

# Quarterly Report: 7/1/2019 through 9/30/2019

## Complaints/Request Received

Substantive Response Sent

9/3/2019

Type:

Facility Access

Department:

Public Works and  
Transportation

Acknowledgement Sent

9/3/2019

Date Received

8/29/2019

### Description

No sidewalks on Moss Tree @ Matlock for wheel chair; On intersection of Turner Warnell and Matlock no button to cover pedestrians and no wheelchair ramp at intersections; Turner-Warnell buttons not accessible from wheel chair can't reach it and no wheelchair ramp on sidewalk. Button positioned near street and not accessible to push on the backside of pole.

### Response

#### Sidewalk on Turner-Warnell Road

The Public Works and Transportation Department is currently working on the design phase for rebuilding Turner-Warnell Road (Cooper Street to Matlock Road). Installation of sidewalks will be included in the project. Construction is anticipated to begin next spring.

#### Sidewalk on Matlock Road

Upon investigation, it was determined the section of sidewalk in need of maintenance is outside of the city limits. City staff completed and submitted a City of Mansfield Sidewalk Repair Form on your behalf on August 30, 2019.

#### Pedestrian Push Button at the Intersection of Matlock and Turner-Warnell Roads

A work order has been submitted to the Public Works and Transportation's Field Operations Group for the installation of pedestrian push button extensions. Pending receipt of materials, installation is scheduled to be completed within 30 days.

# Quarterly Report: 7/1/2019 through 9/30/2019

<b>Substantive Response Sent</b>	9/5/2019	<b>Type:</b>	Facility Access
		<b>Department:</b>	Planning and Development Services
<b>Acknowledgement Sent</b>	9/5/2019		
<b>Date Recieved</b>	9/5/2019		
<b>Description</b>	<b>Response</b>		
Resident contacted the City via Facebook with the following; "On Lamar there is construction going on. The sign merging the two lanes in right in the middle of the sidewalk. The sidewalk on the other side of the street doesn't have ramps. This makes the road no longer accessible to those on wheels."	This concern is related to a private development. The City's Building Official contacted the developer to request the contractor address the concern.		