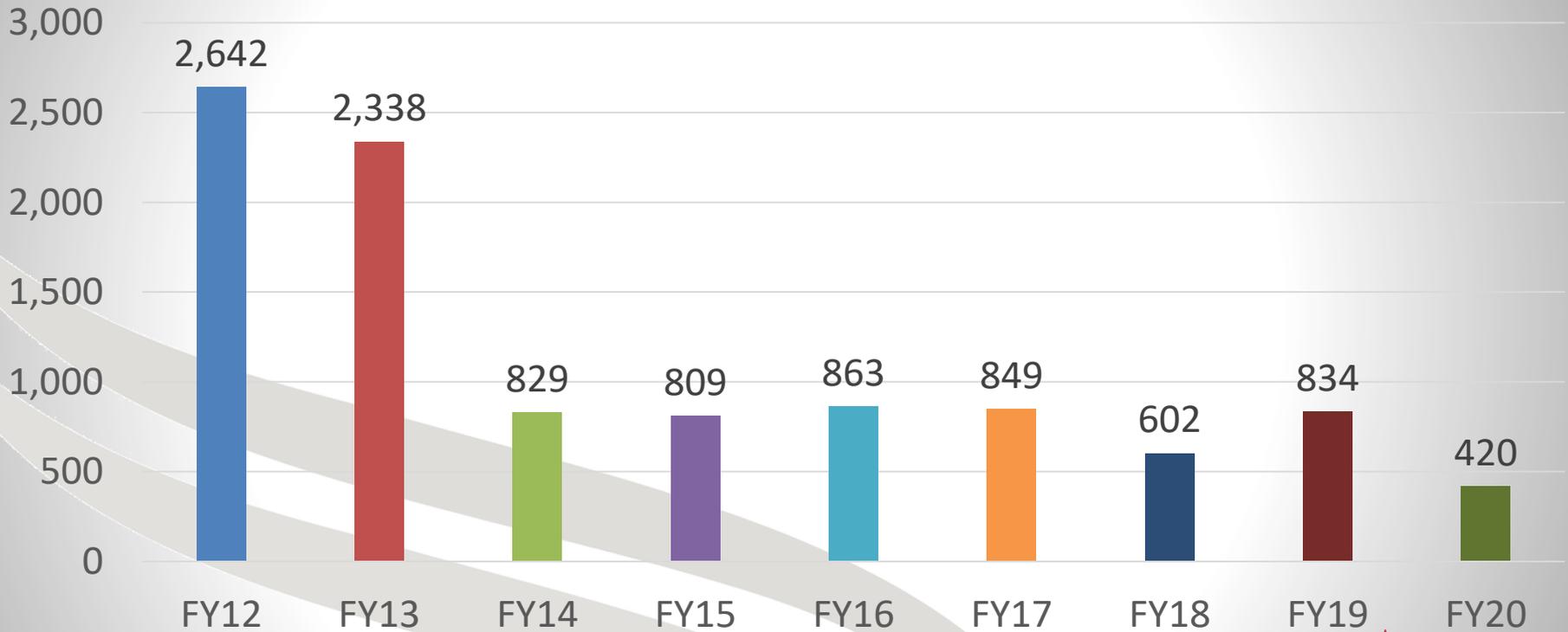
## VIP RESCUE ONLY

Rescue only cats and dogs can only be transferred to an Arlington Animal Services approved rescue partner and are not available for adoption to the public.



# Trap – Neuter-Return (TNR) – August 2013

## 68% Decrease in Euthanasia of Stray Cats (FY12 – FY19)



thru July



# Impoundment and Owner Surrender Fees

- **Reclaim**, microchip, core vaccines, spay/neuter, rabies vaccine, 1<sup>st</sup> Impoundment, 2<sup>nd</sup> Impoundment, 3<sup>rd</sup> Impoundment, At-large, Cat boxes, Kennel Fee – \$0 - \$198
- **Free Trip Home** – Altered/City License Rabies, and Microchip.
- **Owner Surrender Fee** - \$25
- **Euthanasia Fees** - \$10 - \$45



# Shelter Challenges – Veterinarian and Vet Technician

- Dr. Carter retired January 2016
  - Replacement hired 4/11/2016 and terminated 2/22/2017
  - Dr. Nancy Carter hired as PT 4/3/2017, went FT 7/2/2018
  - Dr. Carter really retired January 2019
  - Vet Tech vacant 01/31/2019 – 07/01/2019
- Current Coverage
  - Dr. Monica Azzolini, Vet (Mon,Thu)
  - Dr. Jenny Wight, Vet (Tue, Fri)
  - Traci Penry, Vet Tech (Full Time)
  - Dr. Carter – Monthly TNR Clinics
- Volunteer Vets
  - Dr. Lee Richter
  - Dr. Heather Ogle
  - Dr. Katherine Sternitzke
  - Dr. Nancy Bader



# Field Operations

- Respond to Field Calls
  - Emergencies
  - Nuisances
  - TNR Operations
  - Dispatch and Animal Intake

**One vacant position (retiree 8/20)**



Juan Santana



Troy Webster

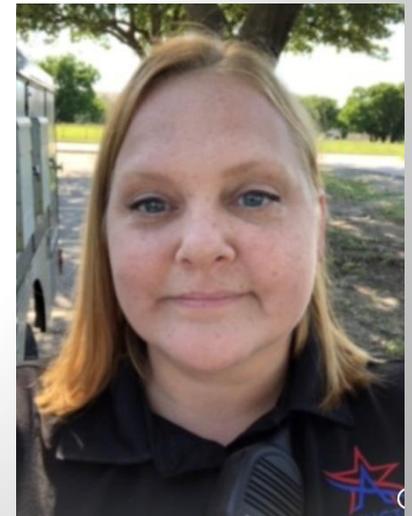


Raul Martinez



Amber Swindle

***Changing Lives ~ Improving  
Lives ~ Saving Lives***



Amy Scott

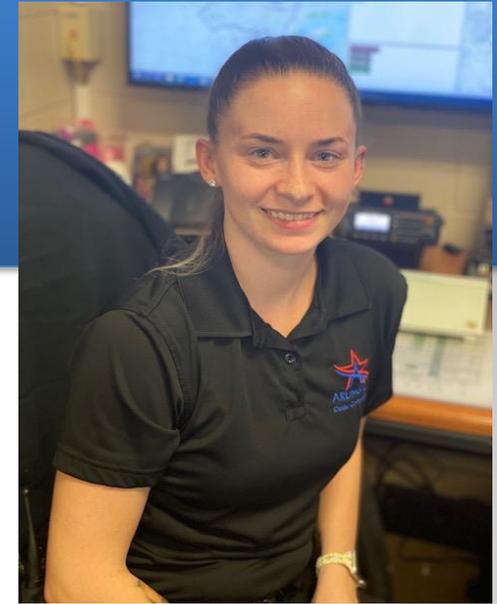
# Dispatch Services / Investigations



- ▶ Rabies Investigator
- ▶ Ambrea Franklin



- ▶ TNR Officer
- ▶ Crystal Steinborn



- ▶ Dispatcher
- ▶ Alex Pollard



- ▶ Dangerous Dog Investigator
- ▶ Henry Pena



- ▶ Cruelty Investigator
- ▶ Brandi Alcantar

# Animal Services Officer Equipment

- Catch Poles
- Transfer Cages
- Snake Tongs
- Traps
- Dog Nets
- Cat Nets



08/17/20

# Fleet Management



- 8 Animal Services Trucks
- 3 Supervisor SUV's
- TNR Van
- Mobile Adoption Unit
- Hog Transport Trailer



# High Risk Rabies Carriers:

Bat



Raccoon



Skunk



Fox



Coyote



## Texas Department State Health Services

Positive cases in Texas 2018 = 695

January – September 2019

Positive cases in Texas = 275

Tarrant County Stats – January through September 2019

Two – Bats

Two – Skunks

Positive cases in Arlington 2018 = 0 (Bat from Pantego)

Positive cases in Arlington 2019 = 0

Vaccinate these pets: Dogs, Cats, and Ferrets

[https://www.arlingtontx.gov/city\\_hall/departments/animal\\_services/urban\\_wildlife/urban\\_wildlife\\_animals](https://www.arlingtontx.gov/city_hall/departments/animal_services/urban_wildlife/urban_wildlife_animals)

<https://dshs.texas.gov/idcu/disease/rabies/cases/statistics/>

## URBAN WILDLIFE

### → Urban Wildlife Animals

- Alligator
- Armadillo
- Bat
- Beaver
- Bees
- Bobcat
- Coyote
- Egret and Heron
- Feral Hog
- Fox
- Opossum
- Rabbit
- Raccoon
- Skunk
- Snake
- Squirrel

## URBAN WILDLIFE ANIMALS

To learn more about specific wildlife, and ways to deter them from your property, click on the photos and links below.



Alligator



Armadillo



Bat



Beaver



Bees



Bobcat



Coyote



Egret and Heron



Feral Hog

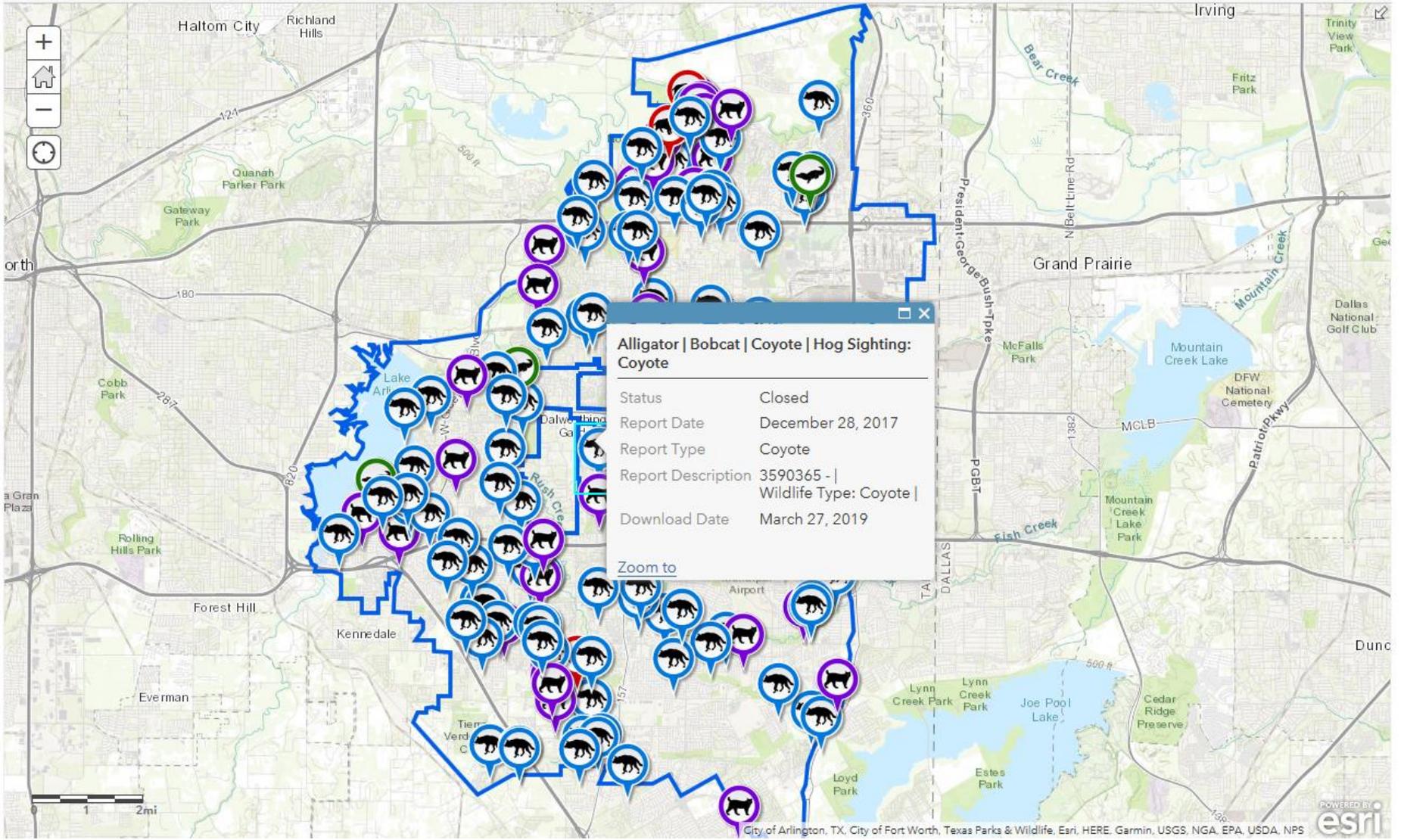
[www.arlingtontx.gov/urbanwildlife](http://www.arlingtontx.gov/urbanwildlife)



Details | Basemap

Share | Print | Measure

Find address or place



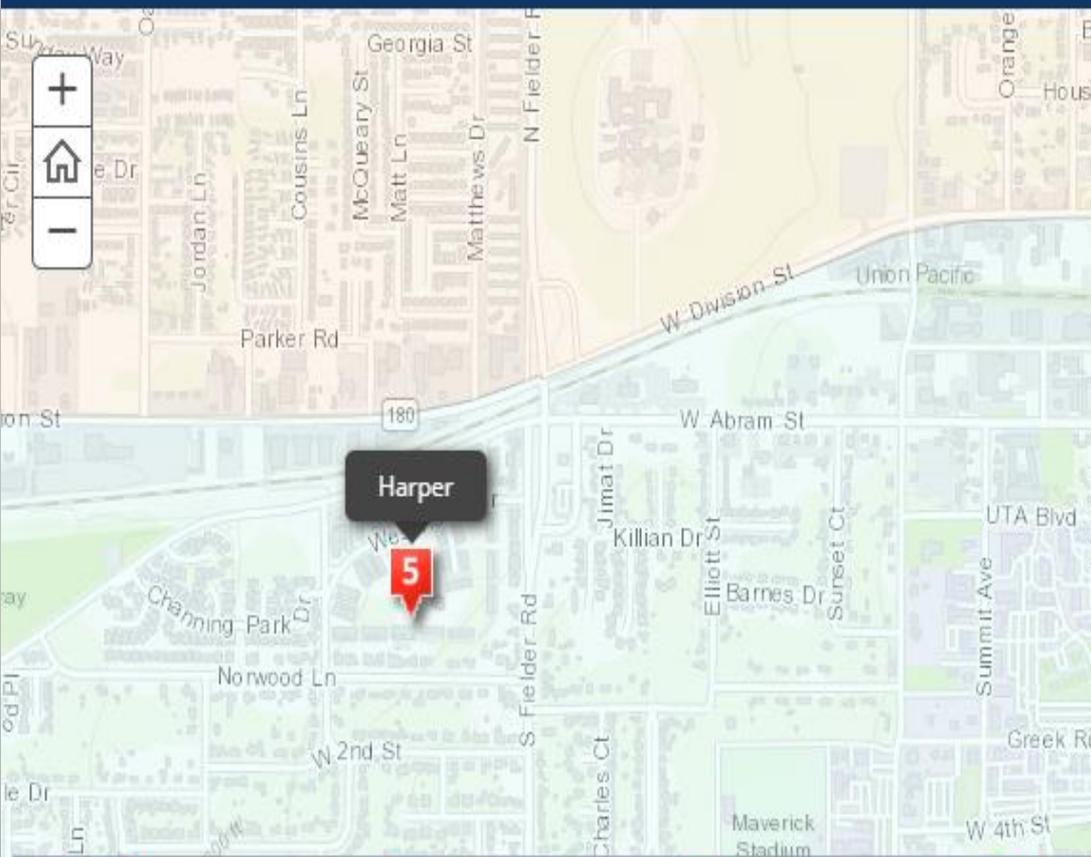
# Arlington TX Dangerous Dogs Map

Visit the Dangerous Dogs Website   

Arlington TX Dangerous Dogs

Check your neighborhood for a dangerous dog

<https://www.arlingtontx.gov/dangerousdogs>



Harper

- Breed: Terrier/Labrador
- Color: Tan/White
- Sex: Female/Spayed
- Age: Adult
- Location: Westview Terrace



Bella



Presley



Karma



Shiloh



Harper



Libito



# Volunteer Opportunities



- **Kennel Volunteer**  
(Socialization, help clean, help feed, refill water bowls, enrichment)
- **Cattery Volunteer**  
(Socialization, help clean, refill water bowls, enrichment)
- **PetSmart Volunteer**  
(Off site dog adoptions, PetSmart cat cleaning)
- **Administrative Volunteer**  
(Help with filing, shredding, greeting the public, answering questions, assist with tours)
- **TNR Release**  
(Assist TNR Officer with releasing cats back into neighborhood after surgery)
- **Foster Program**  
(Provide additional time and care that may otherwise be limited for an animal in the shelter.)
- **Birthday Party Helper**  
(Assist with Birthday party games, set up, returning room to original setup)
- **Shelter Assistance**  
(Dishes, Laundry, Newspapers, mopping, squeegeeing, etc.)

# Volunteer Opportunities



- **Animal Essay Contest**  
(3<sup>rd</sup>-6<sup>th</sup> Grade annual education program)
- **Arlington Cats Alive**  
(unweaned kittens)
- **Golden Paws**  
(senior volunteers)
- **Grief Sessions**  
(loss of a pet)
- **Texas Coalition for Animal Protection**  
(low cost vaccines partnership)
- **Dan Dipert Career Tech**



# All volunteer applications must be submitted online

**Minor volunteers must have their own online profile. Parent signature and consent form must be completed.**

**-Applicant is required to attend New Volunteer Orientation**

**-HR processes all applications and performs the necessary background checks.**

**-Once approved:**

**1) Visit HR to obtain your volunteer ID badge**

**2) Obtain Volunteer shirt at shelter**

**2) Sign up to volunteer and schedule in-shelter trainings**

**If you do not volunteer within 6 months, your profile will be archived, and you must restart the volunteer process.**





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## COOKBOOK:

*VIP RECIPES FOR A VIP CAUSE*

***2020 Fundraising  
opportunity***

VIP Pets need a little more TLC, love, training, are harder to place, or haven't found the right family yet. All the animals at AAS are important and special, VIP Pets just need a little more help than others.

All donations received from this cookbook will go directly to supporting VIP Pets and will be used to provide heartworm treatment, special testing, emergency medical, and any special food needed.

# Grant Funding since 2012

## \$974,517

- Arlington Tomorrow Foundation - \$744,250

- Mobile adoption unit
- Agility course/Play yard
- Shade structure
- Photography studio
- **Emergency generator - \$450,000**



ARLINGTON TOMORROW  
FOUNDATION



- Best Friends Animal Society - \$98,500

- TNR FT position
- Over 1,000 TNR surgeries and TNR equipment
- Heartworm positive adoptable dogs
- 200 free rabies vaccinations
- **COVID-19 Foster Grant – \$2,500**



# Grant Funding since 2012

## \$974,517

- PetSmart Charities - \$79,270
  - Community microchips and vaccinations for 2,500 animals
- **Petco Foundation - \$35,000**
  - Free Feral and Domestic Cat Clinics



# Grant Funding since 2012

## \$974,517

- Maddie's Fund - \$15,000
  - Bottle baby program
  - Feral Cat Sundays
  - **Foster Care Stimulus - \$5,000**



- ASPCA/American Pets Alive - \$2,497
  - Conference Scholarships

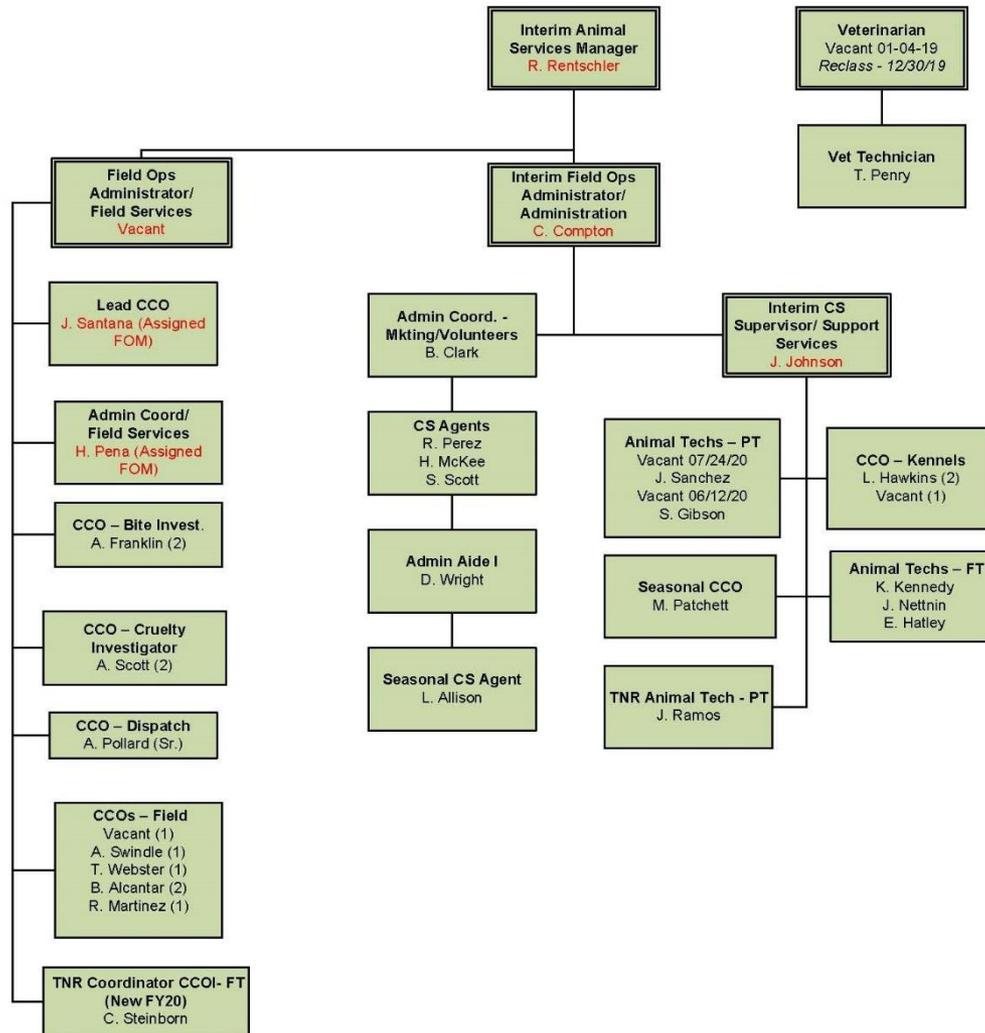


# Shelter Awards & Achievements

- **2019 Better Cities for Pets** Certified by Mars Petcare, Arlington earned the award for putting pet-friendly programs and policies in place and for working to make people and pets welcome.
- **2018 Humane Animal Control Manual** Best Friends Animal Society chose Arlington Animal Services Manager, Chris Huff, write the section on volunteer programs for this publication.
- **2018 Certified Points of Light Service Enterprise** Met best-in-class standards in effectively delivering on the mission by strategically engaging volunteer time and talent.
- **2017 Finer Womanhood** Honoree by the Zeta Phi Beta Sorority, Incorporated. Commitment to serving the community, high standards, and strong moral character.
- **“2016 There’s No Place Like Home”** National award from best Friends Animal Society for outstanding work during promotions and for “an unwavering commitment to the animals and helping them find homes.
- National FFA Organization from Mansfield FFA – Ben Barber Career Tech – **Honorary Chapter FFA Degree of the Mansfield FFA Chapter 2015-2016**. Learning to Do; Doing to Learn; Earning to Live: living to Serve.
- **2014 Outstanding Achievement Award in the 2014 City Livability Awards** program during The U.S. Conference of Mayors’ 82<sup>nd</sup> annual meeting in Dallas. National award named Arlington as a “Most Livable” City with its creative programs through Arlington Animal Services.
- **2012 Dr. Martin Luther King, Jr. “Sharing the Dream” Award** in the category of Government as an effective “change agent” benefiting the local community.
- **2011 Texas Animal Control Texas Animal Control Association (TACA) Humane Educator Award** for the state of Texas. Helping educate children and adults in the community.



# Effective 9/30 Organization Chart



# Questions

