

9 convenient ways to pay ~ which one is best for you?



Bankdraft: With your completed authorization form and a voided check, we'll set up your billed amount to automatically draft out of your checking or savings account each month on your due date. Call 817-275-5931, or go to www.arlingtontx.gov/water to download the form, or pick up an application in one of our offices.

Our Website: Go to our WebConnect website at <https://waterbilling.arlingtontx.gov> to register your water account. Then log in and pay your bill – any amount, any time – using your credit/debit card or your bank account/transit number. Make a one-time payment, set up a scheduled payment, or set up automatic recurring monthly payments. Your choice, and it's all free!

Your Bank's Website: You can use your bank's online bill-pay service (on your bank's website) to pay your Arlington Utilities bill. The payments are normally mailed or sent to us electronically within 3 to 5 business days.

By Phone: Call 817-275-5931 any time of the day or night to pay your bill in full on our automated telephone system. Visa, MasterCard, and Discover debit or credit cards are welcome. It's totally free, and you will receive a payment confirmation number at the end of the call.

Locally: Make cash or check payments in person at many local convenience stores, gas stations, and grocery stores. See our newest "Authorized Arlington Utilities Payment Locations" list to find a payment location in your zip code.

By Mail: Include the bill stub with your check or money order & mail to:

Arlington Utilities
PO Box 90020
Arlington TX 76004-3020

Please allow 5 to 7 business days for delivery of the mail.

Drop Box: Drop Boxes are provided outside both office locations (listed below) where payments can be deposited 24 hours a day. Drop box payments made after 7:30am will not be posted until the following business day.

By Phone with CSR: Call 817-275-5931 during business hours, 8:00am-5:00pm, Monday-Friday to pay your bill with one of our Customer Service Representatives. Credit/debit cards or bank account & transit numbers are accepted. To avoid longer wait times, please note that Mondays, Fridays, and the first day after a holiday are very busy.

In Person: Bring your payment in person to our cashiers between 8:00 am and 5:00 pm Monday-Friday at either of our offices in Arlington:

- Municipal Building (City Hall) = 101 W Abram St.
- Water Utilities South Service Center = 1100 SW Green Oaks Blv.

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